



Re: Manish Salhotra & Sonika Salhotra—Purchase of Lot 18b, 36 Lippa Drive, Caledon, ON, L7C 4M3 , Lot 18B from Zancor Homes (Caledon) Ltd., Vendor/Builder #B 48669, Enrolment # H3593159

As you know, Zancor has been working diligently with you to resolve your concerns as listed on your Statutory Warranty 30 day form submitted to Tarion. Zancor appreciates your cooperation.

To bring this matter to closure, Zancor has agreed to re stain your stair case as you are un happy with the current colour not matching your hardwood. Although it was noted at the time of your colour selection, to “stain as close as possible” we are completing this a courtesy. Colour variation is allowed as per Tarion as this is two different material. This will be treated and dealt with on site. Once completed, no further changes to stain will be done to the stair case. In conclusion, once completed the below Item #33 noted on your Statutory 30 Day Form submitted to Tarion will be deemed as completed.

33 INTERIOR Floor 02 Stairs Staircase/Steps stain mismatch between floor hardwood and stairs

Please review and sign back at your earliest convenience.

ZANCOR HOMES (Caledon) LTD.


Name: Aiselle Fiore
Title: CUSTOMER SERVICE MANAGER
(I have authority to bind the corporation)

Witness
Print Name:
Tel. No.:


MANISH SALHOTRA & SONIKA SALHOTRA

Witness
Print Name:
Tel. No.:


MANISH SALHOTRA & SONIKA SALHOTRA