

Tuesday, February 07, 2012

3515 Kariya #3707

Mississauga, Ontario

L5B OC1

RE: Expired Warranty

Dear Regina,

We had met with William Chang and Gregory Kwok at your unit (Feb.3rd.12), and they brought to our attention that there is a tear in your screen/balcony "bug screen" which exits to your balcony.

They had inquired if it was warrantable, unfortunately since it was not on the PDI the Warranty has expired.

ITEM	LOCATION	DESCRIPTION
Screen	Balcony	Tear at the bottom

3.4 CONDITION

WINDOW GLASS AND/OR SCREEN IS DAMAGED

Acceptable Performance/Condition

Window glass and screens shall be free from damage at the time of the *PDI*.

Warranty

One-Year. Work and Materials

Action

Damaged window glass and screens reported on the PDI Form shall be *repaired*. If not noted, the *Homeowner* must establish that the damage was caused by the *builder*.

Remarks

Note any damaged windows or damaged/missing screens on the PDI Form. If not noted, it will be difficult to establish that the damage was caused by the *builder*. If you cannot assess damage because the surface of the windows has been obscured from view, this should also be noted on the PDI Form.

For specific information refer back to the Tarion Home Owner Manual or visit www.tarion.com construction performance guideline.

Sincerely,

Amacon Customer Service

Deficiency History Lot:3707 EVE - Phase: 1

<u>Work Order Date</u>	<u>Type</u>	<u>Deficiency Description</u>	<u>Trade</u>	<u>Close Date or Status</u>	<u>Days Open</u>
15Apr10	Customer Service Request	Living Room- visible gaps by bedroom and entrance of room	Barwood Flooring	11May10	26
23Feb09	PDI	FOYER / ENTRY- WALLS-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	FOYER / ENTRY- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	FOYER / ENTRY- FLOORING-baseboard chipped left wall, see tape	Amacon Service	31Mar09	36
23Feb09	PDI	FOYER / ENTRY- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	FOYER / ENTRY- CLOSET-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	FOYER / ENTRY- ELECTRICAL/LIGHTING-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	LIVING/DINING ROOM- FLOORING-boards scratched, see tape	Barwood Flooring	24Apr09	60
23Feb09	PDI	LIVING/DINING ROOM- FLOORING: 1-excessive gap in front of guest bedroom see tape	Barwood Flooring	24Apr09	60
23Feb09	PDI	LIVING/DINING ROOM- ELECTRICAL/LIGHTING-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	LIVING/DINING ROOM- WINDOWS-ALUMINUM THRESHOLD missing to right of balcony door, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	LIVING/DINING ROOM- WINDOWS: 1-condensation build up on north facing window, see tape	Allan Windows	15Oct09	234
23Feb09	PDI	LIVING/DINING ROOM- WINDOWS: 2-marks around windows, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	LIVING/DINING ROOM- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	LIVING/DINING ROOM- WALLS-gap at j-mold to right of balcony door, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	GUEST BEDROOM 1- WALLS-markm on left wall above cable outLET, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	GUEST BEDROOM 1- WALLS: 1-mark to left of window, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	GUEST BEDROOM 1- WALLS: 2-DRYWALL DENTED and marked inside closet, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	GUEST BEDROOM 1- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0
23Feb09	PDI	GUEST BEDROOM 1- FLOORING-baseboard chipped and scratched left and right wall, see tape	Amacon Service	25Jun09	122
23Feb09	PDI	GUEST BEDROOM 1- FLOORING: 1-baseboard discolored to left window, see tape	Amacon Service	25Jun09	122
			Amacon - PDI -		

<u>23Feb09</u>	PDI	GUEST BEDROOM 1- CEILING-O.K.	OK	23Feb09	0
<u>23Feb09</u>	PDI	GUEST BEDROOM 1- CLOSET-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	GUEST BEDROOM 1- ELECTRICAL/LIGHTING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	GUEST BEDROOM 1- WINDOWS-ALUMINUM THRESHOLD missing	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	GUEST BEDROOM 1- WINDOWS: 1-marks around window, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- WALLS-paint chipped corners at end of hallway, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- WALLS: 1-mark below fire alarm silencer, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- WALLS: 2-marks on left wall above cable outLET, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MASTER BEDROOM- FLOORING-baseboards chipped, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MASTER BEDROOM- CLOSET-paint chips and marks on walls inside closet, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- ELECTRICAL/LIGHTING-breaker schedule missing	DECC Electric	15Mar09	20
<u>23Feb09</u>	PDI	MASTER BEDROOM- WINDOWS-ALUMINUM scrATCHED at balcony door, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MASTER BEDROOM- WINDOWS: 1-marks and excess silicone around windows, see tape	Amacon Service	25Jun09	122
<u>23Feb09</u>	PDI	MAIN BATHROOM- WALLS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MAIN BATHROOM- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MAIN BATHROOM- TUB-no hot water	Lisi Mechanical	27Mar09	32
<u>23Feb09</u>	PDI	MAIN BATHROOM- TUB: 1-water does not stay in tub when plugged	Lisi Mechanical	27Mar09	32
<u>23Feb09</u>	PDI	MAIN BATHROOM- TOILET-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MAIN BATHROOM- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MAIN BATHROOM- SINK-water does not stay in sink when plugged	Lisi Mechanical	27Mar09	32
<u>23Feb09</u>	PDI	MAIN BATHROOM- COUNTERTOPS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	MAIN BATHROOM- VANITY CABINETS-realign vanity doors	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	MAIN BATHROOM- FLOORING-O.K.	Amacon - PDI - OK	23Feb09	0

<u>23Feb09</u>	PDI	MAIN BATHROOM- ELECTRICAL/LIGHTING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- WALLS-no mirror	Amacon Service	02Apr09	38
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- WALLS-no mirror	JJ Home Products	02Apr09	38
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- TUB-chip top left side of tub, see tape	Canadian Whirlpool Services	01Apr09	37
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- TOILET-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- SINK-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- COUNTERTOPS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- VANITY CABINETS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- FLOORING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	ENSUITE BATHROOM- ELECTRICAL/LIGHTING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- FLOORING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- CABINETS-excessive gap at lazy susan cabiNET, see tape	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- CABINETS: 1-silicone stopper required cabiNET to right of stove, see tape	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- CABINETS: 2-centre post loose - cabinet below sink	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- CABINETS: 3-cabinets aboe and to left of fridge not flush with cabinets on adjacent wall	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- COUNTERTOPS-buff corner to right of stove, see tape	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- SINK-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- APPLIANCE-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- ELECTRICAL/LIGHTING-faceplate missing in cabiNET under sink, see tape	Cartier Kitchens	04Mar09	9
<u>23Feb09</u>	PDI	KITCHEN- CEILING-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- BACKSPLASH-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	KITCHEN- WALLS-O.K.	Amacon - PDI - OK	23Feb09	0
<u>23Feb09</u>	PDI	LAUNDRY CLOSET- DOORS-O.K.	Amacon - PDI - OK	23Feb09	0

<u>23Feb09</u>	PDI	LAUNDRY CLOSET- WALLS-O.K.	Amacon - PDI - OK	23Feb09	0
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Total Reported Deficiencies: 72 / Average Days Open: 38

Customer Info