



IMPORTANT INFORMATION FOR ALL HOMEOWNERS

Congratulations on the successful closing of your new home. The following information will direct you where to pick up items related to your new home. You may need to show government ID, address and closing date.

The contact information is as follows:

Mailbox Key:

Canada Post Office Information

Have you just moved and need new keys?

If you've just moved to a new residence where you'll receive mail at a community mailbox, complete the [online form to request new keys](#).

- You'll receive a notice card when your keys are ready. Bring it along with government-issued photo [identification](#) to the post office indicated on your notice card.
- The cost to replace lost or stolen community mailbox keys is \$29 plus taxes.
- If your keys don't work, we'll replace both the lock and your keys at no charge.

To protect the privacy and security of your mail, we don't keep copies of the keys to your community mailbox.

If you are unable to complete the online form, please visit the following locations:

Shoppers Drug Mart Bradford
140 Holland Street W. Bradford, On L3Z 1B0
905-775-3187

Post Office
50 Barrie Street Bradford, On L3Z 1A0
1-800-267-1177

Recycling and Green Bin:

New home owners in the County can find out more about the New Residents' Program by contacting Service Simcoe.

Tel: 705-735-6901

Toll Free: 1-800-263-3199

Fax: 705-719-4626

Email: info@simcoe.ca

Connect and Share on Twitter: @simcoecountyCS

Hearing & Voice Carry Over (HCO & VCO): 1-800-855-0511

Website: www.simcoe.ca