

AMACON

Monday, October 22, 2012

4065 Brickstone Mews
Mississauga, Ontario L5B 0G3

RE: Completed Items on your Service Request "The Residences at Parkside Village" #405.

Dear Lydia Baksh,

Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email
(customercareto@amacon.com) by: **October 26th, 2012**

Your feedback about our service or your new home helps us improve our business.
Please let us hear from you.

Sincerely,

Amacon Customer Care

- ☐ All homeowner's Service Request items have been resolved.
- ☐ The following Service Request items still need attention (you need only list the item number.)
- _____

Comments

Homeowner

Date

Chantal Andrade

From: Baksh, Lydia <LBaksh@cvh.on.ca>
Sent: October-18-12 8:52 AM
To: Chantal Andrade
Subject: post occupancy problems

hi Chantel

Amacon head office switchboard directed me to connect with you. Some problems needing attention have popped up.

- main bathroom tub is not draining.
- from parking level 2, the door leading to the elevators does not work properly. the door does not entirely disengage when the fob is used.
- elevators: when facing the elevators –the far right external elevator doors do not close completely (with and without fob), this means that the elevator does not always move to the desired floor.

thanks for sending this to the appropriate personnel

Lydia S Baksh
unit 405

work: 905 813 1100 x 6015
cell: 416 616 4021

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