

AMACON

Thursday, February 16, 2012

3525 Kariya Dr #3012

Mississauga, ON

L5B 0C2

RE: Expired Warranty

Dear Renu,

We have received your service request regarding items that are listed by you to be defective. The materials and workman ship coverage provided by Tarion warranty expired on September 28, 2011.

ITEM	LOCATION	DESCRIPTION
Plumbing Fixture	Kitchen	Broken

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Customer Service

From: Grahme Walsh
Sent: February-16-12 3:01 PM
To: Mark Fritz
Cc: Chantal Andrade

Construction Performance Guideline

[Printer Friendly Version](#)

[back](#) 

Article Number: 6.9

Condition: DEFECTIVE PLUMBING FIXTURES, APPLIANCES OR TRIM FITTINGS

Acceptable Performance/Condition: Plumbing fixtures, appliances or trim fittings shall be free of both visual and performance defects.

Warranty: One-Year – Work and Materials • Damage resulting from improper maintenance is excluded from the statutory warranty.

Action: Defective products shall be repaired or replaced.

Remarks: Confirm proper operation of plumbing fixtures during the PDI and record any malfunction on the PDI Form, to avoid any dispute about whether the damage was caused by the builder. Plumbing fixtures, appliances or trim fittings must be maintained in accordance with the manufacturer's instructions.

Appendices:

