



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W135399

Service Date: May 18, 2021

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: 610908 City: KING CITY Received: May 13, 2021
Name: ZANCOR MARKET COLLECTION Service Phone(s): Time:
Service Fax: Site Phone: Order: D365197-1
Site Fax: Lot#: BLK 2-11 Phase:

RESIDENT INFORMATION

Home Owner Name: N/A Address: N/A 48 tatton court
Home Phone(s): Work Phone(s):
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION

Customer: 610908 ZANCOR THE VILLAGE AT KINGS RI Lot #: BLK 2-11
Model: TH-06 Phase: Complete

SERVICE INSTRUCTIONS

APPEARS THAT FRONT DOOR IS DEFECTIVE POSSIBLE NEED TO REPLACE SLAB
FRONT BEDROOM WINDOW SILL PLASTIC BROKEN B2

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
121	3' CLAD DOOR SYS 22 X 48 cut out	ENT	SLABS (ALL)	39.25 X 97.75	LEFT STEEL 600_SERIES TYPE1 DW	1

Problem Description: ~~Door is defective~~

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$ 190.00

Labour \$ 75.00

P.O.#:

Cause:

Solution: M/o signature

Date Completed: May 18/21

Approved: [Signature]

Time: [Signature]

Service Signature: [Signature]

STEVE



Service Department <servicedept@newmar.com>

Fwd: Unit 11 block 2

1 message

Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

05.18.2021 steve

Forwarded message
From: **Tony Greco** <tony@zancorhomes.com>
Date: Mon, May 10, 2021 at 9:42 AM
Subject: Unit 11 block 2
To: Melissa Green <mgreen@newmar.com>

Appears that front door is defective possible need to replace slab





Sent from my iPhone

Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience

Thank you

Melissa Green

Customer Service Facilitator

5/13/2021

Newmar / Casa Bella Mail - Fwd: Unit 11 front bedroom window sill plastic broken



Service Department <servicedept@newmar.com>

Fwd: Unit 11 front bedroom window sill plastic broken

1 message

Melissa Green <mgreen@newmar.com>

To: Service Department <servicedept@newmar.com>

05.18.2021 steve

—— Forwarded message ——

From: Tony Greco <tony@zancorhomes.com>

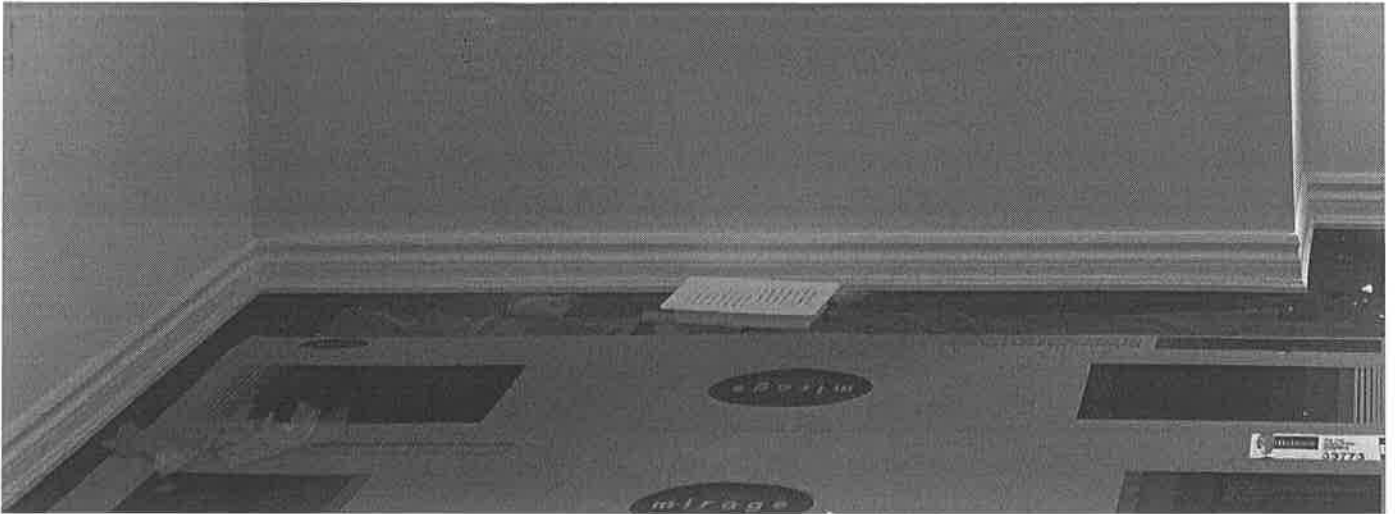
Date: Mon, May 10, 2021 at 9:41 AM

Subject: Unit 11 front bedroom window sill plastic broken

To: Melissa Green <mgreen@newmar.com>

Bedroom 2 unit 11 please book service





5/13/2021

Newmar / Casa Bella Mail - Fwd: Unit 11 front bedroom window sill plastic broken



Sent from my iPhone

Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience

Thank you 😊

Melissa Green

Customer Service Facilitator