



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W149127

Service Date: Dec 07, 2021

Priority: Normal

Status: SCHEDULED

BUILDER

Customer:	611383	City:	WASAGA BEACH	Received:	Nov 30, 2021
Name:	ZANCOR WASAGA TOWNS	Service Phone(s):		Time:	10AM - 2PM
Service Fax:		Site Phone:		Order:	D369323-1
Site Fax:		Lot#:	BLK 138 - 1	Phase:	

RESIDENT INFORMATION

Home Owner Name:	SATNARINE ORI	Address:	9 BIANCA CRESCENT
Home Phone(s):	416-500-4743	Work Phone(s):	
Cell Phone(s):		Email(s):	(vish-ori1@hotmail.com)

LINKED ORDER INFORMATION

Customer:	611383 ZANCOR WASAGA TOWNS	Lot #:	BLK 138 - 1
Model:	TH-2 LOFT / END & OPT GND FL	Phase:	

SERVICE INSTRUCTIONS

OTHER- GENERAL- REAR DOOR WAS ADJUST WEEKS AGO--H/O CALLED AND SAID THEY ARE HAVING ISSUES WITH IT AGAIN

Problem Description:

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution: *changes w/s and adjusted STRUCKERS.*

Date Completed: *Dec 07/2021*

Approved:

Time:

Service Signature: *[Signature]*

SIMON

11/30/21, 11:09 AM

Newmar / Casa Bella Mail - Fwd: Work order Re: The Village of Trillium Forest - 3 - Block 138 Unit 1 - Newmar



Service Department <servicedept@newmar.com>

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**Fwd: Work order Re: The Village of Trillium Forest - 3 - Block 138 Unit 1 - Newmar**

2 messages

**Melissa Green** <mgreen@newmar.com>  
To: Service Department <servicedept@newmar.com>

Mon, Nov 8, 2021 at 1:49 PM

----- Forwarded message -----

From: **Mary Ielpo** <mary@zancorhomes.com>  
Date: Mon, Nov 8, 2021 at 1:47 PM  
Subject: Fwd: Work order Re: The Village of Trillium Forest - 3 - Block 138 Unit 1 - Newmar  
To: mgreen@neemar.com <mgreen@neemar.com>  
Cc: service@newmar.com <service@newmar.com>

Good afternoon,  
Please book this ASAP. Tenant stopped me again saying there is quite a draft coming in,  
Newmar previously attended this house and having the same issue.  
Thanks  
Mary

Sent from my iPhone

Begin forwarded message:

**From:** Care of Dawn Kelly <builder@bstapps.com>  
**Date:** November 8, 2021 at 1:42:45 PM EST  
**To:** Mary Ielpo <mary@zancorhomes.com>  
**Subject:** Work order Re: The Village of Trillium Forest - 3 - Block 138 Unit 1 - Newmar  
**Reply-To:** Dawn Kelly <dawn@zancorhomes.com>

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com if enquiring about a follow up please email me directly at mgreen@newmar.com

11/30/21, 11:09 AM

Newmar / Casa Bella Mail - Fwd: Work order Re: The Village of Trillium Forest - 3 - Block 138 Unit 1 - Newmar

Thank you 😊

Melissa Green

Customer Service Coordinator

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 WorkOrder.pdf  
16K

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Service Department <servicedept@newmar.com>

Tue, Nov 30, 2021 at 10:27 AM

To: Melissa Green <mgreen@newmar.com>

Cc: builder@bstapps.com

A work order for this request already exists under swo 136911. Please follow up with your coordinator for more information.

*Please note that all dates provided are tentative and to be confirmed with homeowners and /or by builder, generally one week prior to said date .*

**Note: Incoming messages will not be responded to. This is the automatic system generated e-mail. Please contact your coordinator directly. the proper contact e-mail is service@newmar.com**

ASM,

Thank you

Newmar service department

905-672-1233

[Quoted text hidden]



**Zancor North Inc.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

## Work Order


**Closing Date:** 09Jul21  
**Address:** 9 Bianca Crescent  
Wasaga Beach  
**Location:** The Village of Trillium Forest - Phase: 3 - Lot: Block 138 Unit 1  
**Today's Date:** 08Nov21  
**Contact(s):** Satnarine Ori - Home: (416) 500-4743 - (vish-ori1@hotmail.com)  
**Email:** vish-ori1@hotmail.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
146175	Interval	Other- General- REAR DOOR WAS ADJUST WEEKS AGO--H/O CALLED AND SAID THEY ARE HAVING ISSUES WITH IT AGAIN			

Date Completed: \_\_\_\_\_

Homeowner Signature:   
The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: \_\_\_\_\_

**Trade &/or Service Tech.**

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

**Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.**