



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

**Work Order**

**Address:** 11 Bartor Blvd - Barrie  
**Location:** Country Club Estates South - Phase: CCS - Lot: 28  
**Today's Date:** 09Aug10  
**Contact Name(s):** Gary Shields  
**Contact Phone No.:** Res: (705) 812-3098 Bus: Bus2: Cell:  
**Company:** Bayfield Carpet Inc.  
**Attention:** Jenny  
**Telephone:** (705) 725-1993  
**Fax:** (705) 725-1995

**Please Complete the following items:**

Deficiency Number	Issue		Appt. Date/Time	Notes
2823	Kitchen- Grout has cracked and tiles are loose on the kitchen floor. This is the same as the problem previously repaired in the foyer. Owner pointed out to the installer who did the foyer repair that the kitchen floor was starting to crack and was told that he could call to have the kitchen floor repaired if they got as bad as the entry. Please contact him & do this repair.			

Date Completed: \_\_\_\_\_ Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.

