



Pratt Hansen Group
Customer Service
Phone: (705) 792-3883

Fax: (705) 792-3893

Address: 29 William Paddison Drive - Barrie

Location: Cheltenham Estates - Phase: CHE - Lot: 10

Today's Date: 04May11

**Contact Name(s):** Shawn Tilley and Jackie Phillips **Contact Phone No.:** Res: (705) 735-9670 Bus: Bus2: Cell:

Company: Aya Kitchens and Baths Ltd.

Attention:

**Telephone:** (705) 730-0292 **Fax:** (705) 722-5292

## Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
5182	Kitchen- Gap at base of kitchen cabinet Aya says will be resolved with the installation of a new kick plate.**trade added c/top coming away from wall**H/owner says installer tore vinyl flooring in area of D/Washer**		
5471	Kitchen- counter is L-shaped and the seam is coming apart		
5472	Kitchen- Aya Kitchens did poor repair, cabinets at kickplate are worse now there is a 1/2" to 2" gap at floor level and where countertop meets stove is now 1" higher		

Date Completed:	Homeowner Signature:
Bate Completed:	Tierrice Wrier eignature:

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the

owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.