

# AMACON

Monday, August 27, 2012

Alex Stojanovic  
3525 Kariya Dr #1705  
Mississauga, ON L5B 0C2

**RE: Completed Items on your Second Year Form**

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Dear Alex Stojanovic,

Your satisfaction with your new home is important to us. Our records indicate that your **2nd year form** has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original **2nd year form** please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email  
([customerareto@amacon.com](mailto:customerareto@amacon.com)) by: **September 4<sup>th</sup>.2012**

Your feedback about our service or your new home helps us improve our business.  
Please let us hear from you.

Sincerely,

Amacon Customer Care

- ☐ All homeowner's **2nd year form** have been resolved.
- ☐ The following **2nd year form** still need attention (you need only list the item number.)

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**Comments**

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\_\_\_\_\_  
**Homeowner**

\_\_\_\_\_  
**Date**

August 17, 2012

Alex Stojanovic  
3525 Kariya Dr. 1705  
MISSISSAUGA ON  
L5B 0C2



Copy to:

Amacon Development (Huronario) Corp.  
37 Bay St., Ste. 400  
TORONTO ON  
M5J3B2

Enrolment # H1629705  
Case # 3074756

Vendor/Builder # 33372  
Lot: Pt. 16, Plan: , Block:  
Mississauga, City

### **We Have Accepted Your Second-Year Form**

Thank you for submitting a Second-Year Form. We are accepting this form based on the Date of Possession of record for your home, August 11, 2010.

#### **The Two Year Warranty**

Your Second-Year Form may have some items listed that are only covered by the one year warranty. The eight categories of two year warranty coverage are identified on the form. If any of your items do not fall under one of those categories, they are unlikely to be covered at this time.

#### **What Happens Next**

Your builder should resolve the items that are covered by the warranty by December 10, 2012. Please note there are specific situations for which this timeline may not apply (such as repairs to the exterior of your home which require suitable weather conditions). For more details about repair periods, please refer to the *Homeowner Information Package* or contact us at the number below.

#### **If Your Items Are Not Resolved**

If your items are not resolved by the above date, you must contact us between December 11, 2012 and January 18, 2013 to request a Tarion inspection of your home to assess the situation. There is a deposit of \$282.50 for the inspection, which will be refunded to you if we determine that one or more items we inspect are covered by the warranty. If you do not request an inspection during this time period, Tarion will consider all the items listed on your form to have been withdrawn and will not be able to resolve the situation.

#### **Note to Condominium Owners**

Tarion's Warranty Forms are for reporting items related to your unit. Common element items must be reported to the condominium corporation's Board of Directors. For a complete description of your unit boundaries, please refer to the disclosure statement attached to your purchase agreement.

#### **Manage Your Warranty Online with MyHome**

If you have not already done so, please register for MyHome, a web-based service that allows you to submit Tarion forms and manage your warranty online at your convenience. Visit [www.tarion.com](http://www.tarion.com) to register.



## Outstanding Items

Enrolment # H1629705

Check the applicable boxes and describe within the appropriate categories below, any second year warranty items that you wish to report. If you require more space, please supply additional pages and reference the numbered items in this table.

☐ 1. Water penetration of basement or foundation

☐ 2. Water penetration of the rest of your building envelope (e.g. windows, doors, roof, exterior walls)

☐ 3. Electrical system defects (e.g. wires, conduits, pipes, junctions, switches, receptacles and seals)

☒ 4. Plumbing system defects (e.g. wires, conduits, pipes, junctions, switches, receptacles and seals)

Item #	Location	Floor/Level	Room/Area	Description
4-1	Interior	Floor 01	Bathroom	Sink Faucet does not regulate water temperature. While faucet remains in the same position, water temperature varies from cold to extremely hot.
4-2	Interior	Floor 01	Kitchen	Leaky pipe under kitchen sink

Fixed

Property Management

☐ 5. Heating system defects (e.g. wires, conduits, pipes, junctions, switches, receptacles and seals)

☐ 6. Exterior cladding defects (e.g. exterior wall coverings, including siding and above grade masonry)

☐ 7. Major structural defects

☐ 8. Violations of the Ontario Building Code's health and safety provisions

The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by my Builder to date.

Submitted online by Alex Stojanovic

H1629705 Anonymous

Homeowner's Signature

Homeowner's Signature (if applicable)

2012-08-12

Date of Signature (YYYY/MM/DD)

**Remember to send a copy of this completed Form to your Builder.**

Please note that you should allow your Builder's representatives or subcontractors access to your home during regular business hours, at a mutually acceptable time arranged in advance, in order to complete the necessary work. Failure to do so may jeopardize your warranty rights.

TARN-2YRF-04.02

## Chantal Andrade

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**From:** ridemyscooter@gmail.com  
**Sent:** August-24-12 2:29 PM  
**To:** Chantal Andrade  
**Subject:** Re: Tarion 2 year form

Hi Chantal,

I apologize for the late reply. Thank you for reviewing my second year forms so quickly. The inspection on Monday is fine, I won't be able to fax over the permission to enter forms until later this evening, will that work for you?

-Alex

Sent wirelessly from my BlackBerry device on the Bell network.  
Envoyé sans fil par mon terminal mobile BlackBerry sur le réseau de Bell.

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**From:** Chantal Andrade <[candrade@amacon.com](mailto:candrade@amacon.com)>  
**Date:** Fri, 24 Aug 2012 13:30:00 +0000  
**To:** [ridemyscooter@gmail.com](mailto:ridemyscooter@gmail.com) <[ridemyscooter@gmail.com](mailto:ridemyscooter@gmail.com)>  
**Subject:** RE: Tarion 2 year form

Aug.24.12

**Re: Elle #1705 Second Year Form**

Good Morning Alex,

We have yet to hear back from you regarding the investigation of your second year form. I have called the number provided (647)209-2539 and had no contact, is there another number in which you can provide me in case we need to reach you?

Please confirm the appointed time, and return the permission to access form to my attention.

Monday Aug.27th between the hours of 9am-3pm.

Sincerely,

CHANTAL ANDRADE  
CUSTOMER CARE



L I V E   W E L L™

37 Bay Street, Suite 400  
Toronto, Ontario, M5J 3B2  
Tel. 416.369.9069 X256  
Fax. 416.369.9068  
Email: [candrade@amacon.com](mailto:candrade@amacon.com)  
Web: [www.amacon.com](http://www.amacon.com)

**From:** Chantal Andrade  
**Sent:** August-22-12 4:16 PM  
**To:** 'ridemyscooter@gmail.com'  
**Subject:** Tarion 2 year form

Aug-22-12

**Re: Elle #1705 Second Year Form**

Good Afternoon Alex,

We have received your Second year Tarion Form, and we would like to conduct an investigation of the item that you have listed:

#4-2 Leaky pipe under kitchen Sink.

We can schedule the investigation for Monday Aug.27<sup>th</sup> between the hours of 9am-3pm. I have attached a permission to enter form to this email, please sign and return it to my attention.

(4) In regards to the water temperature please notify your Property Management as it is their responsibility to monitor, control and service the water temperature throughout the Elle building.

Sincerely,

CHANTAL ANDRADE  
CUSTOMER CARE



L I V E   W E L L™

37 Bay Street, Suite 400  
Toronto, Ontario, M5J 3B2  
Tel. 416.369.9069 X256  
Fax. 416.369.9068  
Email: [candrade@amacon.com](mailto:candrade@amacon.com)  
Web: [www.amacon.com](http://www.amacon.com)



## Elle #1705 Second Year Form

#4-2 Kitchen: Leaky pipe under kitchen sink

This pipe was tightened out of courtesy for you the homeowner

Picture taken Monday. Aug.27.12

