



May 19th 2021

Addressed to Zancor Homes,

Regarding Lot 135-1

As you are aware, Mykon Electric North Ltd. was issued a work order by Zancor homes to inspect and resolve an issue with flickering lights in Master bedroom, laundry room and Master bathroom. When our electricians showed up they conducted the following troubleshoot ideas; Replaced light bulbs, changed fixture in laundry room, opened all devices up on this specific circuit to confirm all terminations were not loose, changed breaker position in panel to confirm both phases were providing sufficient power. We also noticed that the Master Bathroom had a wifi switch which we also removed and installed our regular device. None of these methods resolved the issue of flickering light bulbs on this one specific circuit. Please note that no other circuit in this house is experiencing this issue. We then noticed a bidet plugged into the Bathroom outlet and when our electrician unplugged the bidet, the flickering immediately stopped. Prior to this point the lights would flicker every 10-15 Min and our electrician stayed for half an hour to see if the flickering would return and it did not.

Our Findings confirm that there is nothing wrong with our wiring or our devices. All work on this site has been performed by the same crews, using the same devices and never experiencing this issue other than one other home which we determined it was a faulty hair straightener.

We also noticed that other electrical work has been done in this home including smart devices, 2 x UPS systems and partial electrical work done in the basement which would void Mykon Electric North Ltd warranty from this point on.

We are not confirming or blaming the issue on work done by the homeowner but only confirming that Mykon Electric North Ltd. followed all CSA standards for all work performed in Lot 135-1.

Regards,

Mario Zygalko

Mario Zygalko
President

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