



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W164390
Pack Slip:210316
Service Date: Jan 18, 2023

Priority: Normal Status: **SCHEDULED**

BUILDER

Customer: 611313
Name: ZANCOR BELLE AIRE SHORES
Service Fax:
Site Fax:

City: INNISFIL
Service Phone(s):
Site Phone:
Lot#: 33W

Received: Jul 28, 2022
Time: PM
Order: D379234-1
Phase: 3

RESIDENT INFORMATION

Home Owner Name: SHERRY, E CHRISTODOULOU
Home Phone(s):
Cell Phone(s): 647-877-2846

Address:
Work Phone(s):
Email(s): setrinity@gmail.com

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES
Model: 50-04 RIDGE/DW

Lot #: 33W
Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK(DONE) ---DONE

ADD:

BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE--DONE
SCREEN DOOR NOT INSTALLED

*****THIS IS AN ABSOLUTE MUST DO****

comp

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED COMPLETED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1
300	BUCKINGHAM PURCH. PATIO DOOR BRK see melissa for screen		SCREENS-REPLA CEMENT-DOORS	47.375 X 76.375	DW 61316 LEFT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description:

H/o not home. install patio door screen completed

☐ Warranty

Material \$

Labour \$

Cause:

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Solution:

Date Completed: *Jan. 18-23*

Approved:

Time:

Service Signature:

THARMA



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7610 AIRPORT ROAD, MISSISSAUGA, ON L4T 1G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W164390
Pack Slip: 210316
Service Date: Dec 14, 2022

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: 611313

City: INNISFIL

Received: Jul 28, 2022

Name: ZANCOR BELLE AIRE SHORES

Service Phone(s):

Time: PM

Service Fax:

Site Phone:

Order: D379234-1

Site Fax:

Lot#:

33W

Phase: 3

RESIDENT INFORMATION

Home Owner Name: SHERRY, E CHRISTODOULOU

Address:

Home Phone(s):

Work Phone(s):

Cell Phone(s): 647-877-2846

Email(s):

setrinity@gmail.com

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES

Lot #: 33W

Model: 50-04 RIDGE/DW

Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK(DONE) ---DONE

ADD:

BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE--DONE
SCREEN DOOR NOT INSTALLED

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED COMPLETED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1
300	BUCKINGHAM PURCH. PATIO DOOR BRK see melissa for screen	BRK	SCREENS-REPLA CEMENT-DOORS	47.375 X 76.375	DW 61316 LEFT BUCKINGHAM PURCH. PATIO DOOR	1

Rescheduled
as per Melissa

Problem Description:

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: Dec 14/22

Approved:

Time:

Service Signature:

STEVE



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7636 AIRPORT ROAD, MAUISSAUGA ON: 447 400
TEL (905) 672-1233 FAX (905) 672-1019

WO # W164390
Pack Slip: 210316
Service Date: Sep 02, 2022

Priority: Normal

Status: SCHEDULED

RELEASED

BUILDER

Customer: 611313

City: INNISFIL

Received: Jul 28, 2022

Name: ZANCOR BELLE AIRE SHORES

Service Phone(s):

Time:

Service Fax:

Site Phone:

Order: D379234-1

Site Fax:

Lot#: 33W

Phase: 3

RESIDENT INFORMATION

Home Owner Name:

Address:

Home Phone(s):

Work Phone(s): SPORDEROK STREET

Cell Phone(s):

Email(s):

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES

Lot #: 33W

Model: 50-04 RIDGE/DW

Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK

ADD:

BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE - done
SCREEN DOOR NOT INSTALLED - NEEDED PATIO SCREEN 9'5" X 7'9 1/2" DW

PARTS REQUIRED

LN Item Description

Location

Specification

Size

Options

Qty

245 NEWMAR VINYL CASEMENT FIXED B2

GLASS ONLY -

18.75 X 12.75

CLR LOWE_ARG DW

FIXED

1

Problem Description:

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: SEPT. 02, 2022

Approved:

HOME OWNER SIGNATURE

Time:

Service Signature:



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

1550 STEPHENSON DR. UNIT 100
ST. JOHNS, N.B. 12031 FAX (902) 472-1000

WO # W164390
Pack Slip: 210316
Service Date: Aug 10, 2022

Priority: Normal

BUILDER

Customer: 611313

Name: ZANCOR BELLE AIRE SHORES

Service Fax:

Site Fax:

RESIDENT INFORMATION

Home Owner Name:

Home Phone(s):

Cell Phone(s):

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES

Model: 50-04 RIDGE/DW

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK

PARTS REQUIRED

LN Item Description

245 NEWMAR VINYL CASEMENT FIXED

B2

Location

Specification

GLASS ONLY -

FIXED

Size

18.75 X 12.75

Options

CLR LOWE_ARG DW

Qty

1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

As per site info, replacement of glass

(Re-Panel)

Date Completed: Aug 10, 2022

Approved:

Time:

Service Signature:

ZAMER

8/3/22, 4:37 PM

Newmar / Casa Bella Mail - Lot 33W Innisfil Bdrm4



Lot 33W Innisfil Bdrm4

2 messages

Service Department <servicedept@newmar.com>

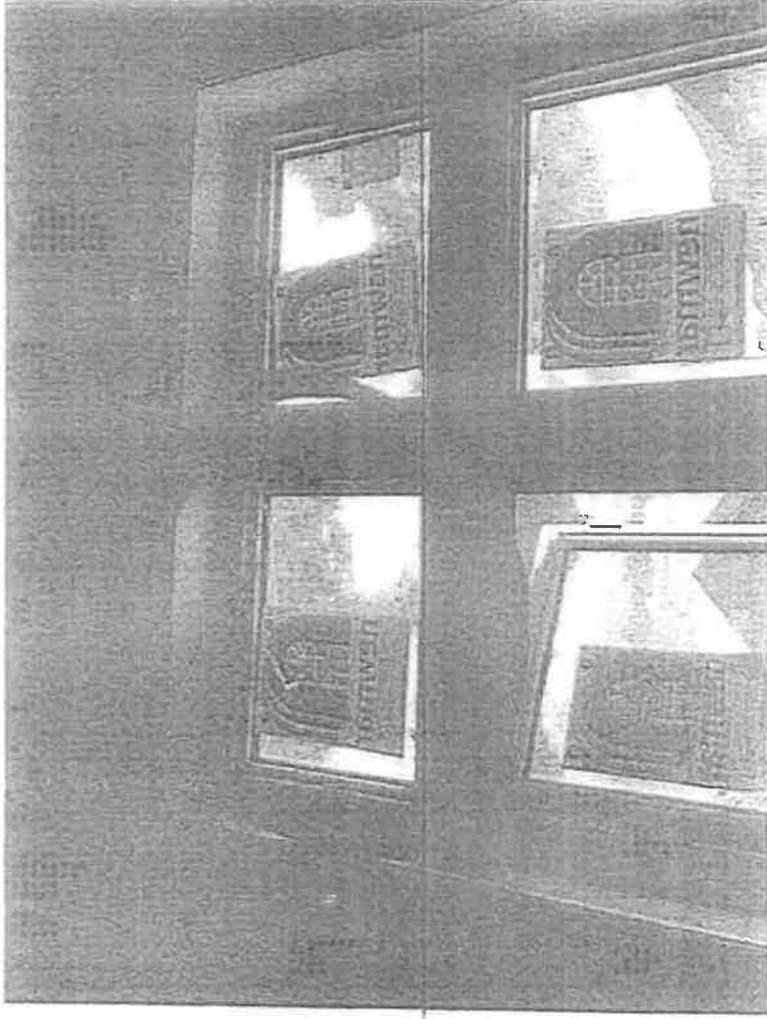
Mary Ielpo <mary@zancohomes.com>

To: Service Department <servicedept@newmar.com>, "service@newmar.com" <service@newmar.com> Wed, Aug 3, 2022 at 12:36 PM

Cc: "mgreen@newmar.com" <mgreen@newmar.com>, "sfacey@newmar.com" <sfacey@newmar.com>, Tony Camara <tcamara@newmar.com>

Good afternoon,

Has service been scheduled for this yet?



Thanks,

Mary

Zanco Homes

Sent from my iPhone

8/3/22, 4:37 PM

Newmar / Carga Bella Mail : 1 of 33W Initial Edm4

Service Department <servicedept@newmar.com>

Wed, Aug 3, 2022 at 4:36 PM

To: Mary Ielpo <mary@zancohomes.com>, "mgreen@newmar.com"

<mgreen@newmar.com>

Cc: Shonnessa Facey <sfacey@newmar.com>

A work order for this request already exists under swo # W164390 and is scheduled for 08-10-2022. For more information, please contact your coordinator.

Please note that all dates provided are tentative and to be confirmed with homeowners and far by builder, generally one week prior to said date.

Note: This email is for new work orders only. To follow up on an existing work order, please contact your service coordinator directly.

Thank you

Newmar Service Department

905-672-1233

Raj

[Quoted text hidden]

7/26/22 12:20 AM

Newmar / Casa Bolla Mail LIST TO COMPLETE INNISFIL



Shomessa Farey <sfarey@newmar.com>

LIST TO COMPLETE-INNISFIL

3 messages

Mary Jeljo <mjajo@zancohomes.com>

To: 'mgreen@newmar.com' <mgreen@newmar.com>, 'sfarey@newmar.com' <sfarey@newmar.com>, Frank Stracusa

<fstacusa@newmar.com>

Cc: Tony Cantara <tcantara@newmar.com>

Tue, Jul 26, 2022 at 4:40 PM

Frank Stracusa

Good Afternoon,

Please provide a service date. POI's are scheduled for August 3rd.

LOT#	NEWMAR ITEM TO COMPLETE	COMPLETE BY
35W	PATIO DOOR-OPERABLE DOOR FRAME CRACKED	25-Jul
35W	REQUIRE PATIO SCREEN	25-Jul
35W	MISSING 1 BSMT SCREEN	
34W	REQUIRE PATIO SCREEN	25-Jul
33W	BDRM--TRANSOM GLASS HAS STRESS CRACK	25-Jul

Thanks, Mary



Mary Jeljo

mjajo@zancohomes.com

Wesaga Beach

7/28/22, 10:20 AM

Newmar / Casa Bella Mail - LIST TO COMPLETE-INNSFILL

Head Office Phone 738-7000 Fax 738-3946

222 North Riverdale Road - Courtland, ON L4R 1H7

Melissa Green <mgreen@newmar.com>
To: Shonnessa Facey <sfacey@newmar.com>

Wed, Jul 27, 2022 at 10:59 AM

LOT#	ITEM TO COMPLETE	COMPLETE BY
35W	PATIO DOOR--OPERABLE DOOR FRAME CRACKED	25-Jul this has been placed on order and is not received yet
35W	REQUIRE PATIO SCREEN	25-Jul complete by screen dept on 07.21.2022
35W	MISSING 1 BSMT SCREEN	this has been add to w 163808 which is on order and has not arrived yet
34W	REQUIRE PATIO SCREEN	25-Jul needs new wo
33W	BDRM4--TRANSOM GLASS HAS STRESS CRACK	25-Jul needs new wo

(Quoted text hidden)

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicesdept@newmar.com if enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you :)

Melissa Green
Customer Service Coordinator

Shonnessa Facey <sfacey@newmar.com>
Draft To: Melissa Green <mgreen@newmar.com>

Thu, Jul 28, 2022 at 10:19 AM

new work order 164368 lot 34W no back up
this work order is still in the system

(Quoted text hidden)

(Quoted text hidden)

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Shonnessa Facey



Newmar Window Manufacturing Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233 ext.328
Fax: 905-672-1076
Toll Free: 1-800-263-5653