From: Pratt Homes

To: Ramona Gross

Page: 1/2

Date: 2/1/2011 12:13:23 PM

## FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: Sunnidale Vistas - SUN - 2026 - North York Tile

Message: Please call homeowner asap & schedule this repair Please call Pratt Service

Dept & advise of scheduled repair date, as I,m tracking incomplete repairs

Thankyou Ramona

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 2/1/2011 12:13:24 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883 **Work Order** 

Fax: (705) 792-3893

Address: 41 Coulter St Unit 26 - Barrie

Location: Sunnidale Vistas - Phase: SUN - Lot: 2026

Today's Date: 01Feb11
Contact Name(s): Joanne Irwin

Contact Phone No.: Res: (705) 735-0960 Bus: Bus2: Cell:

Company: North York Tile
Attention: Sebastian Spatola
Telephone: (905) 660-7684
Fax: (905) 660-7687

## Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
2236	Kitchen- grout in ceramic floor breaking up		

Date Completed:	Homeowner Signature:

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.