

AMACON

Monday, June 18, 2012

173 Charterhouse Cr.
Ancaster, ON L9H 4M4

RE: Expired Warranty

Dear Waleed & Dareen Salha,

We have received a service request from your tenant regarding items that are listed to be defective. The materials and workman ship coverage provided by Tarion Warranty expired on **January 17, 2012.**

ITEM	LOCATION	DESCRIPTION	REPORT BY AMACON
1	N\A	Window Mechanism is Broken	Please refer to the Tarion Construction Guidelines enclosed with this letter. This warranty has expired and will not be repaired.

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Please also note that we do not discuss warranty items with the tenant strictly only the homeowner; please reiterate this to your tenant.

Sincerely,

Amacon Customer Care





LIVE WELL

AMACON CONSTRUCTION SERVICE REQUEST FORM

PLEASE FAX TO 416 369-9068

NAME Azania Thompson SUITE: 1707
TEL: 647 260 0067 BUS. TEL: _____
Cell: _____ e-mail: _____
Project: _____ Address: _____

DATE OF REQUEST: _____ Permission to enter: YES ☐ NO ☒

Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Tarion Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a possible. If this is an Emergency please contact your concierge immediately at (289) 521 1313 - 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (289) 521-1199.

ITEM#	ROOM/LOCATION	DESCRIPTION
<u>1</u>	<u>window Broken</u>	<u>mechanism for window is broken</u>

HOMEOWNER SIGNATURE _____

DATE _____

Legend:

■ Revisions and/or New Items

3.3

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CONDITION

MALFUNCTION OF WINDOWS

Acceptable Performance/Condition

Windows shall be installed to operate with reasonable ease.

Warranty

One-Year - Work and Materials

- Damage resulting from improper maintenance, or alterations, deletions or additions made by the *homeowner* is not covered by the statutory warranty.

Action

Windows not meeting the acceptable performance shall be *repaired*.

Remarks

Confirm proper operation of windows during the *PDI* and record any malfunction on the PDI Form to avoid any dispute about whether the damage was caused by the *builder*. Window operation varies with different window designs. Windows require regular maintenance for optimum performance.

See also

n/a

Notes

Words in italics are defined in the "[TERMINOLOGY](#)" section on page 16.