



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W164390
Pack Slip:210316

Service Date: Jan 18, 2023

Priority: Normal Status: SCHEDULED

BUILDER

Customer: 611313 City: INNISFIL Received: Jul 28, 2022
Name: ZANCOR BELLE AIRE SHORES Service Phone(s): Time: PM
Service Fax: Site Phone: Order: D379234-1
Site Fax: Lot#: 33W Phase: 3

RESIDENT INFORMATION

Home Owner Name: SHERRY, E CHRISTODOULOU Address: *Completed*
Home Phone(s): Work Phone(s):
Cell Phone(s): 647-877-2846 Email(s): setrinity@gmail.com

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES Lot #: 33W
Model: 50-04 RIDGE/DW Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK(DONE) ---DONE

ADD:
BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE--DONE
SCREEN DOOR NOT INSTALLED

*****THIS IS AN ABSOLUTE MUST DO****

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED COMPLETED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1
300	BUCKINGHAM PURCH. PATIO DOOR BRK see melissa for screen		SCREENS-REPLA CEMENT-DOORS	47.375 X 76.375	DW 61316 LEFT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description: *H/O not home. install patio door screen complete*

☐ Warranty

Material \$ _____

Labour \$ _____

☐ CHARGEABLES

Material \$ *68*

Labour \$ *120*

P.O.#:

Cause: _____

Solution: _____

Date Completed: *Jan. 18-23*

Approved: _____

Time: _____

Service Signature: *Tharma*
THARMA

Bz



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W164390
Pack Slip: 210316

Service Date: Dec 14, 2022

Priority: Normal Status: SCHEDULED
BUILDER
Customer: 611313 City: INNISFIL Received: Jul 28, 2022
Name: ZANCOR BELLE AIRE SHORES Service Phone(s): Time: PM
Service Fax: Site Phone: Order: D379234-1
Site Fax: Lot#: 33W Phase: 3

RESIDENT INFORMATION

Home Owner Name: SHERRY, E CHRISTODOULOU Address:
Home Phone(s): Work Phone(s):
Cell Phone(s): 647-877-2846 Email(s): setrinity@gmail.com

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES Lot #: 33W
Model: 50-04 RIDGE/DW Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK(DONE) ---DONE

ADD:

BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE--DONE
SCREEN DOOR NOT INSTALLED

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED COMPLETED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE ARG DW	1
300	BUCKINGHAM PURCH. PATIO DOOR BRK see melissa for screen		SCREENS-REPLA CEMENT-DOORS	47.375 X 76.375	DW 61316 LEFT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: Dec 14/22

Approved:

Time:

Service Signature: STEVE



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W164390

Pack Slip:210316

Service Date: Dec 14, 2022

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: 611313
Name: ZANCOR BELLE AIRE SHORES
Service Fax:
Site Fax:

City: INNISFIL
Service Phone(s):
Site Phone:
Lot#: 33W

Received: Jul 28, 2022
Time: PM
Order: D379234-1
Phase: 3

RESIDENT INFORMATION

Home Owner Name: SHERRY, E CHRISTODOULOU
Home Phone(s):
Cell Phone(s): 647-877-2846

Address:
Work Phone(s):
Email(s): setrinity@gmail.com

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES
Model: 50-04 RIDGE/DW

Lot #: 33W
Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK(DONE) ---DONE

ADD:
BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE--DONE
SCREEN DOOR NOT INSTALLED

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED COMPLETED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1
300	BUCKINGHAM PURCH. PATIO DOOR BRK see melissa for screen		SCREENS-REPLA CEMENT-DOORS	47.375 X 76.375	DW 61316 LEFT BUCKINGHAM PURCH. PATIO DOOR	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed:

Approved:

Time:

Service Signature:

STEVE



Zancor Homes (Innisfil) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 13May21
Address:
Location: Belle Aire Shores - Phase: 3 - Lot: 33W
Today's Date: 10Aug22
Contact(s): Sherry, E Christodoulou - Home: (647) 877-2846 - (setrinity@gmail.com)
Email: setrinity@gmail.com

Company: Newmar
Attention: Alex
Telephone: (905) 672-1233
Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
149320	PDI	BEDROOM #2- WINDOWS~CRACK ON FIXED WINDOW AT BEDROOM ABOVE GARAGE			
149333	PDI	Kitchen- General- Screen door not installed			

Date Completed: _____

Homeowner Signature: _____

The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: _____

Trade &/or Service Tech.

Signature: _____

Print Name: _____

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be

applied to the Company listed above.

Belle Aire Shores - Phase: 3 - Lot: 33W

**149320 - 1 - WINDOWS~CRACK ON FIXED
WINDOW AT BEDROOM ABOVE GARAGE**





NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G0
TEL (905) 672-1233 FAX (905) 672-1075

WO # W164390
Pack Slip: 210316

Service Date: Sep 02, 2022

Priority: Normal Status: SCHEDULED RELEASED
BUILDER
Customer: 611313 City: INNISFIL Received: Jul 28, 2022
Name: ZANCOR BELLE AIRE SHORES Service Phone(s):
Service Fax: Site Phone: Time:
Site Fax: Lot#: 33W Order: D379234-1
Phase: 3

RESIDENT INFORMATION

Home Owner Name: Address: 1441
Home Phone(s): Work Phone(s): BRODERICK STREET
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES Lot #: 33W
Model: 50-04 RIDGE/DW Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK

ADD:
BEDROOM 2 CRACKED ON FIXED WINDOW AT BEDROOM ABOVE GARAGE - done
SCREEN DOOR NOT INSTALLED - NEEDED PATIO SCREEN 4 95 X 79 1/2 DW

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1

Problem Description: _____

☐ Warranty

Material \$ _____

Labour \$ _____

☐ CHARGEABLES

Material \$ 1441

Labour \$ 465

P.O.#:

Cause: _____

Solution: _____

Date Completed: SEPT. 02, 2022

Approved: [Signature]
HOME OWNER SIGNATURE

Time: _____

Service Signature: [Signature]
RAY



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

1630 AIRPORT ROAD, MISSISSAUGA, ON L4T 1G6
(905) 672-1233 FAX (905) 672-1070

WO # W164390

Pack Slip: 210316

Service Date: Aug 10, 2022

Priority: Normal

Status: SCHEDULED

RELEASED

BUILDER

Customer: 611313

City: INNISFIL

Received: Jul 28, 2022

Name: ZANCOR BELLE AIRE SHORES

Service Phone(s):

Time:

Service Fax:

Site Phone:

Order: D379234-1

Site Fax:

Lot#: 33W

Phase: 3

RESIDENT INFORMATION

Home Owner Name:

Address:

Home Phone(s):

Work Phone(s):

Cell Phone(s):

Email(s):

LINKED ORDER INFORMATION (D379234-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES

Lot #: 33W

Model: 50-04 RIDGE/DW

Phase: 3

SERVICE INSTRUCTIONS

BDRM4--TRANSOM GLASS HAS STRESS CRACK

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
245	NEWMAR VINYL CASEMENT FIXED	B2	GLASS ONLY - FIXED	18.75 X 12.75	CLR LOWE_ARG DW	1

Problem Description:

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

As Per Site Super Fresh Stain 140 Acres

Solution:

(Re Pack)

Date Completed: Aug 10-2022

Approved:

Time:

Service Signature:

ZAHER
Edin

8/3/22, 4:37 PM

Newmar / Casa Bella Mail - Lot 33W Innisfil Bdrm4



Service Department <servicedept@newmar.com>

Lot 33W Innisfil Bdrm4

2 messages

Mary Ielpo <mary@zancorhomes.com>

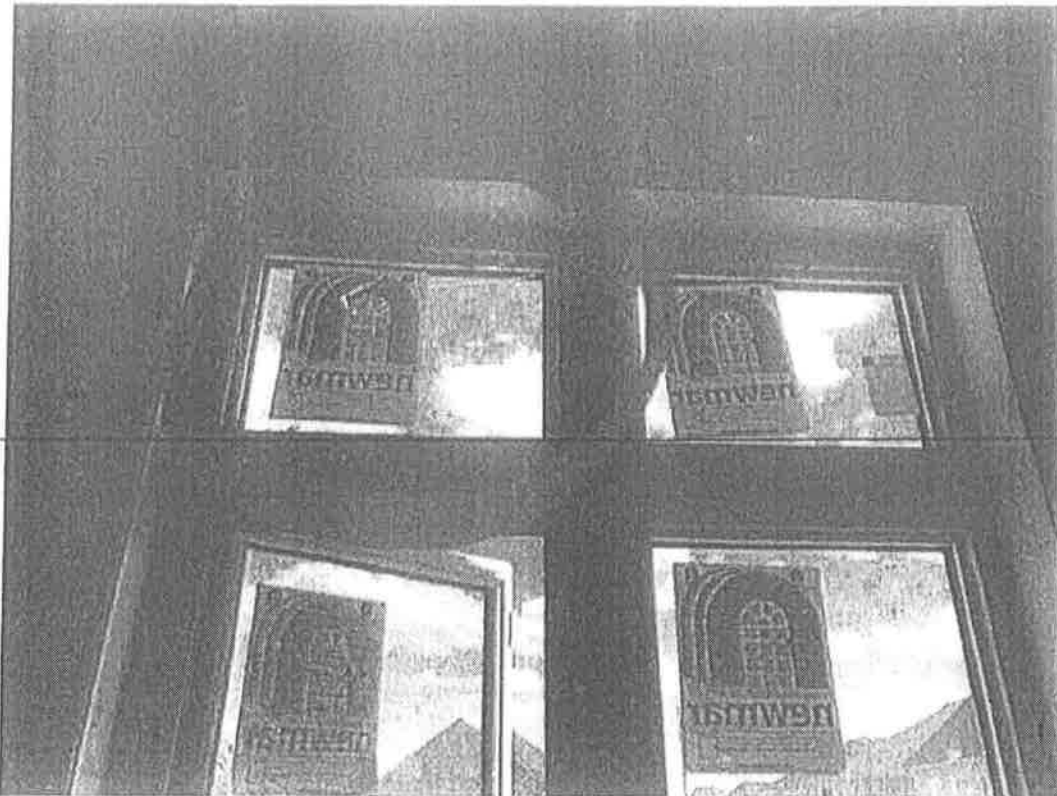
Wed, Aug 3, 2022 at 12:36 PM

To: Service Department <servicedept@newmar.com>, "service@newmar.com" <service@newmar.com>

Cc: "mgreen@newmar.com" <mgreen@newmar.com>, "sfacey@newmar.com" <sfacey@newmar.com>, Tony Camara <tcamara@newmar.com>

Good afternoon,

Has service been scheduled for this yet?



Thanks,

Mary

Zancor Homes

Sent from my iPhone

8/3/22, 4:37 PM

Newmar / Casa Bella Mail - Lot 33W Innisfil Bdm4

Service Department <servicedept@newmar.com>

Wed, Aug 3, 2022 at 4:36 PM

To: Mary Ielpo <mary@zancohomes.com>, "mgreen@newmar.com" <mgreen@newmar.com>

Cc: Shonnessa Facey <sfacey@newmar.com>

A work order for this request already exists under swo # W164390 and is scheduled for 08-10-2022. For more information, please contact your coordinator.

Please note that all dates provided are tentative and to be confirmed with homeowners and /or by builder, generally one week prior to said date .

Note: This email is for new work orders only. To follow up on an existing work order, please contact your service coordinator directly.

Thank you

Newmar Service Department

905-672-1233

Raj

[Quoted text hidden]

7/28/22, 10:20 AM

Newmar / Casa Bella Mail LIST TO COMPLETE INNISFIL



Shontessa Facey <sfacey@newmar.com>

LIST TO COMPLETE INNISFIL

3 messages

Mary Ielpo <mary@zancorhomes.com>

Tue, Jul 26, 2022 at 4:40 PM

To: "mgreen@newmar.com" <mgreen@newmar.com>, "sfacey@newmar.com" <sfacey@newmar.com>, Frank Siracusa <fsiracusa@newmar.com>

Cc: Tony Camara <tcamara@newmar.com>

Good Afternoon,

Please provide a service date. PDI's are scheduled for August 3rd.

	NEWMAR	
LOT#	ITEM TO COMPLETE	COMPLETE BY
35W	PATIO DOOR--OPERABLE DOOR FRAME CRACKED	25-Jul
35W	REQUIRE PATIO SCREEN	25-Jul
35W	MISSING 1 BSMT SCREEN	
34W	REQUIRE PATIO SCREEN	25-Jul
33W	BDRM4--TRANSOM GLASS HAS STRESS CRACK	25-Jul

Thanks, Mary



Mary Ielpo

mary@zancorhomes.com

Wasaga Beach

7/28/22, 10:20 AM

Newmar / Casa Bella Mail - LIST TO COMPLETE-INNISFIL

Head Office Phone 738-7010 Fax 738-5948

221 North Rivermode Road - Concord, ON L4K 3H7

Melissa Green <mgreen@newmar.com>

To: Shonnessa Facey <sfacey@newmar.com>

Wed, Jul 27, 2022 at 10:59 AM

LOT#	ITEM TO COMPLETE	COMPLETE BY
35W	PATIO DOOR--OPERABLE DOOR FRAME CRACKED	25-Jul this has been placed on order and is not received yet
35W	REQUIRE PATIO SCREEN	25-Jul complete by screen dept on 07.21.2022
35W	MISSING 1 BSMT SCREEN	this has been add to w 163608 which is on order and has not arrived yet
34W	REQUIRE PATIO SCREEN	25-Jul needs now wo
33W	BDRM4--TRANSOM GLASS HAS STRESS CRACK	25-Jul needs new wo

(Quoted text hidden)

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com If enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green

Customer Service Coordinator

Shonnessa Facey <sfacey@newmar.com>

Draft To: Melissa Green <mgreen@newmar.com>

Thu, Jul 28, 2022 at 10:19 AM

new work order 164389 lot 34W no back up

new work order 164390 lot 33W no back up

(Quoted text hidden)

(Quoted text hidden)

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Shonnessa Facey



Newmar Window Manufacturing Inc.

7630 Airport Road

Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext.328

Fax: 905-672-1076

Toll Free: 1-800-263-563