



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W132215

Service Date: May 18, 2021

Priority: Normal Status: SCHEDULED

BUILDER

Customer: 610908 City: KING CITY Received: Mar 25, 2021
Name: ZANCOR MARKET COLLECTION Service Phone(s): Time: AM
Service Fax: Site Phone: Order: D365566-1
Site Fax: Lot#: BLK 3-18 Phase:

RESIDENT INFORMATION

Home Owner Name: FATTANEH MOHAJER & ASGHAR GOLI Address: 34 TATTON COURT
Home Phone(s): 416-305-4170 Work Phone(s):
Cell Phone(s): Email(s): fmohajeri@hotmail.ca

LINKED ORDER INFORMATION

Customer: 610908 ZANCOR THE VILLAGE AT KINGS RI Lot #: BLK 3-18
Model: TH-06 END Phase:

SERVICE INSTRUCTIONS

THIS LOT BEDROOM 3 CLOSET IS MISSING THE WINDOW SCREEN PLEASE DISPATCH PERSONEL TO COMPLETE
ADD
BEDROOM 3- GENERAL REQUIRE CLOSET WINDOW SCREEN

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
160	NEWMAR VINYL CASEMENT	WIC	SCREENS-REPLA	19.0625 X		1
			CEMENT-WINDO	51.125		
			WS			

Problem Description:

Dropped by Front Door - not home

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$ N/C

Labour \$

P.O.#:

Cause:

Solution:

Date Completed: May 18 / 21

Approved:

Time: 15 min

Service Signature: 

STEVE



Service Department <servicedept@newmar.com>

Fwd: Block 3 unit 18

1 message

Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

Mon, Mar 22, 2021 at 8:49 AM

04.15.2021 khem

----- Forwarded message -----

From: **Tony Greco** <tony@zancorhomes.com>
Date: Thu, Mar 11, 2021 at 2:14 PM
Subject: Re: Block 3 unit 18
To: Melissa Green <mgreen@newmar.com>
Cc: Frank Siracusa <fsiracusa@newmar.com>, service@newmar.com <service@newmar.com>

King city thank you

Sent from my iPhone

On Mar 10, 2021, at 4:17 PM, Melissa Green <mgreen@newmar.com> wrote:

can you please confirm which site this is for?

On Tue, Mar 9, 2021 at 3:51 PM Tony Greco <tony@zancorhomes.com> wrote:
This lot bedroom 3 closet is missing the window screen please dispatch personel to complete

<IMG_1477.jpg>

Sent from my iPhone

Please note that our response lead time is longer than before due to backlogs which we have in this pandemic. Thank you for your understanding and patience

Thank you 😊

Melissa Green
Customer Service Facilitator

**Newmar Window Manufacturing Inc.**

7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233
Fax: 905-672-1076
Toll Free: 1-800-263-5634
www.newmar.com

Manufacturers of Quality Windows and Entrance Door Systems**Please consider the environment before printing this email.**

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611K



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WO # W132215

Service Date: Apr 15, 2021

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: 610908

City: KING CITY

Received: Mar 25, 2021

Name: ZANCOR MARKET COLLECTION

Service Phone(s):

Time:

Service Fax:

Site Phone:

Order: D365566-1

Site Fax:

Lot#: BLK 3-18

Phase:

RESIDENT INFORMATION

Home Owner Name: N/A

Address: N/A

Home Phone(s):

Work Phone(s):

Cell Phone(s):

Email(s):

LINKED ORDER INFORMATION

Customer: 610908 ZANCOR THE VILLAGE AT KINGS RI

Lot #: BLK 3-18

Model: TH-06 END

Phase:

SERVICE INSTRUCTIONS

THIS LOT BEDROOM 3 CLOSET IS MISSING THE WINDOW SCREEN PLEASE DISPATCH PERSONEL TO COMPLETE

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
160	NEWMAR VINYL CASEMENT	WIC	SCREENS-REPLA CEMENT-WINDO WS	19.0625 X 51.125		1

Problem Description: DONE

☐ Warranty

☐ CHARGEABLES

Material \$ _____

Material \$ _____

Labour \$ _____

Labour \$ _____

P.O.#: _____

Cause: _____

Solution: _____

Date Completed: _____

Approved: _____

Time: _____

Service Signature: k/v

KHEM



Service Department <servicedept@newmar.com>

Fwd: Block 3 unit 18

1 message

Melissa Green <mgreen@newmar.com>
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Thank you 😊

Melissa Green
Customer Service Facilitator



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611K



Zancor Homes (Block 81) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Closing Date: 15Apr21
Address: 34 Tatton Court
King City, Ontario L4K 0J5
Location: The Village at Kings Ridge - Phase: 1 - Lot: Block 3 Unit 18
Today's Date: 29Apr21
Contact(s): Fattaneh Mohajeri - Cell: (416) 305-4170
Asghar Golizadeh -
Email: fmohajeri@hotmail.ca

Company: Newmar
Attention: Alex
Telephone: (905) 672-1233
Fax: (905) 672-6350

Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
143271	PDI	Bedroom 3- General- REQUIRE CLOSET WINDOW SCREEN			

Date Completed: _____

Homeowner Signature: _____

The Homeowner acknowledges and accepts all work
has been completed in a workman like manner.

Date Completed: _____

Trade &/or Service Tech.

Signature: _____

Print Name: _____

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.