From: Pratt Homes

To: Ramona Gross

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Date: 3/18/2011 5:00:08 PM

## FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: East Side Village - ESV - 123 - Normac Kitchens

Message: This is outstanding since Dec /12010. Please send confirmation work is

completed, if not call tenant & confirm scheduled repair date.

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 3/18/2011 5:00:08 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883

Work Order

Fax: (705) 792-3893

Address: 123 Sydenham Wells -

Location: East Side Village - Phase: ESV - Lot: 123

Today's Date: 18Mar11

Contact Name(s): Chris Godlewski and Loepold (Leo) Von Niebelschuetz-Godlewsk

Contact Phone No.: Res: (905) 853-7478 Bus: (905) 709-5700 Bus2: (905) 853-7478 Cell: (905) 392-8312

Company: Normac Kitchens

Attention:

**Telephone**: (905) 889-1342 **Fax**: (905) 695-1987

## Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
4061	KITCHEN- CABINETS-UPPER TO RIGHT OF FRIDGE OPENING SCRATCHED UPPER CABINET LEFT SIDE ON TOP OF FRIDGE SCRATCHED.,SEVERAL SCRATCHES ON KITCHEN CABINET DOORS	15Dec10 /day	call tenant Leo @ 705-970-0221 to shedule repair if this isn't already completed, we also have a key & permission by Homeowner for trade to go into home & do repair if you can't ge sched. date with

Date Completed:	Homeowner Signature:

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.