

Darlene Anstey

From: Cynthia Grassing <cynthia@pratthomes.ca>
Sent: April-08-13 9:40 AM
To: 'Darlene Anstey'
Subject: FW: Lot 40 - Southwoods

Lot #40

FYI.....I have NO idea if a decision has been made with sales??
Just want to keep you in the loop.

From: Warren McTurk [<mailto:warren.mcturk@yahoo.ca>]
Sent: April-07-13 10:01 AM
To: stephaniem@pratthomes.ca
Cc: cynthia@pratthomes.ca
Subject: Lot 40 - Southwoods

Hi Stephanie,

Hope you are well.

I went to view Lot 40 at Southwoods on Tuesday April 2nd after my appointment with Cynthia and was surprised to hear from the builder that the Basement specifications that we agreed to and specified on the floor plan, and the concerns I raised with this room have not been rectified and cannot be met. Also, without my knowledge, the Basement Powder Room has been extended and now has a shower unit installed which has decreased the remaining open floor area of the Basement quite significantly. It got me wondering when all this was going to be communicated to me if I hadn't called in.

Due to the fact that the design and build of this room has now changed quite significantly without my notification or knowledge, I would like to know if I can change the free hardwood floor incentive from the Basement back to the Living Room please as the floor area is now greater in this room than in the Basement. As you know, this was the reason for me choosing the Basement for this option as it was a great opportunity to maximize this free offer. I understand that asking for this change may incur a fee now that I have chosen the interior colours, however due to the unexpected change of the floor plan without my notification or knowledge, I feel that any fee should be waived due to the last minute changes of the floor plan design by Pratt Homes.

Regards

Warren McTurk
Cell: 416-573-3875

OK to switch.
Note: Cynthia to
confirm new or to use
old colour choice for flooring.
OK.