From: <u>Hung Nguyen</u>

To: <u>Nhanh Le</u>; <u>Josie Marcon</u>

Subject: Re: Lormel Home Lot#69 -Carson"s Creek

Date: Monday, October 3, 2022 10:22:11 AM

Hi Josie,

Please proceed.

Regards, Hung Nguyen hung\_kfctb@yahoo.ca

On Monday, October 3, 2022 at 10:16:34 a.m. EDT, Josie Marcon <josie@advancemarble.com> wrote:

Hung,

My Apologise, Both rooms required a reselection Kitchen/Island Quoastone White Shadow 3cm and Primary Ensuite Quorastone Silver Shadow 2cm are both not available. Ice White is being offered as an alternative.

Please let me know if this meets with your approval or if you would like to visit our supplier and reselect

Again, Sorry for the confusion. If you have any question please do not hesitate to contact me.

Thank you,

## Josie Marcon

AMG Production Team Administrator

AMG | Advance Marble & Granite Ltd.

(289) 801-5267 Direct

(416) 748-0800 ext 223 Office

| josie@advancemarble.com

www.AdvanceMarble.com

Sent: September 28, 2022 10:45 PM  To: Nhanh Le ; Josie Marcon < Josie@advancemarble.com>  Subject: Re: Lormel Home Lot#69 -Carson's Creek
Hi Josie,
Can please confirm Ice White was for the kitchen countertop for our house, not the shared washroom countertop?
We just reviewed the list (please see attachment). According to the list White Shadow was for Kitchen and Artichen Island, not shared bathroom.
Regards,
Hung Nguyen
<u>h</u>
On Wednesday, September 28, 2022 at 11:43:59 a.m. EDT, Josie Marcon < josie@advancemarble.com > wrote:
Hello Hung,
Please see attached Ice White. This is offered in lieu of White Shadow.
Please let me know if this meets with your approval for your Shared Bath. So, we may proceed with production
Thank you,

## Josie Marcon

josie@advancemarble.com
www.AdvanceMarble.com
From: Hung Nguyen Sent: September 27, 2022 4:54 PM To: Nhanh Le ; Josie Marcon < Josie@advancemarble.com > Subject: Re: Lormel Home Lot#69 -Carson's Creek
Hi Josie,
Would tomorrow at 2:30PM virtual appointment available?
Regards,
Hung Nguyen
On Tuesday, September 27, 2022 at 04:40:36 p.m. EDT, Nhanh Le < > wrote:
Forwarded message From: Josie Marcon < Josie@advancemarble.com> Date: Tue., Sep. 27, 2022, 3:21 p.m. Subject: Lormel Home Lot#69 -Carson's Creek To: N
Van & Thi

We are the fabricator for your countertops in your new home. I am contacting you today because the

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countertop for your **Shared Bath Quorastone White Shadow 2cm** are not available. We would like to send you directly to our supplier in Concord. If you are unable to visit the showroom in person virtual appointment are available.

I have the following appointment times available Monday – Friday 10:30 am - 3:00 pm or Saturday October 8th between 10:30 - 3:00 pm. Please reply to this email with a time that works best for you. I will then follow up with an email to confirm your appointment and provide the showroom address.

If you have any question please do not hesitate to contact me.

Thank you,

## Josie Marcon

AMG Production Team Administrator

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