

Wednesday, July 4th, 2012

3525 Kariya Drive #308
Mississauga ON L5B 0C2

RE: Expired Warranty Elle #308

Ling Cai,

We have received your service request regarding items that are listed by you to be defective. The materials and workman ship coverage provided by Tarion warranty expired on **December 29, 2011.**

ITEM	LOCATION	DESCRIPTION	REPORT BY AMACON
1	Washroom	Main washroom shower cartridge leaking.	This item is no longer warrantable. Please Refer to the Construction Performance Guidelines attached.

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Customer Care

Legend:

■ Revisions and/or New Items

6.4

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CONDITION

FAUCET OR FIXTURE IS LEAKING

Acceptable Performance/Condition

Faucets or plumbing fixtures shall not leak, drip or run on when fully closed or shut off.

Warranty

One-Year - Work and Materials

- Damage resulting from improper maintenance, *normal* wear and tear, or additions, deletions or alterations made by the *homeowner* is excluded from the statutory warranty.
- Secondary damage caused by defects, such as property damage or personal injury, is excluded from the statutory warranty.

Action

Faucets or fixtures not meeting the acceptable performance shall be *repaired*.

Remarks

Confirm proper operation of faucets and fixtures during the *PDI* and record any malfunction on the PDI Form, to avoid any dispute about whether the damage was caused by the *builder*. Some manufacturers of plumbing products offer warranties on their products that extend beyond the one-year statutory warranty. If a leak occurs after the one-year statutory warranty, service may be available from the manufacturer.

See also

[6.6 BATHTUB OR SHOWER LEAKS](#)

[6.9 DEFECTIVE PLUMBING FIXTURES, APPLIANCES OR TRIM FITTINGS](#)

Notes

Words in italics are defined in the "[TERMINOLOGY](#)" section on page 16.