



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W175347

Pack Slip:224592

Service Date: Jan 10, 2023

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: 611313

City: INNISFIL

Received: Jan 09, 2023

Name: ZANCOR BELLE AIRE SHORES

Service Phone(s):

Time:

Service Fax:

Site Phone:

Order: D388437-1

Site Fax:

Lot#: 152W

Phase:

RESIDENT INFORMATION

Home Owner Name:

Address:

Home Phone(s):

Work Phone(s):

Cell Phone(s):

Email(s):

LINKED ORDER INFORMATION (D388437-1)

Customer: 611313 ZANCOR BELLE AIRE SHORES

Lot #: 152W

Model: 36-04 CUNNINGHAM OP 4BD+(OP STD)/SW/LOT 152W

Phase:

SERVICE INSTRUCTIONS

MAIN FLOOR BACK LIVING ROOM WINDOW, THE VINYL HAS COME APART FROM THE PINE JAMB

Problem Description:

Compare

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution: Repaired window with NADAN & ADJUSTED SLH on RTM
AND ADDED A 3RD SLH

Date Completed: Jan 10/23

X Approved: [Signature]

Time:

Service Signature:

TONY

Lot 152w

6 messages

Nathan Simas <nathan@zancorhomes.com>

Wed, Jan 4, 2023 at 2:46 PM

To: Melissa Green <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>

Good afternoon Melissa

152w main floor back living room window

I only noticed this today it seems like the vinyl has come apart from the pine jamb

Is there a way of fixing this without removing the window? This house is completed and I already have the PDI booked

Thanks,

Nathan Simas

Finishing Supervisor

Now Towns in Brooklin / Belle Aire Shores

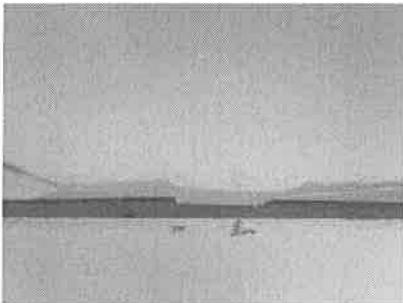
Cell # 416-791-9862

nathan@zancorhomes.com

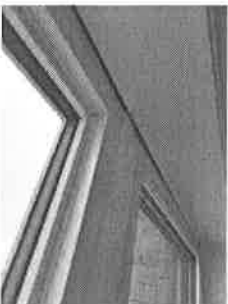
3 attachments



20230104_141501.jpg
2769K



20230104_141455.jpg
2203K



20230104_141441.jpg
3368K

To: Nathan Simas <nathan@zancorhomes.com>
Cc: Shonnessa Facey <sfacey@newmar.com>

as per tony they would need to loosen the screws in order to bang the jamb back in , would also need to take off the trim
[Quoted text hidden]

**** IN ORDER TO BETTER SERVE OUR CUSTOMERS, PLEASE NOTE THAT EFFECTIVE IMMEDIATELY ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com *****if inquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green
Customer Service Coordinator

Nathan Simas <nathan@zancorhomes.com>
To: Melissa Green <mgreen@newmar.com>
Cc: Shonnessa Facey <sfacey@newmar.com>

Wed, Jan 4, 2023 at 3:04 PM

Can you have tony call me, I wanna pick his brain

416-791-6862

Thank you,

Nathan Simas

Finishing Supervisor

Belle Aire Shores

Cell # 416-791-9862

nathan@zancorhomes.com

ZANCOR
HOMES

[Quoted text hidden]



Newmar Window Manufacturing Inc.

7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233
Fax: 905-672-1076
Toll Free: 1-800-263-5634
www.newmar.com

Manufacturers of Quality Windows and Entrance Door Systems

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Shonnessa Facey <sfacey@newmar.com>
To: Tony Camara <tcamara@newmar.com>

Wed, Jan 4, 2023 at 3:08 PM

[Quoted text hidden]

—
We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Shonnessa Facey



Newmar Window Manufacturing Inc.

7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233 ext.328
Fax: 905-672-1076
Toll Free: 1-800-263-563

Melissa Green <mgreen@newmar.com>
To: Shonnessa Facey <sfacey@newmar.com>

Mon, Jan 9, 2023 at 9:18 AM

please input asap for zahar on 01.24.2023

----- Forwarded message -----

From: **Nathan Simas** <nathan@zancorhomes.com>

[Quoted text hidden]

[Quoted text hidden]

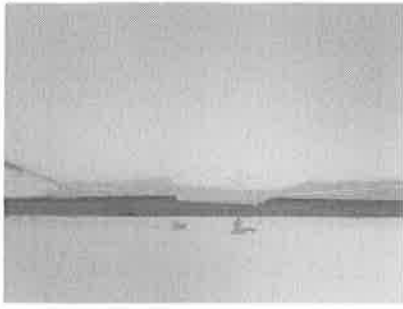
[Quoted text hidden]

3 attachments



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2203K



20230104_141441.jpg
3368K

Melissa Green <mgreen@newmar.com>

Mon, Jan 9, 2023 at 9:21 AM

To: Nathan Simas <nathan@zancorhomes.com>, Shonnessa Facey <sfacey@newmar.com>, Tony Camara <tcamara@newmar.com>

good morning

i had a chat with tony this morning i am getting this input in the system for for and it will be put in the schedule for 01.24.2023 this is the earliest date that i have if something become free before that i will let you know can you please confirm access for this date

[Quoted text hidden]