
FAX TRANSMISSION

To: Pratt Hansen Group Inc.
From: Pratt Homes
Subject: Work order Re: Sunnidale Vistas - SUN - 3015 - Decora Window and Door Systems

Message: Our service man checked this window. It does not close. This service request was originally sent on June 23, 2010.



Pratt Hansen Group
Customer Service
Phone: (705) 792-3883
Fax: (705) 792-3893

Work Order

Address: 43 Coulter St Unit 15 -
Location: Sunnidale Vistas - Phase: SUN - Lot: 3015
Today's Date: 15Sep10
Contact Name(s): Susan Rogers and Christina Rogers
Contact Phone No.: Res: (705) 725-0685 Bus: (705) 734-9500 Bus2: Cell: (705) 716-0134
Company: Decora Window and Door Systems
Attention: Diana
Telephone: (905) 660-9212
Fax: (905) 660-9788

Please Complete the following items:

Deficiency Number	Issue		Appt. Date/Time	Notes
2255	BEDROOM #2- WINDOWS-OPERABLE WINDOW MAKES CRACKING SOUND WHEN CLOSING			
3396	Bedroom #2- window crank not working window is very hard to open and close			

Date Completed: _____ Homeowner Signature: _____

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.