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Sept/2010

To Whom It MAY CONCERN,

This fax is being sent to address some issues that have arisen after the 30 day form was sent in.

I wanted to address these problems in writing even though I was advised by the sales office to keep a list and submit the form at "Years End".

I would have normally waited for the Years End form to be submitted but since the construction has started beside us there are some issues that need to be noted.

The following complaints are not on the 30 day list.

✓  
✓  
I have made the sales office aware of the shaky stairs leading to the front door but since the construction has started the machinery has further shaken the top "patio-stone" and developed a crack on the stone underneath.

2/  
A new incident has occurred by one of the operators of the bulldozer. Someone has accidentally clipped the side of the foundation with either the bulldozer or its load as there is a small crack forming from the site of impact.

There are black "circles" that have been knocked off the foundation barrier.

3/

The garage door has not been set properly as it rattles during windy days and the other panel mentioned in our 30 day list still has a small crack in it.

4/

Now that we have purchased all of our small appliances we have noticed that the countertop is sagging. It has caused the cupboard doors below to rub while opening.

This o'course is due to faulty workmanship. There is no centre support in order for the countertop not to sag. The rubbing has caused chips in the cupboards.

5/

All doors are either rubbing or will not close due to swelling from humidity. This is causing wood chips and paint being scrapped off.

5b/

We do not wish to have the outside trim exposed all winter long as it is only cheap pine and is untreated.

5c/

Garage Floor has several cracks forming and recently we have noticed when it rains water is coming up from the cracks.

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6/ Another problem mentioned to the sales office was in regard to a tear in the vinyl flooring in the basement washroom.

7/ A crack about  $\frac{1}{4}$  -  $\frac{1}{2}$  inch has developed in the master bathroom since the construction started. Its in the mortar between the tub tiles.

We have another issue that greatly concerns us. We're aware that the lot on the other side of us has not been sold. It may not be sold or even if sold shortly may not be touched until spring. That means we will have problems again due to construction well after the "Year End" form has been sent in.

What will be done regarding any problems caused by further construction?

Please reply regarding concerns and give confirmation regarding repairs.

Thank you.

Jason Brown

Fri, Oct/2010 just before the long weekend (Thanksgiving)  
We had your handyman come and sand a few spots  
one was just above the Kitchen sink at the light fixture  
the other place was the hall railing.  
What a poor job that was done. He couldn't even take  
the time to un-screw (2) screws to take the light off  
in order to do a proper job. The hall railing needless  
to say, I could have done a better job.  
I also mention to him again, that the basement window  
were the leak is, looks like it is getting worse.  
Nothing was done, other then caulk the outside frame.  
Which should have been done in the first place.  
However, that doesn't tell me if there is moisture  
trapped and or mold starting in behind the wall.  
And his so-called opinion about the Kitchen tile.  
I will state again - that tile has been like that  
since we moved in. Please have the tile person(s)  
come view that ~~tile~~ <sup>and we have</sup> some concerns with the hard-wood  
flooring and the carpet which makes sounds as if  
there is plastic or something left underneath.

Please send professionals <sup>for the tile and flooring</sup> ~~and~~ the last  
handyman that came here and repaired the cupboard  
doors. He done an excellent job. Send him to  
investigate the basement window before winter sets in.

Thanks.