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# **FAX TRANSMISSION**

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To: Pratt Hansen Group Inc.  
From: Pratt Homes  
Subject: Work order Re: East Side Village - ESV - 125 - Decora Window and Door Systems

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**Message:** This deficiency is still outstanding if repaired please fax completed workorder. If not contact homeowner asap and schedule repair date. Please advise Pratt Service dept of repair date as we are now tracking incompletd deficiencies. Thanks Ramona



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

**Work Order**

**Address:** 125 Sydenham Wells -  
**Location:** East Side Village - Phase: ESV - Lot: 125  
**Today's Date:** 26Jan11  
**Contact Name(s):** Tanesha Rochester  
**Contact Phone No.:** Res: (705) 309-0672 Bus: Bus2: Cell:  
**Company:** Decora Window and Door Systems  
**Attention:** Diana  
**Telephone:** (905) 660-9212  
**Fax:** (905) 660-9788

**Please Complete the following items:**

Deficiency Number	Issue		Appt. Date/Time	Notes
4500	Family Room- patio doors- operable slider does not close was never fixed , I am loosing heat			

Date Completed: \_\_\_\_\_ Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.