



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W142040

Service Date: Sep 14, 2021

Priority: Normal Status: SCHEDULED

BUILDER

Customer: 610908 City: KING CITY Received: Aug 23, 2021  
Name: ZANCOR MARKET COLLECTION Service Phone(s): Time: AM  
Service Fax: Site Phone: Order: D365562-1  
Site Fax: Lot#: BLK 3-14 Phase:

RESIDENT INFORMATION

Home Owner Name: PETER NATEV & JASMINE BAKOS Address: 44 Tatton Court  
Home Phone(s): 647-269-8879, 647-226-9986 Work Phone(s):  
Cell Phone(s): Email(s): peter.natev@gmail.com

LINKED ORDER INFORMATION

Customer: 610908 ZANCOR THE VILLAGE AT KINGS RI Lot #: BLK 3-14  
Model: TH-06 Phase:

SERVICE INSTRUCTIONS

THIS WAS NOT REPLACE THE JAM IS STILL CRACKED AND BROKEN.

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
31	2' 8" CLAD DOOR SYS lock side half jamb	KIT	OTHER RPLCMNT PARTS	33.75 X 81.75	DW 61316 FJ LEFT 2' 8" CLAD DOOR SYS	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$ 55.00

Labour \$ 75.00

P.O.#:

Cause: No Back-up From Builder

Solution: did half jamb H/O Signed Print

Date Completed: Sept 14/21

Approved: Jasmine Bales

Time: 1 hr.

Service Signature: STEVE



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W142040

Service Date: Aug 24, 2021

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: 610908

City: KING CITY

Received: Aug 23, 2021

Name: ZANCOR MARKET COLLECTION

Service Phone(s):

Time: AM

Service Fax:

Site Phone:

Order: D365562-1

Site Fax:

Lot#: BLK 3-14

Phase:

RESIDENT INFORMATION

Home Owner Name: PETER NATEV & JASMINE BAKOS

Address:

Home Phone(s): 647-269-8879, 647-226-9986

Work Phone(s):

Cell Phone(s):

Email(s): peter.natev@gmail.com

LINKED ORDER INFORMATION

Customer: 610908 ZANCOR THE VILLAGE AT KINGS RI

Lot #: BLK 3-14

Model: TH-06

Phase:

SERVICE INSTRUCTIONS

THIS WAS NOT REPLACE THE JAM IS STILL CRACKED AND BROKEN.

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
31	2' 8" CLAD DOOR SYS lock side half jamb	KIT	OTHER RPLCMNT PARTS	33.75 X 81.75	DW 61316 FJ LEFT 2' 8" CLAD DOOR SYS	1

Problem Description:

The H/O said e-schedule to sep/14/ and call the  
builder to remove the trims:

☐ Warranty

☐ CHARGEABLES

Material \$

Material \$

Labour \$

Labour \$

P.O.#:

Cause:

Solution:

Date Completed:

Approved:

Time:

Service Signature:

ALEX

8/23/2021

Newmar / Casa Bella Mail - Unit 14 King City-



Melissa Green <mgreen@newmar.com>

## Unit 14 King City-

12 messages

Gisella Fiore <Gisella@zancorhomes.com>  
To: "service@newmar.com" <service@newmar.com>

Fri, Aug 6, 2021 at 11:54 AM

Good Morning,

I just re sent the below. Has this been booked?  
**Deficiencies on The Village at Kings Ridge - 1 - Block 3 Unit 14  
For Newmar**

DAI	Type	Issue	Appt. Date / Time	Notes
144790	30-Day	Kitchen- General- Item #6- doors- french doors in kitchen casing/frame is cracked along the frame	20Jul21 am	



Gisella Fiore

*Service Manager*

[Gisella@zancorhomes.com](mailto:Gisella@zancorhomes.com)

P: 905.738.7010 F: 905.738.5948

221 North Rivermede Road- Concord, ON L4K 3N7

**CONFIDENTIALITY NOTICE:** This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please reply to the sender by email and destroy all copies of the original message.

Gisella Fiore <Gisella@zancorhomes.com>

Mon, Aug 9, 2021 at 3:38 PM

8/23/2021

Newmar / Casa Bella Mail - Unit 14 King City-

To: "service@newmar.com" <service@newmar.com>  
Cc: Melissa Green <mgreen@newmar.com>

Hi Guys,

Can I please get an update?

[Quoted text hidden]

---

**Melissa Green** <mgreen@newmar.com>  
To: Gisella Fiore <Gisella@zancorhomes.com>  
Cc: "service@newmar.com" <service@newmar.com>

Wed, Aug 11, 2021 at 10:16 AM

good morning  
i have this as completed on 07.20.2021 please see attached  
[Quoted text hidden]

***Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience***

Thank you 😊

Melissa Green  
**Customer Service Coordinator**

---

 **SWO-138524-37632.pdf**  
323K

---

**Gisella Fiore** <Gisella@zancorhomes.com>  
To: Melissa Green <mgreen@newmar.com>  
Cc: "service@newmar.com" <service@newmar.com>

Wed, Aug 11, 2021 at 1:35 PM

Hi Melissa

Do you have a signed work order?

[Quoted text hidden]



**Newmar Window Manufacturing Inc.**  
7630 Airport Road  
Mississauga, Ontario L4T 4G6  
Tel: 905-672-1233  
Fax: 905-672-1076  
Toll Free: 1-800-263-5634  
www.newmar.com

**Manufacturers of Quality Windows and Entrance Door Systems**

8/23/2021

Newmar / Casa Bella Mail - Unit 14 King City-

Please consider the environment before printing this email.

*This e-mail and any attachments may contain information that is privileged and/or confidential. If you are not the intended recipient and appear to have received this e-mail in error, please notify us immediately and then delete all copies from your computer system. Any unauthorized use, copying or further distribution is prohibited. Please also note that if you send us e-mails containing time-sensitive or important instructions, you should ensure that receipt has been timely acknowledged in view of the potential for misdirection or inadvertent interception. Thank you.*

---

**Gisella Fiore** <Gisella@zancorhomes.com>  
To: Melissa Green <mgreen@newmar.com>  
Cc: "service@newmar.com" <service@newmar.com>

Thu, Aug 12, 2021 at 2:11 PM

Hi Melissa I just got off the phone with this homeowner this was not replace the jam is still cracked and broken. can you please give me a date I can provide to this homeowner.

Thank you,

Giselle Fiore

---

**From:** Gisella Fiore <Gisella@zancorhomes.com>  
**Sent:** Wednesday, August 11, 2021 1:35:55 PM  
**To:** Melissa Green <mgreen@newmar.com>  
**Cc:** service@newmar.com <service@newmar.com>  
**Subject:** RE: Unit 14 King City-

[Quoted text hidden]



image001.png  
4K

---

**Melissa Green** <mgreen@newmar.com>  
To: Gisella Fiore <Gisella@zancorhomes.com>  
Cc: "service@newmar.com" <service@newmar.com>

Fri, Aug 13, 2021 at 8:25 AM

can you please send me a picture

[Quoted text hidden]

---

**Gisella Fiore** <Gisella@zancorhomes.com>  
To: Melissa Green <mgreen@newmar.com>  
Cc: "service@newmar.com" <service@newmar.com>

Fri, Aug 13, 2021 at 9:22 PM

Hi Melissa

See attached as requested. Please let me know when this can be booked for

[Quoted text hidden]

---

14.jpg  
694K

8/23/2021

Newmar / Casa Bella Mail - Unit 14 King City-



**Gisella Fiore** <Gisella@zancorhomes.com>

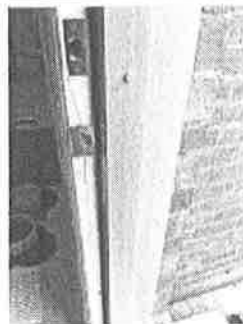
Tue, Aug 17, 2021 at 9:01 AM

To: Melissa Green <mgreen@newmar.com>, "service@newmar.com" <service@newmar.com>

Hi Melissa

Has this been booked yet?

[Quoted text hidden]



14.jpg  
694K

**Gisella Fiore** <Gisella@zancorhomes.com>

Wed, Aug 18, 2021 at 9:48 AM

To: Melissa Green <mgreen@newmar.com>, "service@newmar.com" <service@newmar.com>

Good Morning

Has this been scheduled yet?

[Quoted text hidden]

**Gisella Fiore** <Gisella@zancorhomes.com>

Fri, Aug 20, 2021 at 10:38 AM

To: Melissa Green <mgreen@newmar.com>, "service@newmar.com" <service@newmar.com>

Good morning has this been booked yet

Thank you,

Giselle Fiore

**From:** Gisella Fiore <Gisella@zancorhomes.com>

**Sent:** Wednesday, August 18, 2021 9:48:07 AM

**To:** Melissa Green <mgreen@newmar.com>; service@newmar.com <service@newmar.com>

[Quoted text hidden]

[Quoted text hidden]

8/23/2021

Newmar / Casa Bella Mail - Unit 14 King City-



image001.png  
4K

---

**Melissa Green** <mgreen@newmar.com>  
To: Gisella Fiore <Gisella@zancorhomes.com>  
Cc: "service@newmar.com" <service@newmar.com>

Mon, Aug 23, 2021 at 11:05 AM

so sorry it took so long to get back to you is this still for the door in the kitchen  
[Quoted text hidden]

---

**Gisella Fiore** <Gisella@zancorhomes.com>  
To: Melissa Green <mgreen@newmar.com>  
Cc: "service@newmar.com" <service@newmar.com>

Mon, Aug 23, 2021 at 11:12 AM

Hi Melissa,

Yes this patio door in the kitchen

[Quoted text hidden]