August 24, 2009

Donnalee Smith  
Smithcan Investments Inc.  
45 Sheppard Ave, Unit #900  
North York, On  
M2N 5W9

**RE: Access to your home at 85 Goodwin Drive #3, Barrie to do repairs**

Dear Donnalee Smith,

We are in receipt of your Year-End Form dated April 20, 2009. We left messages for your tenant per your request on July 21, 2009 and July 23, 2009. We reached your tenant on July 27, 2009. At that time he (Richard) told us he would speak with his roommate about leaving a key for us to get access to your house. We did not hear back so we called again on August 6, 2009 and reached your tenant again. He said his roommate was on vacation at that time and that he would get back to us. To date we have not heard from him.

We would like you to contact us at 705-721-9912 or at [service@pratthomes.ca](mailto:service@pratthomes.ca) so that we can book an appointment for a Service Department Representative to attend your home and to arrange for access.

Regards,   
Service Department  
Pratt Hansen Group Inc.