

Tuesday, December 11, 2012

Nirashmy Ratnarajah
4065 Brickstone Mews #1401
Mississauga, Ontario L5B 0G3

RE: Thirty (30) Day Appointment conclusion #1401

Dear Nirashmy Ratnarajah,

Your satisfaction with your new home is important to us. Our records indicate that the following Thirty (30) day items have been completed. Please refer to the attached pictures for your records.

Item	Room	Description	Response
3	Kitchen	Tile has grout.	This item has been rectified.
4	Kitchen	Scratches on cabinets and drawers.	This item has been rectified. More pictures can be provided upon request.
5	Bathroom	Bathroom counter cracked also not smooth.	As per Connolly Marble's letter which is attached, natural occurring fissures in natural material are not considered to be cracks.
6	Bedroom	Sliding Door not closing to wall and uneven ends.	This item has been rectified.
7	Balcony	Side glass has space.	L.S.C Railings, trade who installed the railings and glass, stated that this is as per design and specification. The gap should not exceed four 4" inches as per the O.B.C (Ontario Building Code). Amacon Customer Care measured the gap it is 3.5" inches.
8	All	Paint on door, very patchy, badly painted, has marks.	This item has been rectified. More pictures can be provided upon request.
9	Bathroom	Paint on bathroom cupboard.	This item has been rectified.
10	Bathroom	Black line next to mirror on wall.	This item has been rectified.
11	All (expect bedroom)	Scratches on tiles/hardwood.	This item has been rectified. With the exclusion of the hardwood, as these scratches on hardwood were never noted on the original PDI. Refer to the C.P.G (Construction Performance Guide Lines) attached.
12	All	Stains on walls.	This item has been rectified.
13	Bathroom	Toilet seat doesn't go all the way down.	This item has been rectified.
14	Bathroom	Door has a loud creek.	This item has been rectified. Video evidence can be provided upon request.
17	Living Area	Heater cover needs to be attached.	This item has been rectified.
19	Front Area	Stain on front tiles (glue?).	This item has been rectified.
21	Bathroom	Backsplash (gap on edge).	This item has been rectified.
25	Kitchen	Pillar needs to be re-painted.	This item has been rectified.
27	Bathroom	Scratch\chip on cupboard.	This item has been rectified.

As per the Thirty (30) Day inspection the following items have been signed off by you the homeowner. Please refer to the signed Thirty (30) Day Taron Form attached.

Item	Room	Description	Response
1.	All rooms (expect bedroom)	Paint spatter on tiles and hardwood.	Homeowner signed off.

Item	Room	Description	Response
2	Living area	Chip in baseboard near bottom left hand side of stove.	Homeowner signed off.
15	Front Area	Chips on wall.	Homeowner signed off.
18	Front Area	Bump on front tile.	Homeowner signed off.
20	Bathroom	Paint on medicine cabinet.	Homeowner signed off.
22	Inside front door	Scratched at bottom.	Homeowner signed off.
24	Balcony	Panel by balcony door looks chipped.	Homeowner signed off.

As per the Thirty (30) Day inspection the following items will not be completed.

Item	Room	Description	Response
16	Balcony	Door needs to be fixed.	This is a Common Element Deficiency; please notified Simerra Property Management of this.
23	Front area	Damage on hardwood.	Scratches on hardwood were never noted on the PDI. Refer to the C.P.G (Construction Performance Guide Lines) attached.
26	All	Scratch\stain on hardwood & Tiles.	This is a repeat of item #11 the tiles have been repaired. With the exclusion of the hardwood as these scratches on hardwood were never noted on the original PDI. Refer to the C.P.G (Construction Performance Guide Lines) attached.

If you believe that Amacon has overlooked any listed deficiency from the original Thirty (30) Day form please note the number of the item in the space below. If all items listed as completed have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email (customercareto@amacon.com) by: **December 18th, 2012.**

Your feedback about our service or your new home helps us improve our business. Please let us hear from you.

Sincerely,

Amacon Customer Care

☐ The above mentioned **30 day completed item(s)** have been resolved.

☐ The following **30 day completed item(s)** still need attention (you need only list the item number.) _____

Comments

Homeowner _____

_____ Date

**TO NOTIFY TARION OF OUTSTANDING WARRANTY ITEMS, COMPLETE AND SUBMIT THIS FORM
BEFORE THE END OF THE FIRST 30 DAYS OF POSSESSION OF YOUR HOME.**

YOU MAY SUBMIT ONLY ONE 30-DAY FORM.

You may submit an online version of this form through Tarion's homeowner service called MyHome. Register today at www.tarion.com. You may also submit this form to Tarion Warranty Corporation, located at 5160 Yonge Street, 12th Floor, Toronto, Ontario M2N 6L9, in person, by mail or courier. Send a copy of this completed form to your builder and keep a copy for yourself. Please print all information.

Home Identification Information (Refer to your Certificate of Completion and Possession to complete this box.)

2012 / Oct / 22 32628 1752042
Date of Possession (YYYY/MM/DD) Vendor/Builder # Enrolment #

Civic Address (address of your home under warranty):

4065 Brickstone Mews 1401
Street Number Street Name Condo Suite # (if applicable)

Mississauga L5B 0G3 Amazon
City/Town Postal Code Lot # Project/Subdivision Name
Development (City Centre)

Contact Information of Homeowner(s):

Nirashmy Ratnarajah Homeowner's Name (if applicable)
Homeowner's Name

(647) 829 - 4172 () -
Daytime Phone Number Daytime Phone Number

() - () -
Evening Phone Number Evening Phone Number

() - () -
Fax Number Fax Number

Nirashmy@hotmail.com Email Address
Email Address

☒ Check this box if you are not the original registered homeowner. ☐ Check this box if you are not the original registered homeowner.

Mailing Address for Correspondence to Homeowner (if different from Civic Address above)

Street Number Street Name Condo Suite #
(if applicable)

City/Town Province Postal Code

Enrolment # 1752042

Outstanding items must be specifically listed and described.

A reference to the Pre-Delivery Inspection Form or to other documentation will not be accepted.

Outstanding Items

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

Item #	Room/Location	Description
NR 1.	All rooms (except bathroom)	Paint spatter on tiles and hardwood. OK
NR 2.	Living area	Chip in baseboard near bottom left hand side of stove. OK
3.	Kitchen	Tile has grout ✓
4.	Kitchen	Scratches ^(stains) on cabinets and drawers.
5.	Bathroom	bathroom counter cracked also not smooth. letter from Council
6.	Bedroom	Sliding door not closing to wall, and uneven on ends.
7.	Balcony	Side glass has space. 3.5 inches space * verify frame
8.	All	Paint on doors, very patchy, badly painted, has marks. 32 marks
9.	Bathroom	Paint on bathroom cupboard. (under sink)
10.	Bathroom	Black line next to mirror on wall.
11.	All (except bedroom)	Scratches on tiles and hardwood
12.	All	Stains on walls.
13.	Bathroom	Toilet seat doesn't go all the way down.
14.	Bathroom	Door has a loud creak.
NR 15.	Front area.	Chips on wall. OK
16.	Balcony	door needs to be fixed - outside of door is compromised - weather stripping needs to be fixed
17.	Living area	heater cover needs to be attached.
NR 18.	Front area	Bump on front tile. OK
19.	Front area	Stain on front tiles (glue - ?).

The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by my Builder to date.

Homeowner's Signature

/ /
Date of Signature (YYYY/MM/DD)

Homeowner's Signature (if applicable)

Remember to send a copy of this completed Form to your Builder.

Please note that you should allow your Builder's representatives or subcontractors access to your home during regular business hours, at a mutually acceptable time arranged in advance, in order to complete the necessary work. Failure to do so may jeopardize your warranty rights.

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

[illegible]

Remember to send a copy of this completed Form to your Builder.

Page ____ of ____

December 7th, 2012

Re: Residences 30 Day form Item #3 #1401

Issue: Tile has grout.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences 30 Day form Item #4 #1401

Issue: Scratches on cabinets and drawers.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences 30 Day form Item #4 #1401

Issue: Scratches on cabinets and drawers.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences 30 Day form Item #4
#1401

Issue: Scratches on cabinets and
drawers.

Response: This item has been
rectified.

07/12/2012

December 7th, 2012

Re: Residences 30 Day form Item #5 #1401

Issue: Bathroom counter cracked also not smooth.

Response: As per Connolly Marble's letter which is attached, natural occurring fissures in natural material are not considered to be cracks.

28/11/2012

Connolly Marble & Granite

2101 Teston Road
Maple, Ontario L6A-1R3
Tel: 905 832-8002 Fax: 905 832-8845

December 11, 2012

Dear Customer,

We would like to take this opportunity to answer some questions surrounding **kitchen & bath stone counter tops**. Let us begin by addressing the topic of material integrity. As you know, marble, granite and limestone are naturally occurring earth extracted materials; hence the very nature of such materials will undoubtedly display variances in their composition. This variance will create different textures, colours, strengths and porosities that vary within materials. When the material is actually created in nature, factors such as heat, pressure, mineral concentrations and moisture, just to mention a few, will create in certain **materials pitting and fissures as well as different fluid absorption rates**. These are all innate characteristics of the stone and do not in any way represent a flaw, synthetic or natural, in the nature of the material.

Polishes or other industrial applications cannot alter these natural stone characteristics. This is the nature of the stones, all materials have these predominant characteristics, the only difference, is the **frequency or intensity** in which it occurs. **Our recommendation is to steer our clients away from materials that exhibit these pits, fissures or high absorption characteristics.**

As mentioned above, the strength characteristics of these materials tend to vary, from more brittle marbles and limestone's, to very dense and "strong" granites. To ensure proper care and maintenance and to avoid unwanted spotting or markings in the material, it is a common industry practice to seal the materials. **Although your counter tops have already been sealed at the factory, we certainly recommend that a proper sealer be applied once a year to all granites and especially to marbles and limestones that are more porous in nature.** Areas with everyday wear and tear, such as in kitchens and bathrooms are certainly areas that may require this sealing process.

To ensure proper maintenance and care it is our recommendation that you **do not use any harsh chemicals or cleaning solutions** on these counters, as well as observing common sense objects e.g. Heavy tools or utensils, around fragile areas. Chemicals that should be avoided include but are not limited to the following: **strong acid solutions, granular cleaning solvents and abrasive or corrosive cleaners such as Windex, Vim, and Fantastic.** A mild dishwashing liquid soap and water solution will suffice in the everyday cleaning of surfaces. Counter tops have already been sealed, but to further prolong the lifespan of the material, we recommend the use of a proper cleaning solution for every day use and a sealer to prolong protection. A sealer such as **"Bullet Proof" (available from Interstone 905 760-1077)**, specially made for marble and granite surfaces works well. We would recommend you have your counters **re-sealed** about every 12 months depending on wear and tear patterns.

We hope to have answered all your questions and concerns regarding the above-mentioned topics. Please do not hesitate to contact us if you have any further questions regarding this matter.

Connolly Marble & Granite Ltd.

December 7th, 2012

Re: Residences #1401 30 Day item #6

Re: Sliding Door not closing to wall and uneven ends.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day item #7

Re: Side glass has space.

Response: L.S.C Railings, trade who installed the railings and glass, stated that this is as per design and specification. The gap should not exceed four (4) inches as per the O.B.C (Ontario Building Code). Amacon Customer Care measured the gap it is 3.5 inches.

07/12/2012



December 7th, 2012

Re: Residences #1401 30 Day Item #8

Issue: Paint on door, very patchy, badly painted, has marks.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #8

Issue: Paint on door, very patchy, badly painted, has marks.

Response: This item has been rectified.

07/12/2012



December 7th, 2012

Re: Residences #1401 30 Day Item #9

Issue: Paint on bathroom cupboard.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #10

Issue: Black line next to mirror on wall.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #11

Issue: Scratches on tiles/hardwood.

Response: This item has been rectified. With the exclusion of the hardwood as these scratches on hardwood were never noted on the original PDI. Refer to the C.P.G (Construction Performance Guide Lines) attached.

07/12/2012

Legend:

 Revisions and/or New Items

12.24

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CONDITION

FINISH ON WOOD FLOORING HAS **CRACKED**, BLISTERED, BUBBLED, OR PEELED RESULTING IN DETACHMENT OF FINISH

Acceptable Performance/Condition

Site-applied or factory-applied finish on hardwood flooring shall not **crack**, blister, bubble or peel when properly maintained and used under *normal* conditions.

Warranty

One-Year - Work and Materials

- Damage noted on the PDI Form will be *repaired*. If not noted, the *homeowner* must establish that the damage was caused by the *builder*. Damage caused by *normal* wear and tear or improper maintenance is excluded from the statutory warranty.

Action

Defective finished surfaces shall be *repaired*.

Remarks

Identify any damaged hardwood flooring on the PDI Form to avoid any dispute about whether the damage was caused by the *builder*. Isolated air bubbles not resulting in detachment of the finish are acceptable.

Colour variation in the wood may cause the area of *repair* to be *visible* under *normal* lighting conditions, even when the *repair* is undertaken in accordance with a manufacturer's recommendations. Wood is a natural product and variation in colour and grain pattern from one piece of flooring to another is *normal*.

See also

[12.26 WOOD FLOORING BUCKLES AND DETACHES FROM SUBSTRATE](#)

Notes

Words in italics are defined in the "[TERMINOLOGY](#)" section on page 16.

December 7th, 2012

Re: Residences #1401 30 Day Item #12

Issue: Stains on walls.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #13

Issue: Toilet seat doesn't go all the way down.

Response: This item has been rectified.

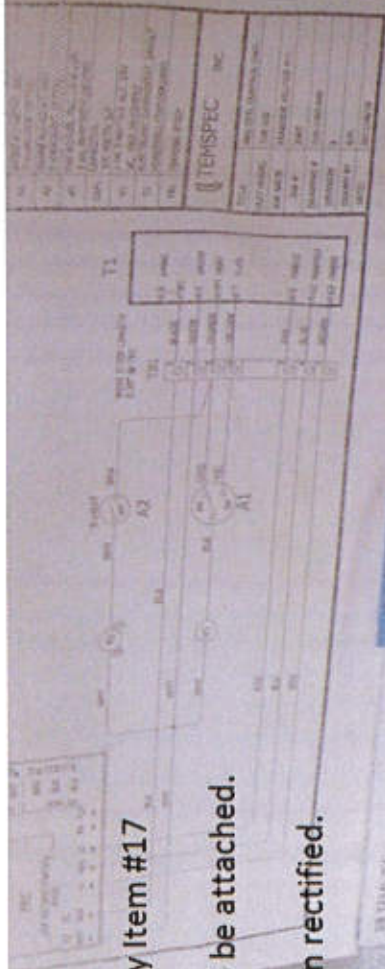
07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #17

Issue: Heater cover needs to be attached.

Response: This item has been rectified.



07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #19

Issue: Stain on front tiles (glue?).

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #21

Issue: Backsplash (gap on edge).

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #25

Issue: Pillar needs to be re-painted.

Response: This item has been rectified.

07/12/2012

December 7th, 2012

Re: Residences #1401 30 Day Item #27

Issue: Scratch\chip on cupboard.

Response: This item has been rectified.

07/12/2012