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Date: 4/5/2010 11:16:57 AM

## FAX TRANSMISSION

To: **Pratt Homes** 

From: **Pratt Homes** 

Work order Re: Maple Walk By the Brook - MWI - 112 - Pollard Windows Inc. Subject:

Message: Hi Judy,

Could you please give me an update on the following? Owners is calling

service to know when she will get the replacement window.

Thanks, Teresa

From: Pratt Homes

To: Teresa Groenevelt

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Date: 4/5/2010 11:16:57 AM



**Work Order** 

Customer Service Phone: (705) 721-9912 Fax: (705) 735-6991

Address: 2202 Nevils St - Innisfil

Location: Maple Walk By the Brook - Phase: MWI - Lot: 112

Today's Date: 05Apr10

Contact Name(s): Mohammad Obesh

Contact Phone No.: Res: (705) 431-9855 Bus: (467) 271-0810 Bus2: (416) 826-4093 Cell:

Company: Pollard Windows Inc.

Attention:

**Telephone**: 800263661 **Fax**: (905) 333-3521

## Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
1169	Living Room- window glass has cracked-operating. PO#36407 faxed.		

Date Completed:	Homeowner Signature:
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Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.