

Friday, September 21, 2012

Ornella Sangiorgio & Roberto Sangiorgio
3279 Alpaca Ave
Mississauga Ontario L5M 7V4

Re: The Residences at Parkside Village #1002

Dear Ornella Sangiorgio & Roberto Sangiorgio,

As per your scheduled PDI, **Friday September 14th, 2012 at 1:30am**; you had encountered an issue with the large gaps in the balcony railings in your unit.

Please be advised that the Exterior Railing Contractor's Engineer has reviewed and approved the installation of the railing, this included a site review of your unit. The City of Mississauga's Building Department also completes an inspection of the exterior balcony railing. As of September 21, 2012 – neither the Engineer nor the City of Mississauga have raised any concerns within your unit. Amacon's Third Party Engineer will address any deficiencies as noted within the Tarion mandated B19 (Third Party Review) on Final Review of the Entire Building Envelope.

If are still concerned, please forward any concerns in writing to Amacon and the designated property management.

Sincerely,
Amacon Customer Care



A M A C O N

L I V E W E L L

**Warranty Services
Work Order**

Phone: (905) 232-4636 Fax: (905) 232-4637

Location	<u>The Residences At Parkside Village - Tower: 1 - Unit: 1002</u> <u>3279 ALPACA AVE</u>
Closing Date	<u>0000</u>
Date	<u>21Sept12</u>
Contact Name(s)	<u>ORNELLA SANGIORGIO and ROBERTO SANGIORGIO</u>
Contact Telephone#	<u>Res: (905) 286-4963 Bus: (416) 717-1407</u>
Company:	<u>Amacon Customer Care Head Office</u>
Attention:	<u>Grahme Walsh</u>
Telephone:	
Fax:	<u>4 (16-) 369--906</u>
From:	<u>Warranty Services Department - Head Office</u>

Please complete the following items:					
Deficiency Number	Issue		Repair Deadline	Appointment Date/Time	Notes
28074	GENERAL- NOTE: 1-NOT PART OF PDI BUT PURCHASER WOULD LIKE TO ADDRESS LARGE GAPS IN RAILINGS ON BALCONY		17Sep12		letter sent 9/21/12.

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative **must have** this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 28074 The Residences At Parkside Village Ph 1 Lot 1002