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# **FAX TRANSMISSION**

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To: Pratt Hansen Group Inc.  
From: Pratt Homes  
Subject: Work order Re: Cheltenham Estates - CHE - 39 - Normac Kitchens

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**Message:** Another Deficiency has been added. Please call H/owner & sched repairs asap. Please advise Pratt Service Dept. of date confirmed with H/owner so I can track repairs. Thank you Ramona



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

## Work Order

**Address:** 26 William Paddison Drive - Barrie  
**Location:** Cheltenham Estates - Phase: CHE - Lot: 39  
**Today's Date:** 13Jan11  
**Contact Name(s):** Kevin Blin and Lorraine Blin  
**Contact Phone No.:** Res: (705) 503-1127 Bus: Bus2: Cell:  
**Company:** Normac Kitchens  
**Attention:**  
**Telephone:** (905) 889-1342  
**Fax:** (905) 695-1987

Please Complete the following items:

Deficiency Number	Issue		Appt. Date/Time	Notes
4278	POWDER ROOM- NOTE:-VANITY CABINETS SOME MINOR CHIPS			
4301	KITCHEN- CABINETS-TOP 2 DRAWERS HAVE DENTS, and are damaged AND SCRATCHES VARIOUS TOUCH UPS ON SEVERAL CABINETS **not completed as per 30 day list** **reposted to 30 Day Form**			
4474	Master Ensuite- countertop-front edging has deep scratches, needs to be touched up			
4475	Main Bathroom- vanity cabinets -chips inside middle two doors			
4476	Kitchen- cabinet doors- several doors are missing bumpers,when doors closes bangs loudly			
4477	Kitchen- Breakfast Bar countertop- globs of glue hanging down underneath			

4478	Powder Room- main floor- vanity cabinets- some minor chips			
4563	Kitchen- Various touchups on several of the cabinets			

Date Completed: \_\_\_\_\_ Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.