



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W135781

Service Date: May 27, 2021

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: 611383 City: WASAGA BEACH Received: May 19, 2021
Name: ZANCOR WASAGA TOWNS Service Phone(s): Time:
Service Fax: Site Phone: Order: D369331-1
Site Fax: Lot#: BLK 140 - 4 Phase:

RESIDENT INFORMATION

Home Owner Name: N/A Address: N/A
Home Phone(s): Work Phone(s):
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION

Customer: 611383 ZANCOR WASAGA TOWNS Lot #: BLK 140 - 4
Model: TH-5/ SW Phase:

SERVICE INSTRUCTIONS

FRONT DOOR GLASS HAS STRESS CRACK--REPLACE--URGENT!!!!

Complete

PARTS REQUIRED

| LN | Item Description | Location | Specification | Size | Options | Qty |
|-----|--------------------|----------|----------------|---------|--|-----|
| 122 | 623_STYLE DOORLITE | ENT | DOORLITES ONLY | 22 X 36 | 623_STYLE DOORLITE AG AG33 SW/WH LOWE_ARG | 1 |

Problem Description: _____

☐ Warranty

Material \$ _____

Labour \$ _____

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

108.00
75.00

Cause: _____

Solution: _____

Date Completed: *May 27/21*

Approved: *416 Signature*
[Signature]

Time: *3:00pm*

Service Signature: *[Signature]*
STEVE



Service Department <servicedept@newmar.com>

Fwd: WASAGA

1 message

Melissa Green <mgreen@newmar.com>
 To: Service Department <servicedept@newmar.com>

Thu, May 13, 2021 at 12:33 PM

05.27.2021 steve

----- Forwarded message -----

From: **Mary Ielpo** <mary@zancorhomes.com>
 Date: Thu, May 13, 2021 at 12:27 PM
 Subject: WASAGA
 To: Melissa Green <mgreen@newmar.com>, Tony Camara <tcamara@newmar.com>

| Newmar--MUST BE COMPLETED BY DATE GIVEN...PDI'S HAVE BEEN BOOKED!! | | | |
|---|--------------|---|----------------|
| DATE | LOT # | ITEM | DONE BY |
| 15-Apr | 141-1 | REQUIRE SLIDING DOOR SCREEN | 23-Apr |
| | 141-1 | FRONT DOOR CRACKED--PICTURE SENT | ASAP |
| 16-Apr | 136-1 | ADJUST FRONT DOOR--LIGHT VISIBLE AT BOTTOM | 23-Apr |
| 19-Apr | 136-3 | ADJUST FRONT DOORS--UNEVEN GAPS | 26-Apr |
| 19-Apr | 136-3 | FRONT DOOR--REQUIRE SCREW COVER AT GLASS FRAMING | 26-Apr |
| 19-Apr | 136-3 | SLIDING DOOR--HOLE IN BOTTOM OF TRACK, INTERIOR SIDE | 26-Apr |
| 13-May | 140-4 | FRONT DOOR GLASS HAS STRESS CRACK--REPLACE--URGENT!!!! | 17-May |

I need an urgent reply on when I can realistically expect this glass to be changed, since this house closes May 19th

Thanks, Mary



Mary Ielpo

mary@zancorhomes.com

Innisfil-Belle Aire Shores

Construction Trailer 1 705-294-0872

Head Office P:905-738-7010 F:905-738-5948

221 North Rivermede Road - Concord, ON L4K 3N7

Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience

Thank you 😊

Melissa Green

Customer Service Facilitator