

AMACON

Tuesday, September 25th 2012

Parmjit Singh
4 Delray Court
Brampton Ontario L6P 0S4

RECEIVED

OCT 10 2012

Re: The Residences at Parkside Village #1805

Dear Parmjit Singh,

As per your scheduled PDI, **Friday September 21st, 2012 at 11:30am**; you had encountered an issue with the finish of your balcony. Please be advised that the balcony is a finished product, and Amacon's Third Party Engineer will address any deficiencies as noted within the Tarion mandated B19 (Third Party Review) on Final Review of the Entire Building Envelope.

Please provide final information & expected revision date.

If are still concerned, please forward any concerns in writing to Amacon and the designated property management.

In regards to the following requests:

1. Purchaser would like a door stop behind the right hand side door of laundry closet.
This request cannot be completed as Amacon was not informed at the time of your colour selection appointment. *This was not known or shown at that time.*

2. Purchaser would like door stoppers on south wall preventing the lower cabinet doors from hitting kitchen wall.
This request cannot be completed as Amacon was not informed at the time of your colour selection appointment. *This was not known or shown on that date.*

3. Purchaser would like to have a key for the bathroom door.
This request cannot be completed as Amacon was not informed at the time of your colour selection appointment. *This was not known or shown on that date.*

O.K. Rank.
You had also stated that you were to have received stainless steel appliances; however, as per your color section signed February 10th, 2011 black appliances were selected. We took the time to review your sales agreement and found that there was no documentation stating otherwise, nor was it purchased as an upgrade.

Unfortunately at this time this is Amacon's position on this subject; however, if you could provide us with paper work that would defend your claim on this matter we will review and proceed accordingly.

Sincerely,
Amacon Customer Care

*I do expect items 1-3 (marked *) to be corrected and requests made the PDI remain valid. Looking forward to your cooperation.*
P. SINGH Oct. 7/2012.