



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W192340

Pack Slip:238556

Service Date: Sep 06, 2023

Priority:	Normal	Status:	SCHEDULED
BUILDER			
Customer:	611313	City:	INNISFIL
Name:	ZANCOR BELLE AIRE SHORES	Service Phone(s):	
Service Fax:		Site Phone:	
Site Fax:		Lot#:	212W
		Received:	Jul 20, 2023
		Time:	
		Order:	D390444-1
		Phase:	3

RESIDENT INFORMATION

Home Owner Name:	Address:
Home Phone(s):	Work Phone(s):
Cell Phone(s):	Email(s):

LINKED ORDER INFORMATION (D390444-1)

Customer:	611313 ZANCOR BELLE AIRE SHORES	Lot #:	212W
Model:	50-05 BREAKER/SW (WOB)/LOT 212W	Phase:	3

SERVICE INSTRUCTIONS

INTERIOR JAMB DAMAGED — *Comp*

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
220	M12 MULTI JOIN vertical jamb extension	B4/B3	OTHER RPLCMNT PARTS	81 X 66	SW 61316 FJ	2
221	WINDOW JOIN 3 PART	B4/B3	OTHER RPLCMNT PARTS	81 X 48	SW 61316 FJ	2
222	NEWMAR VINYL CASEMENT FIXED	B4/B3	OTHER RPLCMNT PARTS	27 X 48	SW 61316 FJ	2
223	NEWMAR VINYL CASEMENT FIXED	B4/B3	OTHER RPLCMNT PARTS	27 X 48	SW 61316 FJ	2
224	NEWMAR VINYL CASEMENT	B4/B3	OTHER RPLCMNT PARTS	27 X 48	SW 61316 FJ RIGHT	2
225	WINDOW JOIN 3 PART	B4/B3	OTHER RPLCMNT PARTS	81 X 18	SW 61316 FJ	2
226	NEWMAR VINYL CASEMENT FIXED	B4/B3	OTHER RPLCMNT PARTS	27 X 18	SW 61316 FJ	2
227	NEWMAR VINYL CASEMENT FIXED	B4/B3	OTHER RPLCMNT PARTS	27 X 18	SW 61316 FJ	2
228	NEWMAR VINYL CASEMENT FIXED	B4/B3	OTHER RPLCMNT PARTS	27 X 18	SW 61316 FJ	2

Problem Description: _____

☐ Warranty

Material \$ _____

Labour \$ _____

☐ CHARGEABLES

Material \$ *NIC*

Labour \$ *NIC*

P.O.#:

Cause: *2 windows interior jamb damage*
Repaired complete

Solution: _____

Date Completed: 06. 09. 23

Approved: 

Time: _____

Service Signature: _____

THARMA



7/20/23, 3:09 PM

Newmar / Casa Bella Mail - Fwd: Zancor Innisfil Lot 212W



Service Department <servicedept@newmar.com>

Fwd: Zancor Innisfil Lot 212W

2 messages

Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

Wed, Jul 19, 2023 at 11:22 AM

----- Forwarded message -----

From: Chris DiGenova <chris@zancorhomes.com>
Date: Wed, Jul 19, 2023 at 11:21 AM
Subject: Zancor Innisfil Lot 212W
To: Newmar Matthew (Charts) (mharant@newmar.com) <mharant@newmar.com>, Melissa Green <mgreen@newmar.com>
Cc: Carmelo <carmelo@zancorhomes.com>, Nathan Simas <nathan@zancorhomes.com>

Hi Matt and Melissa,

Please see attached picture.

This damage was caused by our drywall loading drywall through the window.

Can we please get someone here to fix this jamb?

Thanks,

Chris

From: Chris DiGenova <chris@zancorhomes.com>
Sent: Wednesday, July 19, 2023 11:19 AM
To: Chris DiGenova <chris@zancorhomes.com>
Subject:

7/20/23, 3:09 PM

Newmar / Casa Bella Mail - Fwd: Zancor Innisfil Lot 212W

**** IN ORDER TO BETTER SERVE OUR CUSTOMERS, PLEASE NOTE THAT EFFECTIVE IMMEDIATELY ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com *****if inquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green
Customer Service Coordinator



20230719_111258.jpg
2075K

Mathew Harant <mharant@newmar.com>

To: Service Department <servicedept@newmar.com>

611313 ZANCOR BELLE AIRE SHORES

----- Forwarded message -----

From: Chris DiGenova <chris@zancorhomes.com>

Date: Wed, Jul 19, 2023 at 11:21 AM

Subject: Zancor Innisfil Lot 212W

To: Newmar Mathew (Charts) (mharant@newmar.com) <mharant@newmar.com>, Melissa Green <mgreen@newmar.com>

Cc: Carmelo <carmelo@zancorhomes.com>, Nathan Simas <nathan@zancorhomes.com>

Hi Matt and Melissa,

Please see attached picture.

This damage was caused by our drywall loading drywall through the window.

Can we please get someone here to fix this jamb?

Thanks,

Chris

Wed, Jul 19, 2023 at 11:24 AM

From: Chris DiGenova <chris@zancorhomes.com>
Sent: Wednesday, July 19, 2023 11:19 AM
To: Chris DiGenova <chris@zancorhomes.com>
Subject:

Mathew Harant
Sales Account Manager

Newmar Window Manufacturing Inc.

7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233
Fax: 905-672-1076
Toll Free: 1-800-263-5634
www.newmar.com

Click here for information on Newmar Aluminum Window Wall systems

Manufacturers of Quality Windows and Entrance Door Systems

Please consider the environment before printing this email.

This e-mail and any attachments may contain information that is privileged and/or confidential. If you are not the intended recipient and appear to have received this e-mail in error, please notify us immediately and then delete all copies from your computer system. Any unauthorized use, copying or further distribution is prohibited. Please also note that if you send us e-mails containing time-sensitive or important instructions, you should ensure that receipt has been timely acknowledged in view of the potential for misdirection or inadvertent interception. Thank you.



20230719_111258.jpg
2075K