

Thursday, May 31 2012

391 Pringle Avenue
Milton, ON
L9T 7M2

RE: 3525 Kariya Dr#1603 Expired Warranty.

Dear Steven Katwaroo,

We have received your service request regarding items that are listed by you to be defective. The materials and workman ship coverage provided by Tarion warranty expired on August 11, 2011.

ITEM	LOCATION	DESCRIPTION	REPORT BY AMACON
1	Kitchen Sink	Slow Leak under sink	Amacon Customer Care reported that the faucet fixture was leaking. Out of courtesy the fixture was tightened (refer to picture). There were also traces of mold. Amacon Customer Care removed the mold as this is a health issue. Please refer to the before (1&2) and after (1&2) pictures (May 29 th , 2012). Furthermore, for future reference, the warranty has expired on this item.
2	Living Room	Damage to Hardwood floor by Window	Amacon Customer Care reported that the hardwood has a significant amount of water damage. Please refer to Hardwood picture #1-8. The hardwood floor has been painted in specific areas; therefore warranty has been voided, and will not be repaired.
3	Living Room	Damage to Hardwood floor by HVAC	Amacon Customer Care reported that the hardwood has a significant amount of water damage. Please refer to Hardwood picture #1-8 the hardwood floor has been painted in specific areas; therefore warranty has been voided, and will not be repaired.
4	Living Room	Improper mounting of Electrical Boxes	Amacon Customer Care reported that the walls had been repainted (Refer to picture), not by Amacon, the re-installation of the electrical cover plates leads to your conclusion of improper mounting of electrical boxes. (Refer to picture #1-5).

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs. If after

reviewing the information in the manual and you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amazon Customer Care

A large, stylized handwritten signature in black ink, consisting of a large loop and a horizontal stroke.

Legend:

■ Revisions and/or New Items

6.4

[\(Back to Table of Contents\)](#)

CONDITION

FAUCET OR FIXTURE IS LEAKING

Acceptable Performance/Condition

Faucets or plumbing fixtures shall not leak, drip or run on when fully closed or shut off.

Warranty

One-Year - Work and Materials

- Damage resulting from improper maintenance, *normal* wear and tear, or additions, deletions or alterations made by the *homeowner* is excluded from the statutory warranty.
- Secondary damage caused by defects, such as property damage or personal injury, is excluded from the statutory warranty.

Action

Faucets or fixtures not meeting the acceptable performance shall be *repaired*.

Remarks

Confirm proper operation of faucets and fixtures during the *PDI* and record any malfunction on the PDI Form, to avoid any dispute about whether the damage was caused by the *builder*. Some manufacturers of plumbing products offer warranties on their products that extend beyond the one-year statutory warranty. If a leak occurs after the one-year statutory warranty, service may be available from the manufacturer.

See also

[6.6 BATHTUB OR SHOWER LEAKS](#)

[6.9 DEFECTIVE PLUMBING FIXTURES, APPLIANCES OR TRIM FITTINGS](#)

Notes

Words in italics are defined in the "[TERMINOLOGY](#)" section on page 16.