AMACON

Wednesday, October 24, 2012 4065 Brickstone Mews Mississauga, Ontario L5B 0G3 RE: Completed Items on your Service Request "The Residences at Parkside Village" #308. Dear Marko Colic, Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved. If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement. It is Mandatory that this form be returned either by mail, fax, or email (customercareto@amacon.com) by: October 30th, 2012 Your feedback about our service or your new home helps us improve our business. Please let us hear from you. Sincerely, Amacon Customer Care All homeowner's Service Request items have been resolved. ☐ The following Service Request items still need attention (you need only list the item number.) Comments

Oct.23.2012 Re: Residences #308

Issue: No heat

Response: Amacon Customer Care entered the suite and confirmed that the thermostat was programmed and is emitting heat.



AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1) FAX: (905)-232-4637 & (416)-369-9068

SUITE

308

Marko Colic

NAME

TEL		BUS. TEL
CELL _		EMAIL
DATE OF REQUEST Oct 15, 7017 PERMISSION TO ENTER YES NO PERMISSION TO ENTER Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Tarion Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre-Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a		
possible. If this is an Emergency please contact your concierge immediately at (905) 232-6077- 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (905) 232-8855		
ITEM#	ROOM/LOCATION	DESCRIPTION
	308	No Heat
HOMEOWNER SIGNATURE		DATE 15th 6cd, 2012