



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

FLU

WO # W164275

Pack Slip: 207624

Service Date: Sep 20, 2022

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: N000531 City: CALEDON Received: Jul 27, 2022
Name: ZANCOR CALEDON CLUB Service Phone(s): Time:
Service Fax: Site Phone: Order: D380106-1
Site Fax: Lot#: 31A Phase:

RESIDENT INFORMATION

Home Owner Name: Address:
Home Phone(s): Work Phone(s):
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION (D380106-1)

Customer: N000531 ZANCOR CALEDON CLUB Lot #: 31A
Model: 30-02 CABO (OPT. 4BED) (SL) Phase:

SERVICE INSTRUCTIONS

REPLACE G/H SLAB

ADD:

FRONT TWO BEDROOMS ONE HAS A PRESSURE CROCK NEED GLASS UNIT REPLACED. SECOND FRONT BEDROOM THE SASH IS BORED ON ONE SIDE AND WILL NOT FULLY ENGAGE IN THE LOCKED POSITION CATCHING AT THE KEEPER ONE GLASS STOP IS NOT INSTALLED FULLY I REMOVED IT COMPLETELY FOR VISUAL SEE PICTURE ATTACHED.

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
100	DCGH 2' 8" WOOD DOOR SYS	GAR	SLABS (ALL)	33.75 X 81.75	LEFT STEEL 600_SERIES TYPE3	1
121	NEWMAR VINYL CASEMENT FIXED	B4	GLASS ONLY - FIXED	18.75 X 62.75	AG22 SL/WH LOWE_ARG SIM_SH TOP_ONLY SL	1
141	NEWMAR VINYL CASEMENT	B3	SASH AND GLASS	22.125 X 66.125	RIGHT SL AG22 LOWE_ARG SIM_SH TOP_ONLY	1

Problem Description: Re-order line 141 Sash + Glass Glass Loose SIM SH Loose

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause: Slab Fixed by site - needs to be painted

Solution:

Date Completed: Sept 20/22

Approved:

Time: 1hr.

Service Signature:

STEVE



Service Department <servicedept@newmar.com>

Fwd: Caledon Club Lot:31

1 message

Ana Rodrigues <arodrigues@casabellawindows.ca>

Fri, Aug 26, 2022 at 3:07 PM

To: Service Department <service@newmar.com>, Service Department <servicedept@newmar.com>

Ana Rodrigues
Customer Service Manager

All new service requests must be sent to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Ana Rodrigues
Casabella/Newmar
Customer Service manager



Casa Bella Windows Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext 337
Fax: 416-650-5580
Toll Free: 1-800-407-9917

service@casabellawindows.ca

www.casabellawindows.ca

----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>

Date: Fri, Aug 26, 2022 at 1:54 PM

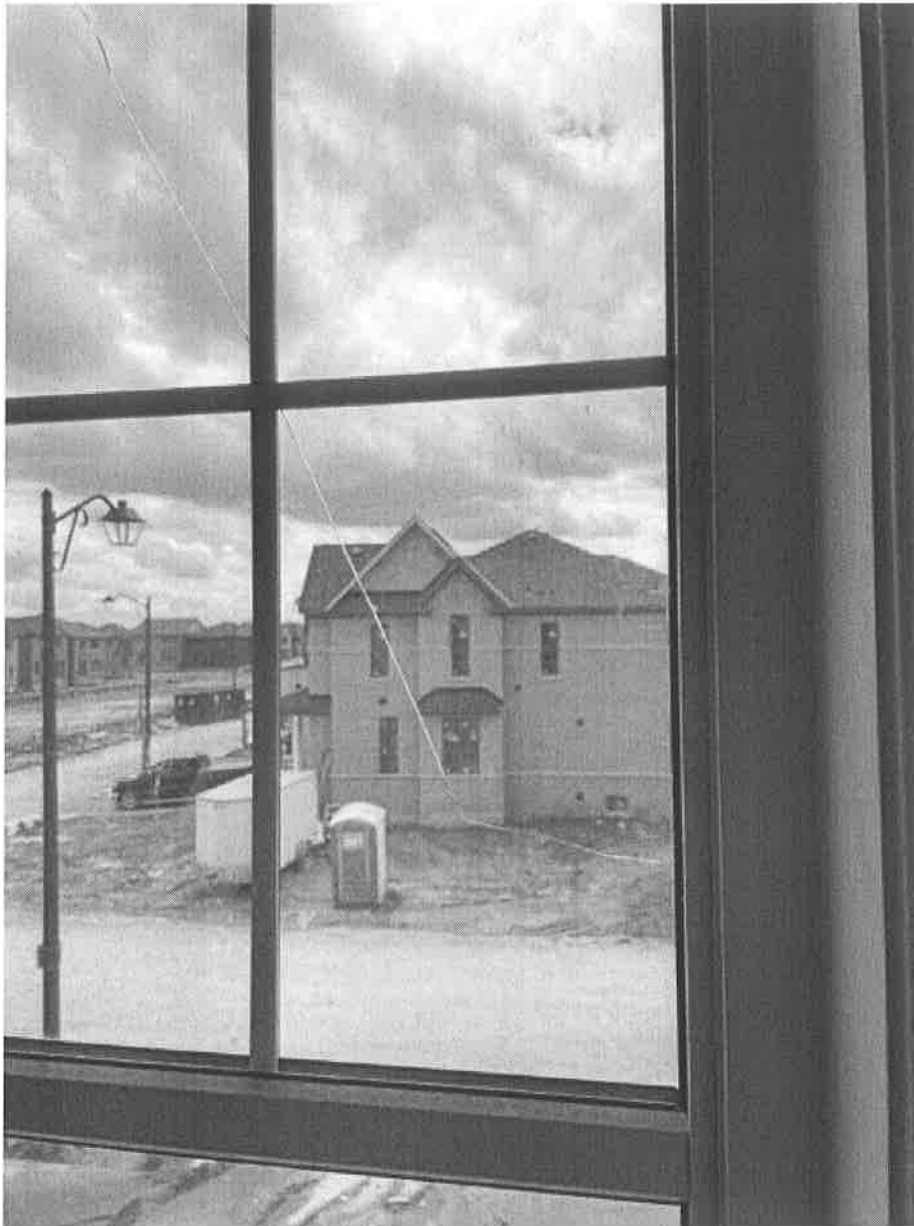
Subject: Caledon Club Lot:31

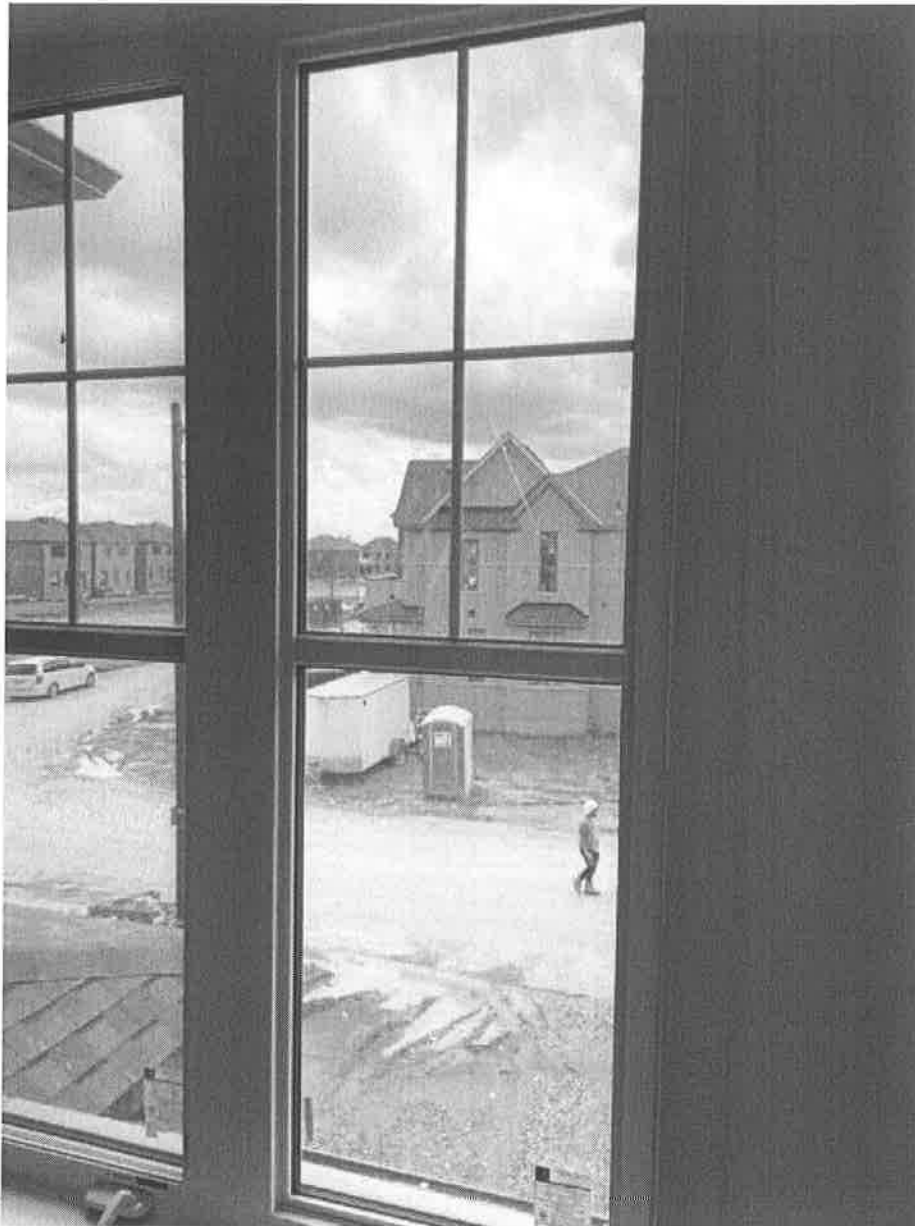
To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Good afternoon Ana,

Please make arrangements to have these two issues rectified in Lot:31A as follows:

Front two bedrooms one has a Pressure cook need glass unit replaced. Second front bedroom the sash is bored on one side and will not fully engage in the locked position catching at the keeper one glass stop is not installed fully I removed it completely for visual see picture attached. Please have this rectified as a rush as I need to get occupancy for closing on this one much appreciate it.







9/12/22, 12:57 PM

Newmar / Casa Bella Mail - Fwd: Caledon Club Lot:31



Sent from my iPhone



Service Department <servicedept@newmar.com>

Fwd: Caledon Club Lot:31A

2 messages

Ana Rodrigues <arodrigues@casabellawindows.ca>

Wed, Jul 20, 2022 at 3:51 PM

To: Service Department <servicedept@newmar.com>, Service Department <service@newmar.com>

Ana Rodrigues
Customer Service Manager

All new service requests must be sent to servicedept@newmar.com

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Ana Rodrigues
Casabella/Newmar
Customer Service manager



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----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>

Date: Wed, Jul 20, 2022 at 3:47 PM

Subject: Caledon Club Lot:31A

To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Please replace M/D slab damaged.

7/27/22, 11:16 AM

Newmar / Casa Bella Mail - Fwd: Caledon Club Lot:31A





Sent from my iPhone

Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

Wed, Jul 20, 2022 at 4:05 PM

[Quoted text hidden]

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com if enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green
Customer Service Coordinator