From: Pratt Homes To

To: Ramona Gross

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Date: 2/2/2011 1:24:44 PM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: Sunnidale Vistas - SUN - 2019 - Normac Kitchens

Message: Please call homeowner and schedule repair asap. Please call Pratt Service dept

& advise of scheduled repair date as we are tracking completed jobs. Thanks

Ramona

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 2/2/2011 1:24:45 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883 **Work Order**

Fax: (705) 792-3893

Address: 41 Coulter Unit 19 - Barrie

Location: Sunnidale Vistas - Phase: SUN - Lot: 2019

Today's Date: 02Feb11
Contact Name(s): Anna Esposito

Contact Phone No.: Res: (705) 503-0676 Bus: Bus2: Cell: (705) 716-4440

Company: Normac Kitchens

Attention:

Telephone: (905) 889-1342 **Fax**: (905) 695-1987

Please Complete the following items:

| Deficiency Number | Issue | Appt. Date/Time | Notes |
|----------------------|---|--------------------|-------|
| 4732 | Kitchen- top of cupboard door under sink is rubbing and wearing | | |

| Date Completed: | Homeowner Signature: |
|-----------------|----------------------|
| Date Completed: | Homeowner Signature: |

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.