



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W154436

Service Date: Mar 09, 2022

Priority: Normal Status: SCHEDULED

BUILDER

Customer: 611383 City: WASAGA BEACH Received: Mar 01, 2022
Name: ZANCOR WASAGA TOWNS Service Phone(s):
Service Fax: Site Phone: Order: D361683-1
Site Fax: Lot#: BLK144-6 Phase:

RESIDENT INFORMATION

Home Owner Name: KENT WOOTTON Address: BIANCA CRESCENT
Home Phone(s): 647-244-6498 Work Phone(s):
Cell Phone(s): 416-624-4844 Email(s): wootonjackie8@gmail.com

LINKED ORDER INFORMATION (D361683-1)

Customer: 611383 ZANCOR WASAGA TOWNS Lot #: BLK144-6
Model: TH-2 LOFT / END & OPT GND FL Phase:

SERVICE INSTRUCTIONS

DEN- GENERAL- FRONT WINDOW MAKING CREAKING NOISE PLEASE INSPECT

Problem Description: NO Issue window found.

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause: in very windy day wind hit.

Solution: The window causing creaking sound

Date Completed: myrd Approved: No Issue with window

Time: myrd Service Signature: BENNY

inspected no issue found
All good only High wind
causing noise on frame.



Shonnessa Facey <sfacey@newmar.com>

Fwd: Lot 144-6 Wasaga-Newmar

3 messages

Melissa Green <mgreen@newmar.com>
 To: Shonnessa Facey <sfacey@newmar.com>

Fri, Feb 25, 2022 at 1:07 PM

please make new work order

----- Forwarded message -----

From: **Gisella Fiore** <Gisella@zancorhomes.com>
 Date: Wed, Feb 23, 2022 at 8:12 AM
 Subject: Lot 144-6 Wasaga-Newmar
 To: mgreen@newmar.com <mgreen@newmar.com>

Hi Melissa

any update on the below?

**Deficiencies on The Village of Trillium Forest - 3 - Block 144 Unit 6
 For Newmar**

DAI	Type	Issue	Appt. Date / Time	Notes
146571	Interval	Den- General- Front window making creaking noise please inspect		



Gisella Fiore

Service Manager

Gisella@zancorhomes.com

P: 905.738.7010 F: 905.738.5948

221 North Rivermede Road- Concord, ON L4K 3N7

✓ Normal window causing
 crack sound. nothing we could
 do.

Kurt Wootton
 This issue has not been
 fixed. Kurt W.

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We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com if enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green
Customer Service Coordinator

Gisella Fiore <Gisella@zancorhomes.com>

Mon, Feb 28, 2022 at 1:33 PM

To: "mgreen@newmar.com" <mgreen@newmar.com>, "service@newmar.com" <service@newmar.com>

Hi Melissa

any update?

[Quoted text hidden]

Gisella Fiore <Gisella@zancorhomes.com>

Tue, Mar 1, 2022 at 8:14 AM

To: "mgreen@newmar.com" <mgreen@newmar.com>, "service@newmar.com" <service@newmar.com>

Hi Melissa

Did you call the homeowner?

[Quoted text hidden]