



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W206213

Pack Slip:234280

Service Date: Apr 30, 2024

Priority: Normal Status: SCHEDULED

**BUILDER**

Customer: N000690 City: WASAGA BEACH Received: Jan 11, 2024  
Name: ZANCOR RIVERS EDGE Service Phone(s): Time: 1ST CALL  
Service Fax: Site Phone: Order: D389989-1  
Site Fax: Lot#: 40 Phase: 1B

**RESIDENT INFORMATION**

Home Owner Name: CHERRIANN RAGBIR&NEW HO-CHRIS Address: 1 ROSANNE CIRCLE WASAGA, ONTARIO  
Home Phone(s): 647-980-7703 Work Phone(s):  
Cell Phone(s): 705-309-5559 Email(s): chris.sargent1@outlook.com

**LINKED ORDER INFORMATION (D389989-1)**

Customer: N000690 ZANCOR RIVERS EDGE Lot #: 40  
Model: 43-7 (SL) Phase:

**SERVICE INSTRUCTIONS**

EXTERIOR- GENERAL- REPLACE EXTERIOR TRIM AT SLIDING DOOR DAMAGED

*Complete*

**PARTS REQUIRED**

LN	Item Description	Location	Specification	Size	Options	Qty
140	BUCKINGHAM PURCH. PATIO DOOR BRK vinyl capping( see pic)		OTHER RPLCMNT PARTS	95.5 X 95.5	SL 61316 RIGHT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description:

*No Signed Backup + below*

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

*touch up only*

Date Completed:

*APRIL 30/2024*

Approved:

*[Signature]*

Time:

*15 min*

Service Signature:

*[Signature]*  
STEVE



**Zancor Homes (Wasaga River) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

**Work Order**

**Closing Date:** 20Jul23

**Address:** 1 Rosanne Circle  
Wasaga, Ontario

**Location:** Rivers Edge - Phase: 1 - Lot: 40

**Today's Date:** 08Mar24

**Contact(s):** Cherriann Ragbir - Home: (647) 980-7703 - (cherriann71@gmail.com)  
Robert, Sean Heeralal - Home: (647) 202-5313 - (robertheeralal@gmail.com)  
Daniel Ragbir  
NEW HO-Chris - Cell: (705) 309-5559 - (chris.sargent1@outlook.com)  
**Email:** cherriann71@gmail.com


**Company:** Newmar

**Attention:** Alex

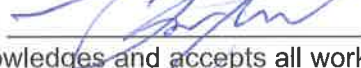
**Telephone:** (905) 672-1233

**Fax:** (905) 672-6350

**Please Complete the following items:**

DAI	Type	Issue		Appt. Date/Time	Notes
173916	Interval	Exterior- General- Replace exterior trim at sliding door damaged			

Date Completed: APRIL 30/24

Homeowner Signature:   
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: April 30/24

**Trade &/or Service Tech.**

Signature: 

Print Name: Steven Maia

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

**Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.**



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TEL (905) 672-1233 FAX (905) 672-1076

WO # W206590

Pack Slip:237981

Service Date: Apr 30, 2024

Priority: Normal Status: SCHEDULED

**BUILDER**

Customer: N000690 City: WASAGA BEACH Received: Jan 16, 2024  
Name: ZANCOR RIVERS EDGE Service Phone(s): Time: 10AM - 2PM  
Service Fax: Site Phone: Order: D390095-1  
Site Fax: Lot#: 118 Phase:

**RESIDENT INFORMATION**

Home Owner Name: PAUL, W HAFFENDEN&JANE, E HAFF Address: 158 ROSANNE CIRCLE WASAGA, ONTARIO  
Home Phone(s): 647-298-4991, 416-903-5715 Work Phone(s):  
Cell Phone(s): Email(s): p.haffenden@rogers.com,  
jane.haffenden@rogers.com

**LINKED ORDER INFORMATION (D390095-1)**

Customer: N000690 ZANCOR RIVERS EDGE Lot #: 118  
Model: 50-2 (BLK) Phase:

**SERVICE INSTRUCTIONS**

BASEMENT- GENERAL-WINDOW FRAME IS BROKEN IN EAST SIDE BASEMENT WINDOW (COMPLETED ON JAN12.2024; THE TECH MADE NOTE THAT THE BSMT WINDOW IS NOT NEWMAR)  
KITCHEN- GENERAL- INSTAL SCREEN DOOR ONCE REPLACEMENT SCREEN COMES IN

**PARTS REQUIRED**

LN	Item Description	Location	Specification	Size	Options	Qty
50	BUCKINGHAM PURCH. PATIO DOOR	RR/BRK	SCREENS-REPLA CEMENT-DOORS	47.375 X 92.375	BK 61316 RIGHT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description: M/O Signed Backup Complete

☐ Warranty

Material \$ \_\_\_\_\_

Labour \$ \_\_\_\_\_

☐ CHARGEABLES

Material \$ NIC

Labour \$ NIC

P.O.#:

Cause: \_\_\_\_\_

Solution: \_\_\_\_\_

Date Completed: April 30/24

Approved: \_\_\_\_\_

Time: 15min

Service Signature: [Signature]

STEVE



**Zancor Homes (Wasaga River) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

**Work Order**

**Closing Date:** 22Sep23  
**Address:** 158 Rosanne Circle  
Wasaga, Ontario  
**Location:** Rivers Edge - Phase: 1 - Lot: 118  
**Today's Date:** 16Jan24  
**Contact(s):** Paul, W Haffenden - Home: (647) 298-4991 - (p.haffenden@rogers.com)  
Jane, E Haffenden - Home: (416) 903-5715 - (janehaffenden@rogers.com)  
**Email:** p.haffenden@rogers.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

**Please Complete the following items:**

DAI	Type	Issue		Appt. Date/Time	Notes
168204	30-Day	Basement- General- Window frame is broken in East side basement window		11Jan24 /am	
171109	Interval	Kitchen- General- instal screen door once replacement screen comes in			

Date Completed: 4/30/24

Homeowner Signature: [Signature]  
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: April 30/24

Trade &/or Service Tech.

Signature: [Signature]

Print Name: Steven Maia

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TEL (905) 672-1233 FAX (905) 672-1076

WO # W211441  
Pack Slip:254317

Service Date: Apr 30, 2024

Priority: Normal Status: SCHEDULED

BUILDER

Customer: N000690 City: WASAGA BEACH Received: Mar 11, 2024  
Name: ZANCOR RIVERS EDGE Service Phone(s): Time: 10AM - 2PM  
Service Fax: Site Phone: Order: D396815-1  
Site Fax: Lot#: 203 Phase:

RESIDENT INFORMATION

Home Owner Name: EDWIDGE JOELLE NOUNANG NGNADJO Address: 74 NICORT ROAD WASAGA, ONTARIO  
Home Phone(s): 647-303-7171, 647-909-7706 Work Phone(s):  
Cell Phone(s): Email(s): joelle.nounang@gmail.com,  
jngnadjo@yahoo.ca

LINKED ORDER INFORMATION (D396815-1)

Customer: N000690 ZANCOR RIVERS EDGE Lot #: 203  
Model: 40-03 (WH) Phase:

SERVICE INSTRUCTIONS

174016 FOYER- GENERAL- ADJUST FRONT DOOR

Problem Description:

Complete  
Mto Signed backup & below

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: April 30 2024

Approved: [Signature]

Time: 45min

Service Signature: [Signature]  
STEVE



**Zancor Homes (Wasaga River) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

## Work Order

**Closing Date:** 07Dec23

**Address:** 74 Nicort Road  
Wasaga, Ontario

**Location:** Rivers Edge - Phase: 1 - Lot: 203

**Today's Date:** 11Mar24

**Contact(s):** Edwidge Joelle Nounang Ngnadjo - Home: (647) 303-7171 -  
(joelle.nounang@gmail.com)

**Email:** Jules, Divin Ngnadjo Njinkoue - Home: (647) 909-7706 - (jngnadjo@yahoo.ca)  
joelle.nounang@gmail.com

**Company:** Newmar

**Attention:** Alex

**Telephone:** (905) 672-1233

**Fax:** (905) 672-6350

**Please Complete the following items:**

DAI	Type	Issue		Appt. Date/Time	Notes
174016	30-Day	Foyer- General- adjust front door			

Date Completed: April 30 2024

Homeowner Signature: [Signature]

The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: April 30/24

**Trade &/or Service Tech.**

Signature: [Signature]

Print Name: Steven Maia

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appointment time or date appear (below) on this form, it is your responsibility to arrange and  
adhere to the appointment you have scheduled. Your service representative must have this form  
signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.~~

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7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W205373

Pack Slip:244102

Service Date: Apr 30, 2024

Priority:	Normal	Status:	SCHEDULED		
<b>BUILDER</b>					
Customer:	N000690	City:	WASAGA BEACH	Received:	Jan 02, 2024
Name:	ZANCOR RIVERS EDGE	Service Phone(s):		Time:	
Service Fax:		Site Phone:		Order:	D392700-1
Site Fax:		Lot#:	251	Phase:	

**RESIDENT INFORMATION**

Home Owner Name:	YIN ZHANG	Address:	149 ROSANNE CIRCLE WASAGA, ONTARIO
Home Phone(s):	647-939-2888	Work Phone(s):	
Cell Phone(s):		Email(s):	selena282828@yahoo.com

**LINKED ORDER INFORMATION (D392700-1)**

Customer:	N000690 ZANCOR RIVERS EDGE	Lot #:	251
Model:	43-4 (BLK)	Phase:	

**SERVICE INSTRUCTIONS**

KITCHEN- GENERAL-ADJUST SLIDING DOOR -HARD TO OPEN AND CLOSE

149149

Problem Description: Not dead bolt code

Complete  
not have to sign backup

☐ Warranty

☐ CHARGEABLES

Material \$ \_\_\_\_\_

Material \$ \_\_\_\_\_

Labour \$ \_\_\_\_\_

Labour \$ NIC

P.O.#:

Cause: \_\_\_\_\_

Solution: cleaned track and sprayed track with silicone spray

Date Completed: April 30/24

Approved: \_\_\_\_\_

Time: 4:00pm

Service Signature: \_\_\_\_\_

STEVE



Zancor Homes (Wasaga River) Ltd.  
Warranty Services  
Phone: (905) 738-7010  
Fax: (905) 738-5948

## Work Order

**Closing Date:** 16Nov23  
**Address:** 149 Rosanne Circle  
Wasaga, Ontario  
**Location:** Rivers Edge - Phase: 1 - Lot: 251  
**Today's Date:** 29Dec23  
**Contact(s):** Yin Zhang - Home: (647) 939-2888 - (seiena282828@yahoo.com)  
**Email:** seiena282828@yahoo.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
170150	Interval	Kitchen- General- adjust sliding door - hard to open and close			

Date Completed: 1/23/24

Homeowner Signature: X

The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: 4/30/24

Trade &/or Service Tech.

Signature: [Signature]

Print Name: Steven Mads

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

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7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W214461  
Pack Slip:252064

Service Date: May 02, 2024

Priority: Normal Status: SCHEDULED

BUILDER

Customer: N000690 City: WASAGA BEACH Received: Apr 16, 2024  
Name: ZANCOR RIVERS EDGE Service Phone(s): Time:  
Service Fax: Site Phone: Order: D396818-1  
Site Fax: Lot#: 278 Phase:

RESIDENT INFORMATION

Home Owner Name: KETHEESWARAN SINNARASA Address: 69 NICORT ROAD  
Home Phone(s): Work Phone(s):  
Cell Phone(s): 647-4076086 Email(s): waranthamil@gmail.com

LINKED ORDER INFORMATION (D396818-1)

Customer: N000690 ZANCOR RIVERS EDGE Lot #: 278  
Model: 40-03 (BLK) Phase:

SERVICE INSTRUCTIONS

169975 EXTERIOR- GENERAL- THE DOOR IS NOT SEALED PROPERLY AND THERE IS A LOT OF COLD AIR COMING THROUGH- ADJUST MAN DOOR - PATIO DOOR - ADJUSTMENT

Problem Description: No proper Backup From Builder H/o Signed Fax & below  
occupant

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: May 02/24

Approved: [Signature]

Time: 45 min

Service Signature: [Signature]

STEVE

4/16/24, 4:32 PM

Newmar / Casa Bella Mail - Fwd: LOT 278 Rivers Edge



Service Department <servicedept@newmar.com>

**Fwd: LOT 278 Rivers Edge**

4 messages

Melissa Green <mgreen@newmar.com>  
To: Service Department <servicedept@newmar.com>

----- Forwarded message -----

From: Gisella Fiore <Gisella@zancorhomes.com>  
Date: Tue, Apr 16, 2024 at 1:48 PM  
Subject: LOT 278 Rivers Edge  
To: Melissa Green <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>  
Cc: Alexandria Damianidis <Alexandria@zancorhomes.com>

Hi Ladies as per homewoner this is not done

**Outstanding Deficiencies**  
**Rivers Edge - Phase: 1 - Lot: 278 - Model: 40 - 03 - Severn - Elev. C**

Date Reported	Type	Number	Deficiency Description
20Dec23	30-Day	6	Exterior General- The door is not sealed properly and there is a lot of cold air coming through- adjust man door



Gisella Fiore  
Service Manager

[Gisella@zancorhomes.com](mailto:Gisella@zancorhomes.com)

P: 905.738.7010 F: 905.738.5948

221 North Rivermede Road- Concord, ON L4K 3N7

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NAME MARTIN OWEN

\*\*\*\* ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com \*\*\*\*\*

Thank you 🙏  
Melissa Green  
Customer Service Coordinator



HOME OWNER'S REP. Melinda

DATE : MAY 2 2024

Service Department <servicedept@newmar.com>  
To: Melissa Green <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>  
Cc: Gisella Fiore <Gisella@zancorhomes.com>

Tue, Apr 16, 2024 at 3:37 PM

Hi,

A work order for this request already exists under SWO# 205141, and was completed 01-17-2024. Please follow up with your coordinator for more information.



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W208696  
Pack Slip:249601

Service Date: May 02, 2024

Priority:	Normal	Status:	SCHEDULED		
<b>BUILDER</b>					
Customer:	N000690	City:	WASAGA BEACH	Received:	Feb 06, 2024
Name:	ZANCOR RIVERS EDGE	Service Phone(s):		Time:	
Service Fax:		Site Phone:		Order:	D392879-1
Site Fax:		Lot#:	302	Phase:	

**RESIDENT INFORMATION**

Home Owner Name:	GURPREET SINGH JAGGI&GURJINDER	Address:	47 DEL RAY CRESCENT WASAGA, ONTARIO		
Home Phone(s):	647-967-3191, 416-543-4000	Work Phone(s):			
Cell Phone(s):		Email(s):	gurpreetsinghjaggi@yahoo.com, happy.gurjinder79@gmail.com		

**LINKED ORDER INFORMATION (D392879-1)**

Customer:	N000690 ZANCOR RIVERS EDGE	Lot #:	302	<i>Complete</i>
Model:	50-6 (BLK)/WOB	Phase:		

**SERVICE INSTRUCTIONS**

KITCHEN- GENERAL-PATIO NET DOOR NOT CLOSING AND PATIO DOORS ARE VERY HARD TO OPERATE

ADD ON 04/22

175559 FOYER- GENERAL- OUR FRONT DOOR DOESNOT CLOSE AND LOCK SECURELY- THE TOP AND BOTTOM LOCKS ON THE SECOND DOOR DO NOT SLIDE INTO THE LOCK POSITION PROPERLY.

Problem Description: Occupant Signed Backup & below

<input type="checkbox"/> Warranty	<input type="checkbox"/> CHARGEABLES
Material \$ <u>          </u>	Material \$ <u>          </u>
Labour \$ <u>          </u>	Labour \$ <u>NIC</u>
Cause: <u>          </u>	P.O.#: <u>          </u>

Solution: Kitchen - outside Railing to close to patio door, catching lock handle on sash - screen not sliding at all.

Date Completed: May 02 / 24 Approved: [Signature]

Time: 1 hr. Service Signature: [Signature] STEVE



**Zancor Homes (Wasaga River) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

**Work Order**

**Closing Date:** 07Dec23  
**Address:** 47 Del Ray Crescent  
Wasaga, Ontario  
**Location:** Rivers Edge - Phase: 1 - Lot: 302  
**Today's Date:** 22Apr24  
**Contact(s):** Gurpreet Singh Jaggi - Home: (647) 967-3191 - (gurpreetsinghjaggi@yahoo.com)  
Gurjinder Singh - Home: (416) 543-4000 - (happy.gurjinder79@gmail.com)  
Ravneet Kaur  
Ranjit Kaur  
Amanda Barron - Tenant - contact first - Cell: (647) 339-4499 -  
(amanda.barron3669@gmail.com)  
**Email:** gurpreetsinghjaggi@yahoo.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
172546	30-Day	Kitchen- General- Patio Net Door not closing and Patio Doors are very hard to operate		13Feb24 /am	AB
175559	Interval	Foyer- General- our front door doesn't close and lock securely- The top and bottom locks on the second door do not slide into the lock position properly.			AB

Date Completed: May 2/24

Homeowner Signature: [Signature]  
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: May 2/24

Trade &/or Service Tech.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

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TEL (905) 672-1233 FAX (905) 672-1076

WO # W212075

Pack Slip:260185

Service Date: May 02, 2024

Priority: Normal Status: SCHEDULED

**BUILDER**

Customer: N000690 City: WASAGA BEACH Received: Mar 19, 2024  
Name: ZANCOR RIVERS EDGE Service Phone(s): Time:  
Service Fax: Site Phone: Order: D397307-1  
Site Fax: Lot#: 336 Phase:

**RESIDENT INFORMATION**

Home Owner Name: RATNAGOPALAPILLAI UTHAYAKUMAR Address: 75 SUN VALLEY AVENUE WASAGA, ONTARIO  
Home Phone(s): 416-894-5754, 416-491-4327 Sasireka Work Phone(s):  
Cell Phone(s): Email(s): utha05@outlook.com

**LINKED ORDER INFORMATION (D397307-1)**

Customer: N000690 ZANCOR RIVERS EDGE Lot #: 336  
Model: 43-8 (WH) Phase:

**SERVICE INSTRUCTIONS**

174233 FOYER- GENERAL- FRONT DR IS NOT PROPERLY CLOSING

Problem Description:

H/O Signed Backup + below

Complete

☐ Warranty

Material \$

Labour \$

Cause:

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

NIC

Solution:

Date Completed: May 02/24

Approved: [Signature]

Time: 30 min

Service Signature: [Signature]

STEVE




**Zancor Homes (Wasaga River) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

## Work Order

**Closing Date:** 25Jan24  
**Address:** 75 Sun Valley Avenue  
Wasaga, Ontario  
**Location:** Rivers Edge - Phase: 1 - Lot: 336  
**Today's Date:** 19Mar24  
**Contact(s):** Ratnagopalapillai Uthayakumar - Home: (416) 894-5754 - (utha05@outlook.com)  
Sasireka Uthayakumar - Home: (416) 491-4327 - (utha05@outlook.com)  
Sasireka Uthayakumar  
Denoja Uthayakumar  
**Email:** utha05@outlook.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
174233	30-Day	Foyer- General- Front Dr is not properly closing			

Date Completed: MAY 2 / 2024

Homeowner Signature: 

The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: May 02 / 24

Trade &/or Service Tech.

Signature: 

Print Name: Steven Maia

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