



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W201728

Pack Slip:243730

Service Date: Feb 20, 2024

Priority: Normal Status: SCHEDULED

**BUILDER**

Customer:	N000531	City:	CALEDON	Received:	Nov 10, 2023
Name:	ZANCOR CALEDON CLUB	Service Phone(s):		Time:	
Service Fax:		Site Phone:		Order:	D387552-1
Site Fax:		Lot#:	94B	Phase:	

**RESIDENT INFORMATION**

Home Owner Name:	KAVITHA GANESAN	Address:	15 GATHERWOOD TERRACE
Home Phone(s):		Work Phone(s):	
Cell Phone(s):	416-6276374	Email(s):	kavithamugund@gmail.com

**LINKED ORDER INFORMATION (D387552-1)**

Customer:	N000531 ZANCOR CALEDON CLUB	Lot #:	94B
Model:	38-05 GLENDALE (SL)/LOT 94B	Phase:	

**SERVICE INSTRUCTIONS**

ADJUST GARAGE DOOR -LOCK GETTING STUCK--DONE

ADD ON 11/16/23

FOYER- GENERAL- ADJUST SLIDING DOOR---DONE

ADD:

GAP AT SLIDING DOOR---DONE

GAPS AT OTHER WINDOWS

MAN DOOR NOT CLOSING PROPERLY--DONE

Complete

ADD ON 01/16/24

GENERAL- COLD AIR PASS THROUGH GAP IN MAIN ENTRY DOOR IN FOYER AREA (HIGHLY CONCERNING AS FOYER AREA IS ALWAYS COLD)

BEDROOM 2- GENERAL-AFTER FIXING THE AIR LEAKAGE THROUGH WINDOWS , WINDOW GUYS INFORMED US THEY WOULD REPLACE THIS ITEM IN THE IMAGE BOTH INTERIOR AND EXTERIOR BUT HAVEN'T HEAR BACK FROM THEM (ASKED FOR THE PHOTO)

FOYER- GENERAL- MAIN ENTRANCE DOOR IN THE FOYER AREA IS HAVING LOTS OF SCUFF MARKS AND SOME DENTS. COLD AIR IS PASSING THROUGH DAMAGED WEATHER STRIP

EXTERIOR- GENERAL- THE MENTIONED PIECE IS MISSING IN EXTERIOR AND INTERIOR OF WINDOW- EXTERIOR WINDOW TRIM FELL OFF (ASKED FOR THE PHOTO)

FOYER- GENERAL- COLD AIR PASSING THROUGH MAIN ENTRY DOOR DUE TO DAMAGED WEATHER STRIP

**PARTS REQUIRED**

LN	Item Description	Location	Specification	Size	Options	Qty
192	NEWMAR VINYL CASEMENT FIXED 2" x 24 for inside and outside	LND	SDL, SDL-W, SIM DIV, SIM_SH ONLY	30 X 68	AG32 SL SIM_SH	1
340	5' 8" CLAD DOOR SYS weather striping	ENT	OTHER RPLCMNT PARTS	72 X 97.75	SL 61316 FJ LEFT 5' 8" CLAD DOOR SYS	1

Problem Description:

☐ Warranty

☐ CHARGEABLES

Material \$ \_\_\_\_\_

Material \$ \_\_\_\_\_

Labour \$ \_\_\_\_\_

Labour \$ NIC

P.O.#: \_\_\_\_\_

Cause: \_\_\_\_\_

Solution: \_\_\_\_\_

Date Completed: 20<sup>th</sup> Feb 2024

Approved: G.D.

Time: 1 hr

Service Signature: [Signature]  
STEVE

NCO  
HOMES

Zancor Homes (Caledon) Ltd.  
Warranty Services  
Phone: (905) 738-7010  
Fax: (905) 738-5948

Work Order

Closing Date: 14Nov23  
Address: 15 Gatherwood Terrace  
Caledon, Ontario L7C 4M4  
Location: Caledon Club - Phase: 1B - Lot: 94B  
Today's Date: 01Dec23  
Contact(s): Kavitha Ganesan - Cell: (416) 627-6374 - (kavithamugund@gmail.com)  
Mugundan Murugesan  
Email: kavithamugund@gmail.com

Company: Newmar  
Attention: Alex  
Telephone: (905) 672-1233  
Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
166914	PDI	FOYER/HALL- NOTE:~ADJUST GARAGE DOOR -LOCK GETTING STUCK			
167475	Interval	Foyer- General- adjust sliding door			
168361	Interval	Kitchen- General- gap at sliding door			
168601	Interval	Kitchen- General- gaps at other windows			
168602	Interval	Garage- General- man door not closing properly			

Date Completed: 20th Feb 2024 Homeowner Signature: GDI  
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: Feb 20/24 Trade &/or Service Tech.

Signature: 

Steven Mira

Print Name: \_\_\_\_\_

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

**Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.**



Zancor Homes (Caledon) Ltd.  
Warranty Services  
Phone: (905) 738-7010  
Fax: (905) 738-5948

## Work Order

**Closing Date:** 14Nov23

**Address:** 15 Gatherwood Terrace  
Caledon, Ontario L7C 4M4  
**Location:** Caledon Club - Phase: 1B - Lot: 94B  
**Today's Date:** 16Nov23  
**Contact(s):** Kavitha Ganesan - Cell: (416) 627-6374 - (kavithamugund@gmail.com)  
Mugundan Murugesan  
**Email:** kavithamugund@gmail.com

**Company:** Newmar

**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

Please Complete the following items:

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166914	PDI	FOYER/HALL- NOTE:-ADJUST GARAGE DOOR -LOCK GETTING STUCK			
167475	Interval	Foyer- General- adjust sliding door			

Date Completed: \_\_\_\_\_

Homeowner Signature: G.D.A.  
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: Feb 20/24

Trade &/or Service Tech.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

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**Company:** Newmar  
**Attention:** Alex  
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Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
166914	PDI	FOYER/HALL- NOTE:-ADJUST GARAGE DOOR -LOCK GETTING STUCK			

Date Completed: \_\_\_\_\_

Homeowner Signature: G. D. J.  
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: Feb 20/24

Trade &/or Service Tech.

Signature: [Signature]

Print Name: Steven Maia

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**Warranty Services**  
**Phone: (905) 738-7010**  
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## Work Order

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**Address:** 15 Gatherwood Terrace  
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**Location:** Caledon Club - Phase: 1B - Lot: 94B  
**Today's Date:** 16Jan24  
**Contact(s):** Kavitha Ganesan - Cell: (416) 627-6374 - (kavithamugund@gmail.com)  
Mugundan Murugesan  
**Email:** kavithamugund@gmail.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

**Please Complete the following items:**

DAI	Type	Issue		Appt. Date/Time	Notes
166914	PDI	FOYER/HALL- NOTE:-ADJUST GARAGE DOOR -LOCK GETTING STUCK		11Dec23 /am	
167475	Interval	Foyer- General- adjust sliding door		11Dec23 /am	
168361	Interval	Kitchen- General- gap at sliding door		11Dec23 /am	
168601	Interval	Kitchen- General- gaps at other windows		11Dec23 /am	
168602	Interval	Garage- General- man door not closing properly		11Dec23 /am	
171132	30-Day	Other- General- Cold air pass through gap in Main Entry door in Foyer area (highly concerning as foyer area is always cold)			
171135	30-Day	Bedroom 2- General- After fixing the air			

		leakage through windows , window guys informed us they would replace this item in the image both interior and exterior but haven't heated back from them			
171172	30-Day	Foyer- General- Main entrance door in the foyer area is having lots of scuff marks and some dents. Cold air is passing through damaged weather strip			
171179	30-Day	Exterior- General- The mentioned piece is missing in exterior and interior of window- exterior window trim fell off			
171183	30-Day	Foyer- General- Cold air passing through main entry door due to damaged weather strip			

Date Completed: 20th Feb 2024

Homeowner Signature: [Signature]  
The Homeowner acknowledges and accepts all work has been completed in a workman like manner.

Date Completed: Feb 20/24

**Trade &/or Service Tech.**

Signature: [Signature]

Print Name: Steven Mark

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