

AMACON

Monday, November 12, 2012

4065 Brickstone Mews
Mississauga, Ontario L5B 0G3

RE: Completed Items on your 30 day form #405

Dear Lydia Baksh,

Your satisfaction with your new home is important to us. Our records indicate that your most of your **30 day form** items has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original **30 day form** please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email
(customercareto@amacon.com) by: **November 19th, 2012.**

Your feedback about our service or your new home helps us improve our business.
Please let us hear from you.

Sincerely,


Amacon Customer Care

- ☐ All homeowner's **30 day items** have been resolved.
- ☐ The following **30 day items** still need attention (you need only list the item number.)

Comments

Homeowner

Date

- Amacon agreed to repair.

Outstanding items must be specifically listed and described.

A reference to the Pre-Delivery Inspection Form or to other documentation will not be accepted.

Enrolment # H1752300

Outstanding Items

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

October 8/12

Item #	Floor/Level	Room/Area	Item/Defect Area	Description
INTERIOR				
1	Other (Choose your next selection)	Bathroom	Plumbing Fixtures	ensuite no hot water from sink faucet
2	Other (Choose your next selection)	Bathroom	Plumbing Fixtures	takes a very long time for hot water to flow. lot of water wastage
3	Other (Choose your next selection)	Kitchen	Countertop	granite counter top - chips as identified at PDI
4	Other (Choose your next selection)	Kitchen	Floor	chip on baseboard near fridge <i>And the unit - For home owner unit up north</i>
5	Other (Choose your next selection)	Kitchen	Plumbing Fixtures	no hot water from kitchen faucet
6	Other (Choose your next selection)	Living Room	Electrical	outlet not working. please check all outlets
7	Other (Choose your next selection)	Living Room	Electrical	this seems odd, there are 2 thermostats in a small living room. none in the bedrooms.
8	Other (Choose your next selection)	Other (Choose your next selection)	Doors	a gap all around entrance door to unit. very very drafty
9	Other (Choose your next selection)	Other (Choose your next selection)	Doors	entrance door to elevators from P2 parking does not disengage completely when job used.
10	Other (Choose your next selection)	Other (Choose your next selection)	Electrical	most outlets do not fit my small appliance plugs eg computer, telephone, rogers box
11	Other (Choose your next selection)	Other (Choose your next selection)	Furnace/Cooling/Heat Source	no heat for past few days. unit freezing. heat registering 60 degrees on thermostat.
12	Other (Choose your next selection)	Hallway	Doors	entrance door lock is tight. requires both hands to lock and unlock door
13	Other (Choose your next selection)	Hallway	Electrical	when hallway light is turned on there is a constant low buzz until light is turned off.
14	Other (Choose your next selection)	Storage (Interior)	Ceiling	locker room, P2, room 16 (I think), is not useable. ceiling leak. large puddling on locker floor. I need a locker for storage.

ATTACHMENTS

File Name #	Description
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The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by my Builder to date.

Homeowner's Signature

Homeowner's Signature (if applicable)

November 12th, 2012

Re: Residences #405 30 Day Form #3

Issue: Kitchen Countertop- Granite counter top chips as identified at PDI.

Response: Homeowner wasnt able to identify the chips. Homeowner has signed off on this item.

08/11/2012

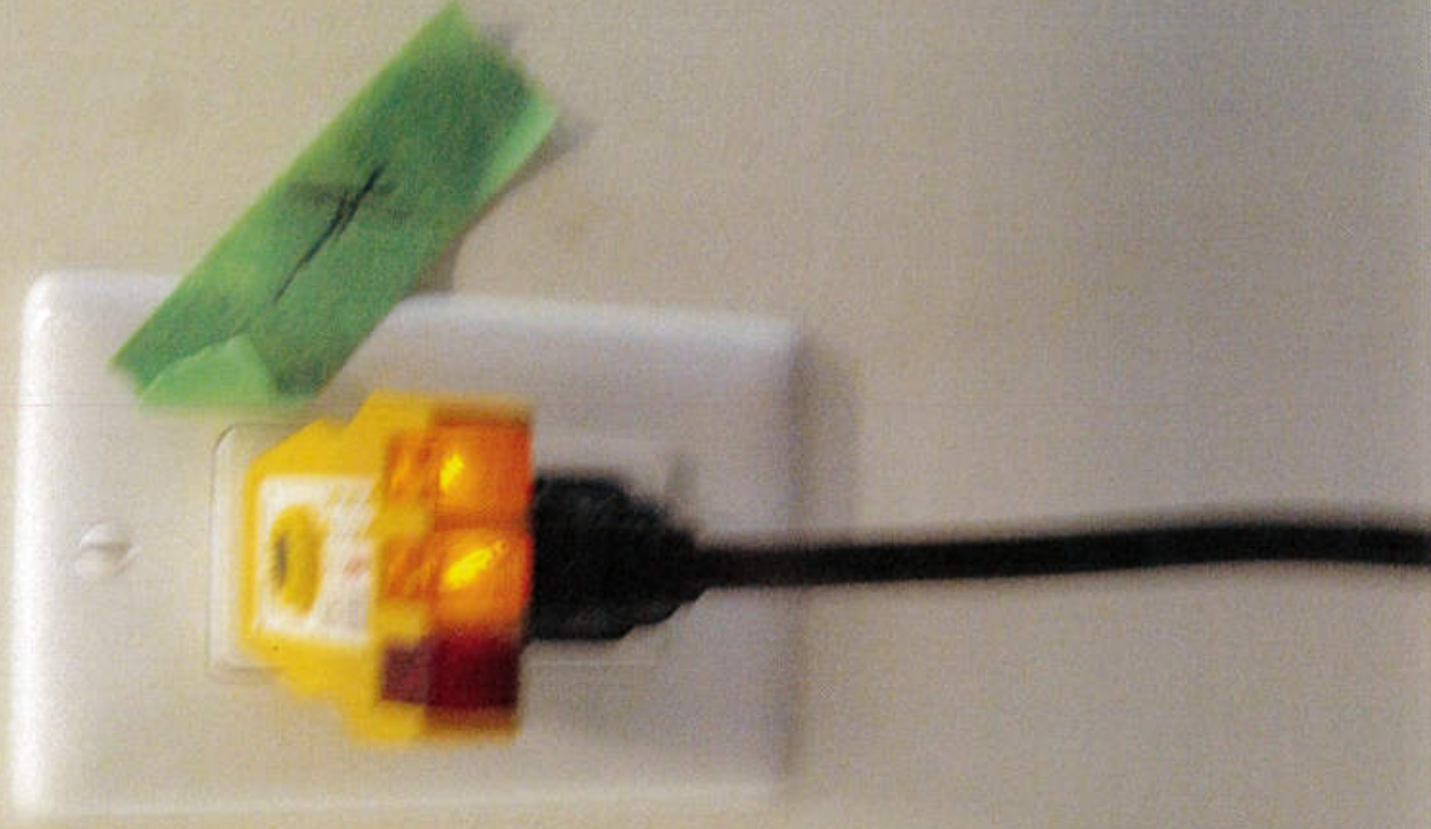
November 12th, 2012

Re: Residences #405 30 Day Form #6

Issue: Living Room- Outlet not working.
Please check all outlets.

Response: This item has been rectified
and signed off.

08/11/2012



November 12th, 2012

Re: Residences #405 30 Day Form #8

Issue: Entry Doors: a Gap all around entrance door to unit. Very very drafty.

Response: Homeowner was told that the door is as per specifications.

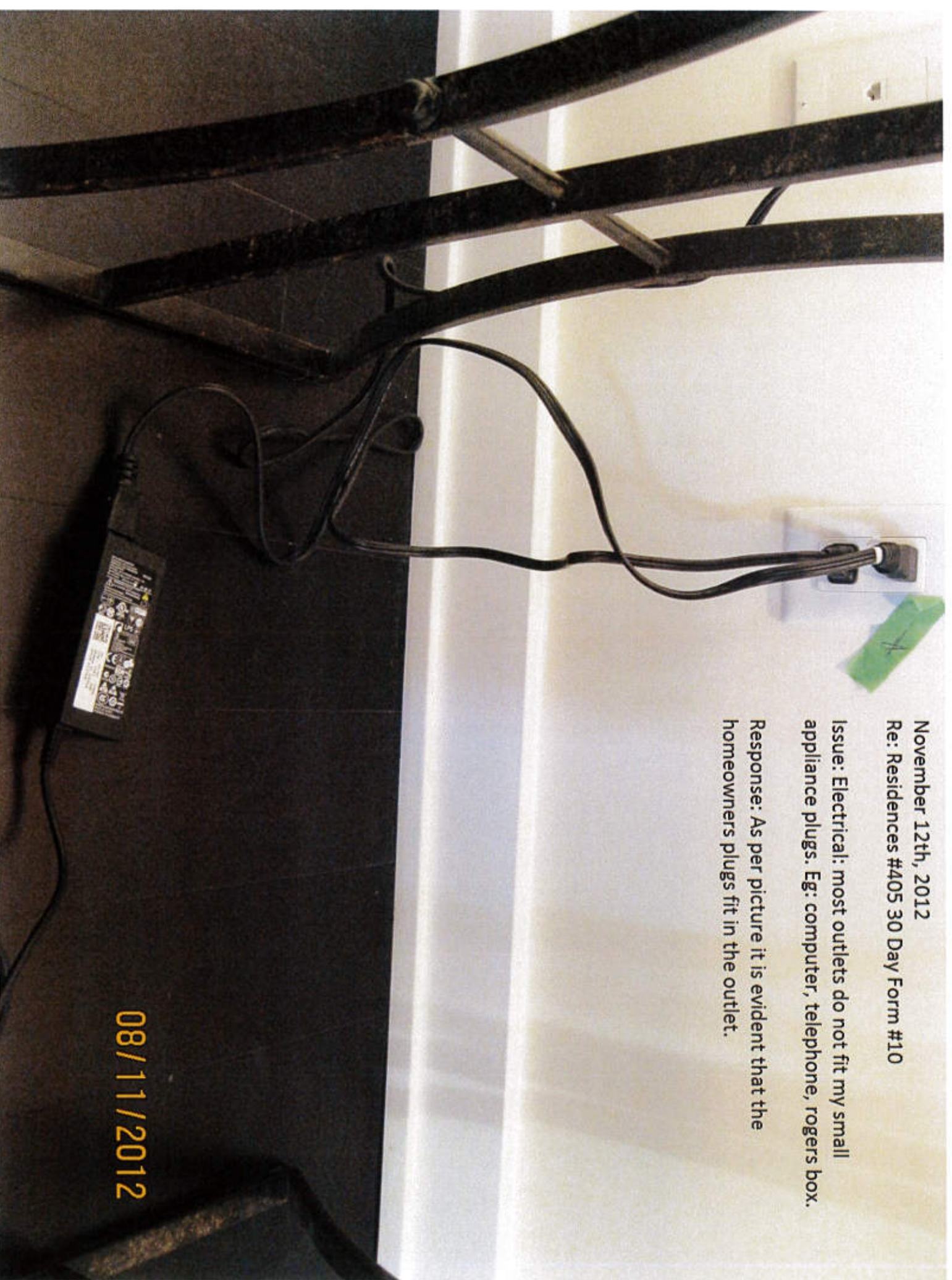
08/11/2012

November 12th, 2012


Re: Residences #405 30 Day Form #10

Issue: Electrical: most outlets do not fit my small appliance plugs. Eg: computer, telephone, rogers box.

Response: As per picture it is evident that the homeowners plugs fit in the outlet.



08/11/2012



November 12th, 2012

Re: Residences #405 30 Day Form #12

Issue: Entry Doors: Entrance door is tight.
Requires both hands to lock and unlock
door.

Response: Homeowner was told that the
door is as per specifications.

08/11/2012

November 12th, 2012

Re: Residences #405 30 Day Form #13

Issue: Electrical: When hallway light is turned on there is a constant low buzz until light it turned off.

Response: This item has been rectified.



08/11/2012

item # 14 . (30 day)

Chantal Andrade

From: Baksh, Lydia <LBaksh@cvh.on.ca>
Sent: November-02-12 9:01 AM
To: Chantal Andrade
Subject: RE: IMG-20121101-00527.jpg

super, thanks much

-----Original Message-----

From: Chantal Andrade [<mailto:candrade@amacon.com>]
Sent: Friday, November 02, 2012 8:39 AM
To: Baksh, Lydia
Subject: RE: IMG-20121101-00527.jpg

Good Morning Lydia,

You locker has been re-assigned to P1 Room B #16. Property Management was sent a key release form, please see Property Management so that you can sign the paper work.

Sincerely,

For all communication please contact Amacon Customer Care at the following e-mail customercareto@amacon.com

CHANTAL ANDRADE
CUSTOMER CARE

37 Bay Street, Suite 400
Toronto, Ontario, M5J 3B2
Tel. 416.369.9069 X256
Fax. 416.369.9068
Email: candrade@amacon.com
Web. www.amacon.com

-----Original Message-----

From: Baksh, Lydia [<mailto:LBaksh@cvh.on.ca>]
Sent: November-02-12 7:21 AM
To: Chantal Andrade
Subject: FW: IMG-20121101-00527.jpg

hi Chantal

this is taped to my locker door. I'm wondering if someone will let me know when my locker will be ok to use.
Lydia

-----Original Message-----

From: Baksh, Lydia

Sent: Thursday, November 01, 2012 8:18 PM

To: Baksh, Lydia

Subject: IMG-20121101-00527.jpg

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