

AMACON

Wednesday, October 10, 2012

4065 Brickstone Mews
Mississauga, Ontario L5B 0G3

RE: Completed Items on your Service Request "The Residences at Parkside Village" #306.

Dear Dunstan Rivers,

Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email
(customercareto@amacon.com) by: **October 15th, 2012**

Your feedback about our service or your new home helps us improve our business.
Please let us hear from you.

Sincerely,

Amacon Customer Care

☐ All homeowner's Service Request items have been resolved.

☐ The following Service Request items still need attention (you need only list the item number.)

Comments

Homeowner

Date

A M A C O N

LIVE WELL™

AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)
FAX: (905)-232-4637 & (416)-369-9068

NAME DUNSTAN RIVERS SUITE 306
TEL 647-502-2748 BUS. TEL _____
CELL _____ EMAIL dunstanrivers@yahoo.com

DATE OF REQUEST OCT 4th, 2012

PERMISSION TO ENTER

YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
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Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Taron Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre-Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a possible. If this is an Emergency please contact your concierge immediately at (905) 232-6077- 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (905) 232-8855

ITEM#	ROOM/LOCATION	DESCRIPTION
1	Kitchen	CLEAN FLOORS
2	LIVING / DINING	CLEAN FLOORS
3	BEN	VACUUM CARPET
4	BEDROOM	VACUUM BEDROOM
(5)	WASHROOM	CLEAN FLOORS

HOMEOWNER SIGNATURE

DATE

OCT 4th, 2012

Chantal Andrade

From: Jessie Baguley
Sent: October-10-12 8:24 AM
To: Chantal Andrade
Cc: Grahme Walsh; Sandy Cardoso
Subject: RE: Customer Service Request - 306

Good Morning Chantal,

All of the items listed below have been completed. Please let Sandy and I know when you have sent the letter to the purchasers after we deal with their customer care requests so that we know on our end to take it off of PASS.

Thanks,

JESSIE BAGULEY
Customer Care



37 Bay Street, Suite 400
Toronto, Ontario, M5J 3B2
Tel. 905.232.4636
Fax. 905.232.4637
Email: jbaguley@amacon.com
Web: www.amacon.com

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From: Grahme Walsh
Sent: Wednesday, October 10, 2012 8:11 AM
To: Sandy Cardoso; Jessie Baguley
Subject: Customer Service Request - 306

Has this been completed yet – customer service request

Outstanding Deficiencies
The Residences At Parkside Village - Phase: 1 - Lot: 306

<u>Date Reported</u>	<u>Type</u>	<u>Number</u>	<u>Deficiency Description</u>		<u>Trade Assigned</u>	<u>Add Trade</u>	<u>Appointment Date</u>
04Oct12	Customer Service Request	1	Kitchen- Flooring-Tile- CLEAN FLOORS		Amacon Customer Care - Site	Add	NoAppoint.
04Oct12	Customer Service Request	2	Living Room- Flooring - Hardwood- CLEAN FLOOR		Amacon Customer Care - Site	Add	NoAppoint.
04Oct12	Customer Service Request	3	Den- Carpeting- VACUUM CARPET		Amacon Customer Care - Site	Add	NoAppoint.
04Oct12	Customer Service Request	4	Bedroom- Carpeting- VACUUM CARPET		Amacon Customer Care - Site	Add	NoAppoint.
04Oct12	Customer Service Request	5	Main Bathroom- Flooring-Tile- CLEAN FLOOR		Amacon Customer Care - Site	Add	NoAppoint.

GRAHME WALSH

Manager, Construction Contracts/ Customer Care

A M A C O N

L I V E W E L L

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