

# A M A C O N

Friday, September 21, 2012

Sahar Adel Q Abusalha  
90 Absolute Ave#1707  
Mississauga Ontario L4Z 0A3

**Re: The Residences at Parkside Village #1108**

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Dear Sahar Adel Q Abusalha,

As per your scheduled PDI, **Monday September 17<sup>th</sup>, 2012 at 4:00pm**; you had requested the following item:

***Pocket door only has lock on one side; client would like it to lock from both doors.***

In regards to this request, it cannot be fulfilled as this was not stated at time of your color selection appointment.

Unfortunately at this time this is Amacon's position on this subject; however, if you could provide us with paper work that would defend your claim on this matter we will review and proceed accordingly.

Sincerely,

Amacon Customer Care