

Friday, November 9, 2012

4065 Brickstone Mews
Mississauga Ontario L5B 0G3

Re: Completion of orientation items #1502

Dear Hoi Fu Tsang & Kwai Chun Lam,

We have not received a reply from you to our letter dated October 24th, 2012, regarding the completion of your service request.

"The fan coil too noisy" – note that the fan coil is installed as per specifications.

If we do not hear from you by the date listed below we will assume that all items are completed:

November 14th, 2012

Your feedback about our service of your new home helps us improve our business. Please let us hear from you.

Sincerely,

Amacon Customer Care.