



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W161361
Pack Slip:205571

Service Date: Feb 13, 2023

Priority: Normal Status: SCHEDULED

BUILDER

Customer: N000531 City: CALEDON Received: Jun 07, 2022
Name: ZANCOR CALEDON CLUB Service Phone(s): Time: AM
Service Fax: Site Phone: Order: D380045-1
Site Fax: Lot#: 4A Phase:

RESIDENT INFORMATION

Home Owner Name: LUIS GUILLERMO ZAPATA PADRON Address: ~~48 SUMMERTIME COURT~~
Home Phone(s): Work Phone(s): 647-444-1373 38 Minnow St
Cell Phone(s): Email(s): luisg_zapata@hotmail.com,
yemmyf@gmail.com

LINKED ORDER INFORMATION (D380045-1)

Customer: N000531 ZANCOR CALEDON CLUB Lot #: 4A
Model: 30-03 GREYSTONE (OPT. 4BED) Phase:

SERVICE INSTRUCTIONS

I JUST NOTICED A PRESSURE CRACK ON THE FIXED SIDE IN THE MAS ENS.

FOYER- GENERAL- WINDOWS- RIGHT FRONT DOOR BOWED

ADD:
EXTERIOR- GENERAL-DENT ON LEFT DOOR JAMB AT EXTERIOR--DONE

ADD:
EXTERIOR- GENERAL DENT ON BOTTOM WINDOW TRIM AT FRONT PORCH (WASHROOM WINDOW)

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
81	NEWMAR VINYL CASEMENT FIXED COMPLETED	ENS	GLASS ONLY - FIXED	24.75 X 42.75	CLR LOWE_ARG DW	1
120	5' 8" CLAD DOOR SYS vinyl cladding COMPLETED	ENT	OTHER RPLCMNT PARTS	72 X 97.75	DW 61316 FJ LEFT 5' 8" CLAD DOOR SYS	1
240	5' 8" CLAD DOOR SYS 22 X 20 EXECUTIVE PANEL 22 x 48 cutout COMPLETED	ENT	SLABS-OPERATIN G FOR DOUBLE DRS	72 X 97.75	LEFT STEEL 100_SERIES TYPE1 DW	1
370	NEWMAR VINYL CASEMENT	PWD	FRAME ONLY	24 X 48	LEFT DW 61316 FJ	1

Problem Description: Builder to re-calk window outside

☐ Warranty

☐ CHARGEABLES

Material \$ _____

Material \$ 551

Labour \$ _____

Labour \$ 120

Cause: _____

11/0 Signed Backups

Solution: _____

Date Completed: Feb 13/23

Approved: _____

Time: 1 1/2 hr

Service Signature: _____



STEVE



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W161361
Pack Slip:205571

Service Date: Jan 13, 2023

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: N000531
Name: ZANCOR CALEDON CLUB
Service Fax:
Site Fax:

City: CALEDON
Service Phone(s):
Site Phone:
Lot#: 4A

Received: Jun 07, 2022
Time:
Order: D380045-1
Phase:

RESIDENT INFORMATION

Home Owner Name: LUIS GUILLERMO ZAPATA PADRON
Home Phone(s):
Cell Phone(s):

Address: 48 SUMMERTIME COURT
Work Phone(s): 647-444-1373
Email(s): luisg_zapata@hotmail.com,
yemmyf@gmail.com

LINKED ORDER INFORMATION (D380045-1)

Customer: N000531 ZANCOR CALEDON CLUB
Model: 30-03 GREYSTONE (OPT. 4BED)

Lot #: 4A
Phase:

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I JUST NOTICED A PRESSURE CRACK ON THE FIXED SIDE IN THE MAS ENS .

FOYER- GENERAL- WINDOWS- RIGHT FRONT DOOR BOWED

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370	NEWMAR VINYL CASEMENT	PWD	FRAME ONLY	24 X 48	LEFT DW 61316 FJ	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: _____

Approved: _____

Time: _____

Service Signature: _____

RAY



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1078

WO # W161361

Pack Slip:205571

Service Date: Nov 02, 2022

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: N000531

City: CALEDON

Received: Jun 07, 2022

Name: ZANCOR CALEDON CLUB

Service Phone(s):

Time:

Service Fax:

Site Phone:

Order: D380045-1

Site Fax:

Lot#: 4A

Phase:

RESIDENT INFORMATION

Home Owner Name: LUIS GUILLERMO ZAPATA PADRON

Address: 48 SUMMERTIME COURT

Home Phone(s):

Work Phone(s): 647-444-1373

Cell Phone(s):

Email(s): luisg_zapata@hotmail.com,
yemmyf@gmail.com

LINKED ORDER INFORMATION (D380045-1)

Customer: N000531 ZANCOR CALEDON CLUB

Lot #: 4A

Model: 30-03 GREYSTONE (OPT. 4BED)

Phase:

SERVICE INSTRUCTIONS

I JUST NOTICED A PRESSURE CRACK ON THE FIXED SIDE IN THE MAS ENS.

FOYER- GENERAL- WINDOWS- RIGHT FRONT DOOR BOWED

ADD:

EXTERIOR- GENERAL-DENT ON LEFT DOOR JAMB AT EXTERIOR

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PARTS REQUIRED

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240	5' 8" CLAD DOOR SYS 22 X 20 EXECUTIVE PANEL 22 x 48 cutout	ENT	SLABS-OPERATIN G FOR DOUBLE DRS	72 X 97.75	LEFT STEEL 100_SERIES TYPE1 DW	1

Problem Description: need no window frame 24x48 LH - DW

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: 10-07-20

Approved: _____

Time: _____

Service Signature: _____

THARMA

[Handwritten signature]



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ONT. L4T 4E5
TEL (905) 672-1233 FAX (905) 672-1076

WO # W161361
Pack Slip: 205571

Service Date: Sep 14, 2022

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: N000531
Name: ZANCOR CALEDON CLUB
Service Fax:
Site Fax:

City: CALEDON
Service Phone(s):
Site Phone:
Lot#: 4A

Received: Jun 07, 2022
Time:
Order: D380045-1
Phase:

RESIDENT INFORMATION

Home Owner Name: LUIS GUILLERMO ZAPATA PADRON
Home Phone(s):
Cell Phone(s):

Address: ~~40 SUMMERTIME COURT~~
Work Phone(s): 647-444-1323
Email(s): luisg_zapata@hotmail.com,
yemmyf@gmail.com

LINKED ORDER INFORMATION (D380045-1)

Customer: N000531 ZANCOR CALEDON CLUB
Model: 30-03 GREYSTONE (OPT. 4BED)

Lot #: 4A
Phase:

SERVICE INSTRUCTIONS

I JUST NOTICED A PRESSURE CRACK ON THE FIXED SIDE IN THE MAS ENS. *done*

FOYER- GENERAL- WINDOWS- RIGHT FRONT DOOR BOWED *fu*

ADD:
EXTERIOR- GENERAL-DENT ON LEFT DOOR JAMB AT EXTERIOR *done*

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
81	NEWMAR VINYL CASEMENT FIXED	ENS	GLASS ONLY - FIXED	24.75 X 42.75	CLR LOWE_ARG DW	1
120	5' 8" CLAD DOOR SYS vinyl cladding	ENT	OTHER RPLCMNT PARTS	72 X 97.75	DW 61316 FJ LEFT 5' 8" CLAD DOOR SYS	1

Problem Description: *need operator door slab HL - 33 3/4 x 95*

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: *Sep 14 22*

Approved:

Time:

Service Signature:

THARMA

ANCOR
HOMES

Zancor Homes (Caledon) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 23Jun22
Address:
Location: Caledon Club - Phase: 1 - Lot: 4A
Today's Date: 15Jul22
Contact(s): Luis Guillermo Zapata Padron - Work: (647) 444-1373 - (luisg_zapata@hotmail.com)
Yemmy Hang Yip - Work: (647) 228-8402 - (yemmyf@gmail.com)
Email: luisg_zapata@hotmail.com

Company: Newmar
Attention: Alex
Telephone: (905) 672-1233
Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue	Appt. Date/Time	Notes
148015	PDI	Foyer- General- WINDOWS~ RIGHT FRONT DOOR BOWED	27Jun22 /am	
148826	30-Day	Exterior- General- Dent on left door jamb at exterior	20Jul22 /pm	completed sep 14 22

Date Completed: _____

Homeowner Signature: X
The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: feb 13/23

Trade &/or Service Tech.

Signature: [Signature]

Print Name: Steven Maia

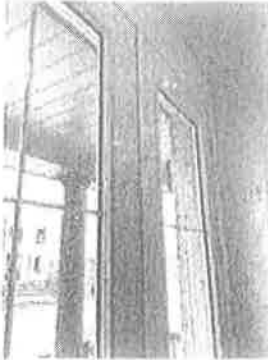
Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be

applied to the Company listed above.

Caledon Club - Phase: 1 - Lot: 4A

148015 - 1 - WINDOWS~ RIGHT FRONT DOOR
BOWED



148826 - 1 - 1 - Dent on left door jamb at exterior



6/7/22, 12:48 PM

Newmar / Casa Bella Mail - Fwd: Lot:4A



Shonnessa Facey <sfacey@newmar.com>

Fwd: Lot:4A

1 message

Ana Rodrigues <arodrigues@casabellawindows.ca>

Tue, Jun 7, 2022 at 9:21 AM

To: Melissa Green <nigreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>

Create swo and reply to anthony with a date asap

Ana Rodrigues
Customer Service Manager

All new service requests must be sent to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Ana Rodrigues
Casabella/Newmar
Customer Service manager



Casa Bella Windows Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext 337

Fax: 416-650-5580

Toll Free: 1-800-407-9917

service@casabellawindows.ca

www.casabellawindows.ca

----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>

Date: Tue, Jun 7, 2022 at 9:05 AM

Subject: Lot:4A

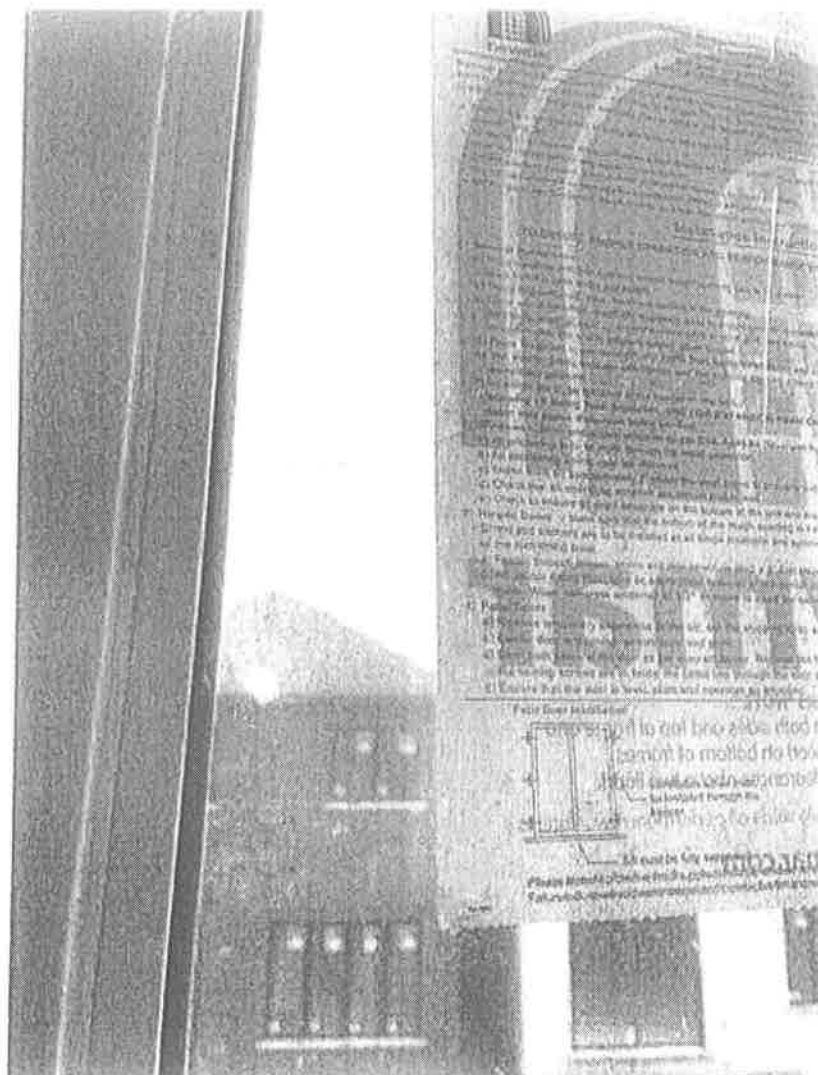
To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Good morning Ana ,

Hope all is well , Lot:4A the PDI is today at 9:30 am I just noticed a pressure crack on the fixed side in the Mas Ens .
Please expedite this replacement as soon as possible the house closes Monday next week .

6/7/22, 12:48 PM

Newmar / Casa Bella Mail - Fwd: Lot:4A



6/7/22, 12:48 PM

Newmar / Casa Bella Mail - Fwd: Lot:4A



Anthony Petta
Site Super
Caledon Zancor



Zancor Homes (Caledon) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 23Jun22
Address:
Location: Caledon Club - Phase: 1 - Lot: 4A
Today's Date: 06Oct22
Contact(s): Luis Guillermo Zapata Padron - Work: (647) 444-1373 - (luisg_zapata@hotmail.com)
Yemmy Hang Yip - Work: (647) 228-8402 - (yemmyf@gmail.com)
Email: luisg_zapata@hotmail.com

Company: Newmar
Attention: Alex
Telephone: (905) 672-1233
Fax: (905) 672-6350

Please Complete the following items:

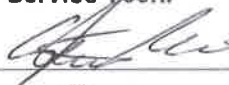
DAI	Type	Issue	Appt. Date/Time	Notes
148015	PDI	Foyer- General- WINDOWS~ RIGHT FRONT DOOR BOWED	05Aug22 /am	
148826	30-Day	Exterior- General- Dent on left door jamb at exterior	05Aug22 /am	
150747	Interval	Exterior- General- Dent on bottom window trim at front porch (Washroom window)		

Date Completed: _____

Homeowner Signature: 
The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: Feb 13/23

Trade &/or Service Tech.

Signature: 

Print Name: Steven Main

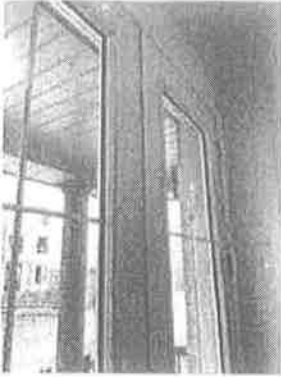
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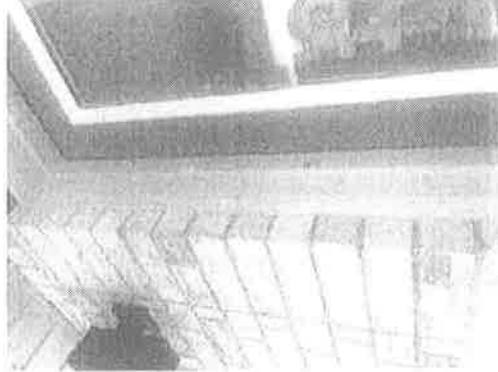
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Caledon Club - Phase: 1 - Lot: 4A

**148015 - 1 - WINDOWS~ RIGHT FRONT DOOR
BOWED**



148826 - 1 - 1 - Dent on left door jamb at exterior



**150747 - 1 - 12 - Dent on bottom window trim at
front porch (Washroom window)**

