



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W138199

Service Date: Jul 06, 2021

Priority: Normal Status: SCHEDULED

BUILDER

Customer: 611313 City: INNISFIL Received: Jun 25, 2021
Name: ZANCOR BELLE AIRE SHORES Service Phone(s): Time:
Service Fax: Site Phone: Order: D356659-1
Site Fax: Lot#: 32 Phase:

RESIDENT INFORMATION

Home Owner Name: N/A Address: N/A
Home Phone(s): Work Phone(s):
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION

Customer: 611313 ZANCOR BELLE AIRE SHORES Lot #: 32
Model: 50-02 STARBOARD/LOT32 Phase:

SERVICE INSTRUCTIONS

BASEMENT- GENERAL- ITEM #1- SLIDING DOOR SCREEN LOOKS SMALLER AS KEEPS FALLING OFF WHEN OPENING AND CLOSING

PARTS REQUIRED

| LN | Item Description | Location | Specification | Size | Options | Qty |
|----|------------------------------|----------|-------------------------------|-----------------|---|-----|
| 60 | BUCKINGHAM PURCH. PATIO DOOR | RR/BRK | SCREENS-REPLA CEMENT-DOORS | 47.375 X 76.375 | WH 61316 RIGHT BUCKINGHAM PURCH. PATIO DOOR | 1 |

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution: Made Adjustment wheels on the screen.

Date Completed: July 6/2021

Approved: [Signature]

Time:

Service Signature: [Signature]

ALEX



Service Department <servicedept@newmar.com>

Fwd: Lot 32N-Innisfil-Review

1 message

Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

Wed, Jun 23, 2021 at 9:07 AM

07.06.2021 alex please create new

----- Forwarded message -----

From: **Gisella Fiore** <Gisella@zancorhomes.com>
Date: Tue, Jun 22, 2021 at 2:46 PM
Subject: RE: Lot 32N-Innisfil-Review
To: service@newmar.com <service@newmar.com>, Melissa Green <mgreen@newmar.com>

Good afternoon,

Has this been rebooked?

Giselle

From: Gisella Fiore
Sent: June 21, 2021 9:30 AM
To: 'service@newmar.com' <service@newmar.com>; 'Melissa Green' <mgreen@newmar.com>
Subject: FW: Lot 32N-Innisfil-Review

Hi Guys see below for lot 32n.....

From: Saj Anwar <saj@hirecanada.ca>
Sent: June 19, 2021 10:22 PM
To: Gisella Fiore <Gisella@zancorhomes.com>
Subject: RE: Lot 32N-Innisfil-Review

Hello Giselle,

Hope all is well. I wanted to send you a quick update to let you know that the door guy came by to fix the basement screen on the sliding door. I tried to open the screen today and it still comes off its track and falls out when opening it. I wasn't home when the service guy came however my wife was and she told me he didn't replace it he just used a hammer to make adjustments. Unfortunately that did not solve the issue and it still falls out of the track.

Can you reschedule them to replace it? I will make sure I am home to show the guy the issue.

Thanks,

Saj Anwar
Managing Director
Hire Canada

Tel: 416.907.8604
Fax: 416.907.8343
Mobile: 416.230.4597
Email: saj@hirecanada.ca
Website: www.HireCanada.ca

----- Original message -----

From: Gisella Fiore <Gisella@zancorhomes.com>

Date: 2021-06-18 2:18 p.m. (GMT-05:00)

To: Saj Anwar <saj@hirecanada.ca>

Subject: RE: Lot 32N-Innisfil-Review

Good Afternoon Saj

This is a reminder notice for Tuesday appointment

Have a great weekend

Giselle

From: Gisella Fiore
Sent: May 26, 2021 9:47 AM
To: 'Saj Anwar' <saj@hirecanada.ca>
Subject: RE: Lot 32N-Innisfil-Review

Good Morning Saj

Thank you for meeting with me yesterday. I would like to set up a service appointment for **Tuesday June 22nd arrival between 11-12pm** to complete the below

Also I have asked the kitchen company to inspect the upper shelf above the fridge for you. I don't think there is anything wrong aside from having weight inside but we can double check for you.

Outstanding Deficiencies
Belle Aire Shores - Phase: 2 - Lot: 32N - Model: STARBOARD (50-02) ELEV B

| Date Reported | Type | Number | Deficiency Description | Trade Assigned | Add Trade | Appointment Date |
|---------------|--------|--------|--|--|-----------|------------------|
| 26May21 | 1 Year | 1 | Basement- General- Item #1- Sliding door screen looks smaller as keeps falling off when opening and closing | Newmar 144036 | Add | NoAppoint. |
| 26May21 | 1 Year | 2 | Basement- General- Item #2- 2 vents not secure to wall right of sliding door and right of electrical (not warranted , secure if possible) | Belle Aires Shores Warranty Service 144037 | Add | NoAppoint. |
| 26May21 | 1 Year | 3 | Living Room- General- Item #3- Floor squeak in Living room (Cannot find squeak at inspection. homeowner requested to add a screw from basement as courtesy) | Belle Aires Shores Warranty Service 144038 | Add | NoAppoint. |
| 26May21 | 1 Year | 4 | Garage- General- Item #4- Garage door frame at step loose (Advised homeowner this is normal) | Belle Aires Shores Warranty Service 144039 | Add | NoAppoint. |
| 26May21 | 1 Year | 5 | Garage- General- Item #5- Weather stripping requires screws | Abbey Overhead Doors Inc. 144040 | Add | NoAppoint. |
| 26May21 | 1 Year | 6 | Garage- General- Item #6-Downspout on right side of house dented (N.A) | Promark Aluminum LTD. 144041 | Add | NoAppoint. |
| 26May21 | 1 Year | 7 | Main Bathroom- General- Item #7- pATCH NAIL POP ABOVE TOLIET | Belle Aires Shores Warranty Service 144042 | Add | NoAppoint. |
| 26May21 | 1 Year | 8 | Main Bathroom- General- Item #8 - 2nd bedroom door and bathroom door to be adjusted not clicking into lock | Kingsview Carpentry 144043 | Add | NoAppoint. |
| 26May21 | 1 Year | 9 | Garage- General- Item #9- Garage outlet left wall not working | Mykon Electric North Ltd 144044 | Add | NoAppoint. |
| | | | | | | |

6/25/2021

Newmar / Casa Bella Mail - Fwd: Lot 32N-Innisfil-Review

| | | | | | | |
|---------|--------|----|--|---|-----|------------|
| 26May21 | 1 Year | 10 | Basement- General- Item 10- Floor cracked in basement left of sliding door (Advised homeowner not wider then 6mm to continue to monitor) | Belle Aires Shores Warranty Service 144045 | Add | NoAppoint. |
| 26May21 | 1 Year | 11 | Powder Room- General- Item #11- Power room floor squeak(Unable to find , svc to put screw if hears it at appointment) | Belle Aires Shores Warranty Service 144046 | Add | NoAppoint. |
| 26May21 | 1 Year | 12 | Powder Room- General- Item #12- Kitchen faucet handle loose | Icon Plumbing & Heating 144047 | Add | NoAppoint. |

From: Gisella Fiore
Sent: May 20, 2021 2:52 PM
To: 'Saj Anwar' <saj@hirecanada.ca>
Subject: RE: Lot 32N-Innisfil-Review

Good Afternoon Saj

Are you available on **Tuesday May 25 arrival 11:30-12:30** instead?

Giselle

From: Saj Anwar <saj@hirecanada.ca>
Sent: May 19, 2021 11:20 AM
To: Gisella Fiore <Gisella@zancorhomes.com>
Subject: RE: Lot 32N-Innisfil-Review

Hello Gisella,

Thank you for your follow up. Sure I can be available at that scheduled time and date.

Sincerely,

Saj Anwar
Managing Director
Hire Canada

Tel: 416.907.8604
Fax: 416.907.8343
Mobile: 416.230.4597
Email: saj@hirecanada.ca
Website: www.HireCanada.ca

----- Original message -----

From: Gisella Fiore <Gisella@zancorhomes.com>

Date: 2021-05-19 10:46 a.m. (GMT-05:00)

To: saj@hirecanada.ca

Subject: Lot 32N-Innisfil-Review

Good morning Saj,

We have received your Year end Tarion. I would like to set up an appointment to come to inspect these items. Please confirm if you are available on Tuesday May 25th arrival between 9:30-10:30am

Thank you,



Gisella Fiore

Gisella@zancorhomes.com

P: 905.738.7010 F: 905.738.5948

221 North Rivermede Road- Concord, ON L4K 3N7

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Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience

Thank you 😊

Melissa Green

Customer Service Facilitator