



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W228800
Pack Slip:243726

Service Date: Oct 31, 2024

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: 611313 City: INNISFIL Received: Oct 08, 2024
Name: ZANCOR BELLE AIRE SHORES Service Phone(s):
Service Fax: Site Phone: Time:
Site Fax: Lot#: 345W Order: D392173-1
Phase: 3

RESIDENT INFORMATION

Home Owner Name: PAOLA MIGLIOZZI & WILLIAM HART Address: 1499 HARKER ST.
Home Phone(s): 416- 844-7134 Work Phone(s):
Cell Phone(s): 647-444-7451 Email(s): Harkerstreet@hotmail.com

LINKED ORDER INFORMATION (D392173-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES Lot #: 345W
Model: 42-05 FISHER OP 2FL/5BD/LOT 345W (WH) Phase: 3

SERVICE INSTRUCTIONS

178657 EXTERIOR- GENERAL BALCONY DOOR FRAME LEFT SIDE HAS HOLES DRILLED (POSSIBLY CAN CAP) WOOD
INTERIOR SVC PATCH- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTOM X2 PIECES OF TRIM *already done*

ADD ON 10/10

178246 KITCHEN- GENERAL INSPECT PATIO DOOR, CONDENSATION FORMING

ADD ON 10/18

179161 LAUNDRY ROOM- GENERAL- SECURE WINDOW LOCK LOOSE
179162 MASTER BEDROOM- GENERAL- X2 OPERATING WINDOWS ROTO GEAR LOOSE-DAYLIGHT
179163 MASTER ENSUITE- GENERAL- ROTO GEAR LOOSE
179158 BEDROOM 4- GENERAL- ROTO GEAR LOOSE - INSTALL LONGER SCREWS
179159 BEDROOM 3- GENERAL- ROTO GEAR LOOSE
179160 BEDROOM 2 ENSUITE- GENERAL- ROTO GEAR LOOSE

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
270	VINYL CLAD GARDEN DOOR inside cladding	B3	VINYL CLADDING ONLY	70.5 X 81.75	RIGHT WH 61316 FJ	1
420	NEWMAR PATIO DOOR	BRK	GLASS ONLY - FIXED	33.4375 X 76.6875	CLR 3T/19/3T LOWE_ARG WH	1

Problem Description: *Flies are not coming inside the house - they are sitting around the sash in some windows not all, (not coming inside) we were not there*

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

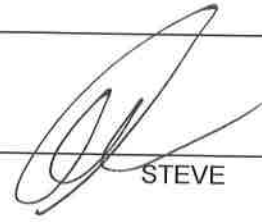
Let Tony C. or Mike K. call him or go there to explain fly issue !!

Date Completed: Oct 31/24

Approved: _____

Time: 2 hrs

Service Signature: _____



STEVE



Service Department <servicedept@newmar.com>

Fwd: 345w NEWMAR

1 message

Melissa Green <mgreen@newmar.com>

Tue, Oct 8, 2024 at 9:09 AM

To: Service Department <servicedept@newmar.com>

here are some pictures they sent over

----- Forwarded message -----

From: **Gisella Fiore** <Gisella@zancorhomes.com>

Date: Tue, Oct 8, 2024 at 8:25 AM

Subject: 345w NEWMAR

To: Melissa Green <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>

Cc: Alexandria Damianidis <Alexandria@zancorhomes.com>

Hi melissa

How are you? I just sent you the below work order for 345w . when you have a minute please let me know when we can book this for

Deficiencies on Belle Aire Shores - 3 - 345W For Newmar

Work Order Actions

Top of Form

Preview / Print Work Order


Send Work Order

Send via Email to:

Send via Fax to:

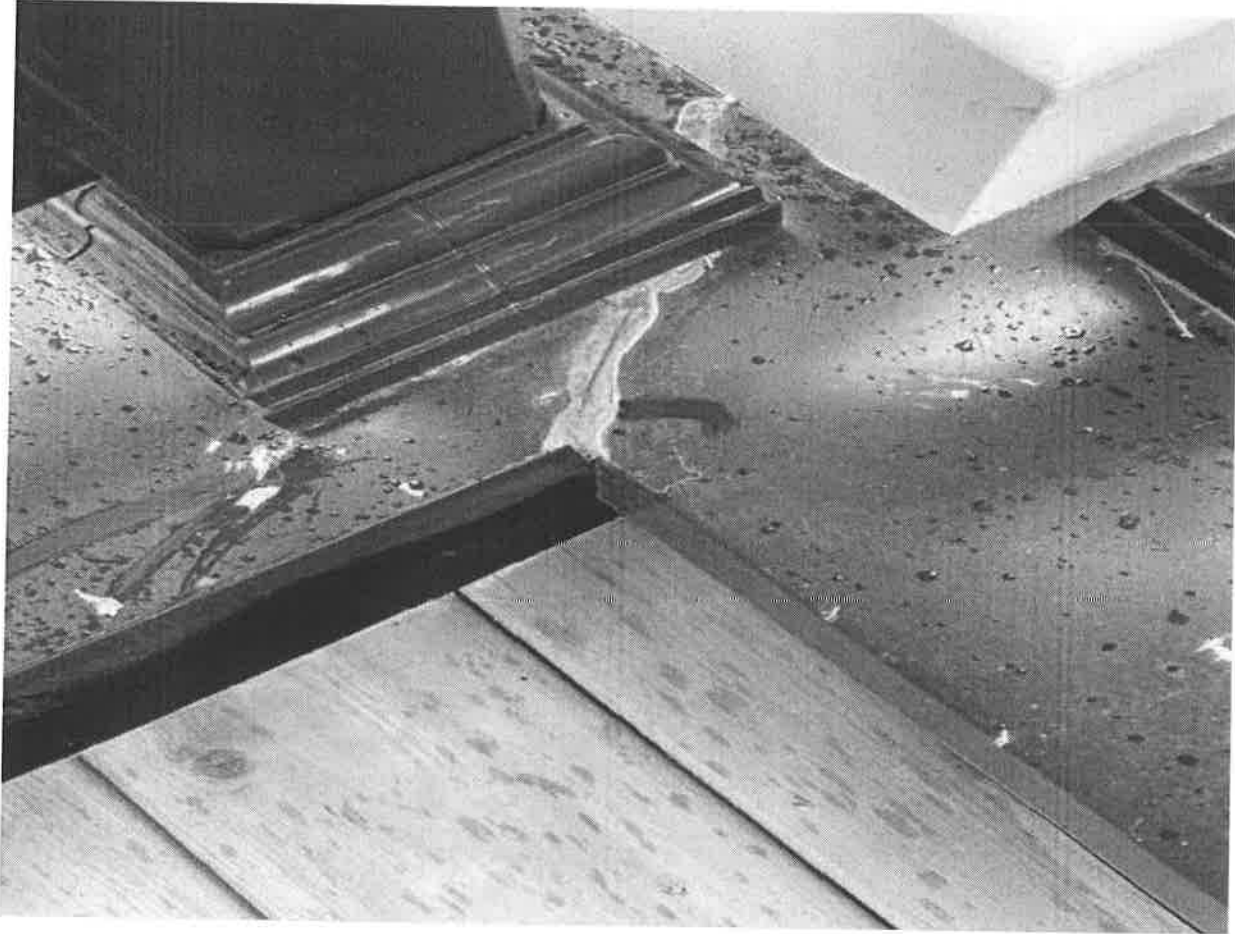
message:

Bottom of Form

DAI	Type	Issue	Appt. Date / Time	Notes
178657	1 Year	Exterior- General- balcony door frame left side has holes drilled(possibly can cap) wood interior svc patch- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTOM X2 PIECES OF TRIM 	04Oct24 am	

10/9/24, 4:24 PM

Newmar / Casa Bella Mail - Fwd: 345w NEWMAR



Sent from my iPhone

**** ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com *****

Thank you 😊

Melissa Green

Customer Service Coordinator





Service Department <servicedept@newmar.com>

Work order Re: Belle Aire Shores - 3 - 345W - Newmar

3 messages

Gisella Fiore <gisella@zancorhomes.com>

Wed, Oct 9, 2024 at 4:22 PM

Reply-To: Gisella Fiore <gisella@zancorhomes.com>

To: servicedept@newmar.com

 **WorkOrder.pdf**
137K**Service Department** <servicedept@newmar.com>

Thu, Oct 10, 2024 at 4:34 PM

To: Melissa Green <mgreen@newmar.com>, Christina Lees <clees@newmar.com>

Cc: Gisella Fiore <gisella@zancorhomes.com>

Hi,

A work order for this request already exists under SWO#228800 and is scheduled for 10-31-2024. Please follow up with your coordinator for more information.

Please note that all dates provided are tentative and to be confirmed with homeowners and /or by builder, generally one week prior to said date .

Note: This email is for new work orders only. To follow up on an existing work order, please contact your service coordinator directly.

Thank you
Newmar Service Department
905-672-1233
kh

On Wed, Oct 9, 2024 at 1:53 PM Gisella Fiore <gisella@zancorhomes.com> wrote:

Gisella Fiore <Gisella@zancorhomes.com>

Fri, Oct 18, 2024 at 1:35 PM

To: Service Department <servicedept@newmar.com>, Melissa Green <mgreen@newmar.com>, Christina Lees <clees@newmar.com>

Hi Ladies

Myself and Tony walked the home today. See attached. Please see what you can do to add this to October 31st appointment. Please let me know when balcony glass door replacement will take place so I can book serviceman the same day



**Deficiencies on Belle Aire Shores - 3 - 345W
For Newmar**

Work Order Actions

Top of Form

[Preview / Print Work Order](#)[Send Work Order](#)[Send via Email to:](#)[Send via Fax to:](#)[message:](#)

Bottom of Form

DAI	Type	Issue	Appt. Date / Time	Notes
178246	Interval	Kitchen- General- inspect patio door, condensation forming(Confirmed Seal failure)- Door to be replaced 		
178657	1 Year	Exterior- General- balcony door frame left side has holes drilled(possibly can cap) wood interior svc patch- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTOM X2 PIECES OF TRIM 	04Oct24 am	
179158	Interval	Bedroom 4- General- Roto gear loose - Install longer screws		
179159	Interval	Bedroom 3- General- roto gear loose		
179160	Interval	Bedroom 2 Ensuite- General- roto gear loose		
179161	Interval	Laundry Room- General- secure window lock loose		
179162	Interval	Master Bedroom- General- x2 operating windows roto gear loose-daylight		
179163	Interval	Master Ensuite- General- roto gear loose		

[Quoted text hidden]

10/18/24, 3:45 PM

Newmar / Casa Bella Mail - Work order Re: Belle Aire Shores - 3 - 345W - Newmar



12.jpg
1919K

NMPD - Fix panel seal failure
PD need to be replaced
use of panel on site

ROTO Gear loose @ BDR 4 - need longer
Day Light. screws

ROTO Gear BDR 3 - ROTO Gear loose

ROTO Gear BDR 2 unsuited - ROTO Gear loose

Laundry Room upstairs - window lock loose.

Master BDR - Both operator windows ROTO
Gear loose seen Daylight

Master BDR - unsuited ROTO Gear loose



Zancor Homes (Innisfil) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 17Aug23

Address: 1499 Harker st.

Innisfil, Ontario L8H 1X1

Location: Belle Aire Shores - Phase: 3 - Lot: 345W

Today's Date: 08Oct24

Contact(s): Paola Migliozi - Cell: (647) 444-7451

William Hart - Home: (416) 844-7134 - (Harkerstreet@hotmail.com)

Email: Harkerstreet@hotmail.com


Company: Newmar

Attention: Alex

Telephone: (905) 672-1233

Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
178657	1 Year	Exterior- General- balcony door frame left side has holes drilled(possibly can cap) wood interior svc patch- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTOM X2 PIECES OF TRIM		04Oct24 /am	

Date Completed: Oct 31/24

Homeowner Signature: 

The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: Oct 31/2024

Trade &/or Service Tech.

Signature: 

Print Name: Steven Maia

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.



Zancor Homes (Innisfil) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 17Aug23

Address: 1499 Harker st.

Innisfil, Ontario L8H 1X1

Location: Belle Aire Shores - Phase: 3 - Lot: 345W

Today's Date: 09Oct24

Contact(s): Paola Migliozi - Cell: (647) 444-7451

William Hart - Home: (416) 844-7134 - (Harkerstreet@hotmail.com)

Email: Harkerstreet@hotmail.com



Company: Newmar

Attention: Alex

Telephone: (905) 672-1233

Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
178246	Interval	Kitchen- General- inspect patio door, condensation forming			
178657	1 Year	Exterior- General- balcony door frame left side has holes drilled(possibly can cap) wood interior svc patch- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTOM X2 PIECES OF TRIM		04Oct24 /am	

Date Completed:

Oct 31/24

Homeowner Signature:



The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed:

Oct 31/2024

Trade &/or Service Tech.

Signature:



Print Name:

Steven Maier



Zancor Homes (Innisfil) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 17Aug23
Address: 1499 Harker st.
Innisfil, Ontario L8H 1X1
Location: Belle Aire Shores - Phase: 3 - Lot: 345W
Today's Date: 18Oct24
Contact(s): Paola Migliozi - Cell: (647) 444-7451
William Hart - Home: (416) 844-7134 - (Harkerstreet@hotmail.com)
Email: Harkerstreet@hotmail.com

Company: Newmar
Attention: Alex
Telephone: (905) 672-1233
Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
178246	Interval	Kitchen- General- inspect patio door, condensation forming(Confirmed Seal failure)- Door to be replaced			Same
178657	1 Year	Exterior- General- balcony door frame left side has holes drilled(possibly can cap) wood interior svc patch- REPLACE EXTERIOR TRIM OR CAP- TOP AND BOTTOM X2 PIECES OF TRIM		04Oct24 /am	Same
179158	Interval	Bedroom 4- General- Roto gear loose - Install longer screws			Done ✓
179159	Interval	Bedroom 3- General- roto gear loose			✓
179160	Interval	Bedroom 2 Ensuite- General- roto gear			✓

		loose			
179161	Interval	Laundry Room- General- secure window lock loose			<i>Done</i>
179162	Interval	Master Bedroom- General- x2 operating windows roto gear loose-daylight			✓
179163	Interval	Master Ensuite- General- roto gear loose			✓

*The
inspected
later
ag*

Date Completed: Oct 31/24

Homeowner Signature: *ag*
The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: Oct 31/2024

Trade &/or Service Tech.
Signature: *Stephen Price*
Print Name: Stephen Price

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.