

# AMACON

Friday, October 26, 2012

4065 Brickstone Mews  
Mississauga, Ontario L5B 0G3

**RE: Completed Items on your Service Request "The Residences at Parkside Village" #312.**

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Dear Sebastian Solanes,

Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email  
([customerareto@amacon.com](mailto:customerareto@amacon.com)) by: **November 1<sup>st</sup>, 2012**

Your feedback about our service or your new home helps us improve our business.  
Please let us hear from you.

Sincerely,

  
Amacon Customer Care

- ☐ All homeowner's Service Request items have been resolved.
- ☐ The following Service Request items still need attention (you need only list the item number.)

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## Comments

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Homeowner

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Date

A M A C O N

LIVE WELL™

## AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

FAX: (905)-232-4637 & (416)-369-9068

NAME Sebastian Solanes SUITE # 312  
TEL — BUS. TEL —  
CELL 647 274 7324 EMAIL S-Solanes@hotmail.com

DATE OF REQUEST Oct 19 2012

PERMISSION TO ENTER

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Tarion Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre-Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a possible. If this is an Emergency please contact your concierge immediately at (905) 232-6077- 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (905) 232-8855

ITEM#	ROOM/LOCATION	DESCRIPTION
1	Front Door	Missing a piece of wood on the bottom left
2	Bedroom	Missing a little drywall on the bulkhead facing the west side

SLA  
HOMEOWNER SIGNATURE

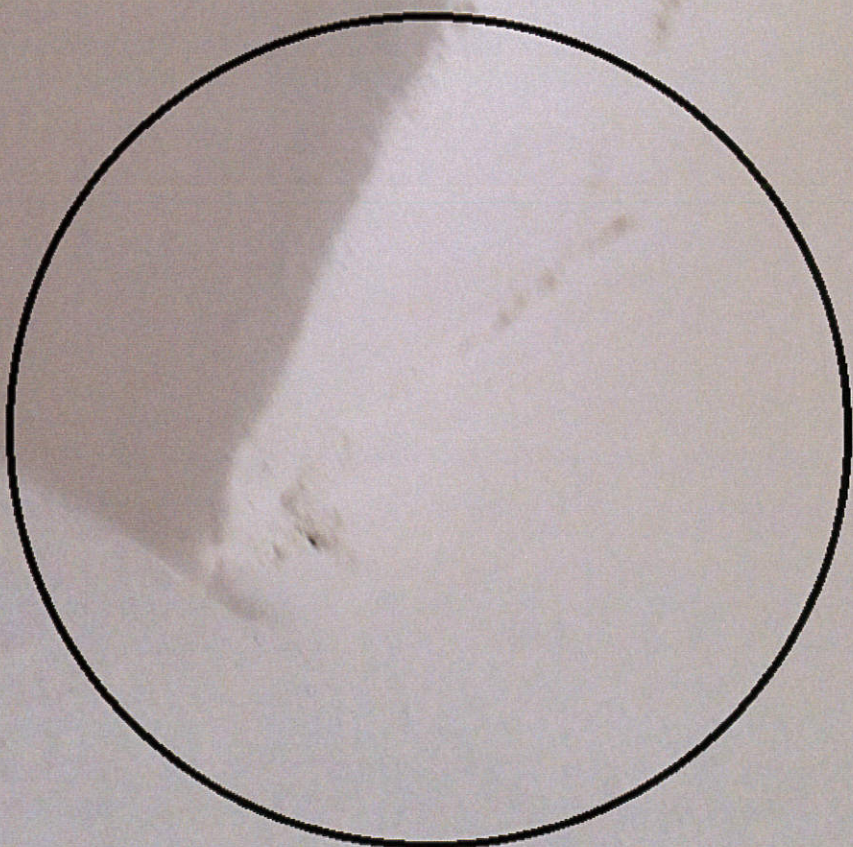
Oct 18 2012  
DATE



Oct.22.2012

Re: Residences#312 (Before)

Issue: Missing a little drywall on the bulkhead facing the west side.



22/10/2012

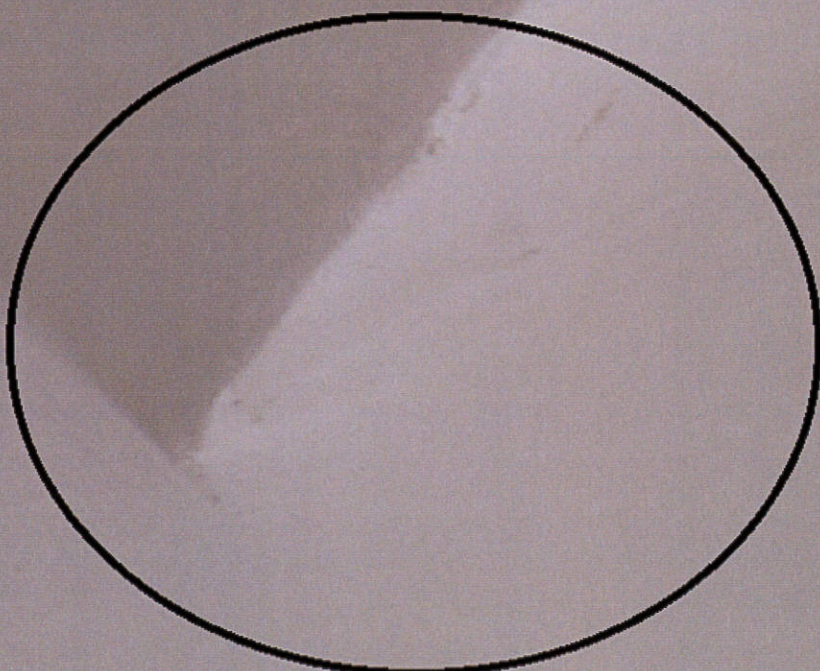


Oct.26.2012

Re: Residences#312

Issue: Missing a little drywall on the bulkhead facing the west side.

Response: This items has been completed.



24/10/2012