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# **FAX TRANSMISSION**

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To: Pratt Hansen Group Inc.  
From: Pratt Homes  
Subject: Work order Re: Sunnidale Vistas - SUN - 3010 - North York Tile

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**Message:** Please call H/owner to schedule repair date, also please try to match grout colour Thank you Ramona



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

## Work Order

**Address:** 43 Coulter St. Unit 10 - Barrie  
**Location:** Sunnidale Vistas - Phase: SUN - Lot: 3010  
**Today's Date:** 21Jan11  
**Contact Name(s):** Thelma Munro and Robert Munro  
**Contact Phone No.:** Res: (705) 503-0710 Bus: Bus2: Cell:  
**Company:** North York Tile  
**Attention:** Sebastian Spatola  
**Telephone:** (905) 660-7684  
**Fax:** (905) 660-7687

Please Complete the following items:

| Deficiency Number | Issue   |  | Appt. Date/Time | Notes |
|-------------------|---|--|-----------------|-------|
| 4319              | Throughout- There are small dark stains** in the grout**through out the unit. They appear to have been in the grout when it was placed. Please repoint to remove the darker grout.**This is not paint it looks like much darker grout |  |                 |       |
| 4649              | Laundry Room- tiles replaced around drain hole but area tiles are to cover is 5" and tiles were cut 3"  |  |                 |       |

Date Completed: \_\_\_\_\_ Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.

