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# **FAX TRANSMISSION**

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To: Pratt Homes

From: Pratt Homes

Subject: Work order Re: Maple Walk By the Brook - MWI - 107 - McKick Masonry

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**Message: Please resolve asap. Call Wendy at 623-8917 with questions.**



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3833**  
**Fax: (705) 792-3893**

## Work Order

**Address:** 2188 Nevils St - Innisfil  
**Location:** Maple Walk By the Brook - Phase: MWI - Lot: 107  
**Today's Date:** 14May10  
**Contact Name(s):** Karen Dunbar and Roan Campbell  
**Contact Phone No.:** Res: (705) 294-2879 Bus: Bus2: Cell:  
**Company:** McKick Masonry  
**Attention:**  
**Telephone:**  
**Fax:** (705) 735-2248

Please Complete the following items:

Deficiency Number	Issue		Appt. Date/Time	Notes
1698	Exterior- The area over the front of the living room leaks into the living room ceiling at the point where the lower roof meets the second floor wall. I have water tested the area extensively and found that the water is not coming in through the shingles or the counter flashing. When rain fall is simulated against the brickwork above the flashing water comes in. I am guessing that there is a void in the poly flashing behind the weepholes that is letting the water in. Please remove the course of brick with the weep holes in it on the front of the house above the small roof over the living room and inspect the poly flashing. Please ensure that it is intact and properly installed. Call me at 623-8917 before you close up so I can see the flashing. Reinstate the brick. The counter flashings and caulking will be reinstalled by others.			

Date Completed: \_\_\_\_\_ Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.